



Unlimited Combo Plans (01-12-2013)

Particulars	BB Home Combo ULD 650	BB Home Combo ULD 800	BB Home Combo ULD 950	BBG Combo ULD 900	BBG Combo ULD 1050 <i>(Withdrawn from 01-03-2013)</i>	BBG Combo ULD 1425	BBG Combo ULD 1800	BBG Combo ULD 2250	BBG Combo ULD 3500	BBG Combo ULD 6300	BBG Combo UL 9450 <i>(Withdrawn from 01-03-2013)</i>	BBG Combo UL 15750 <i>(Withdrawn from 01-03-2013)</i>
Bandwidth (Download Speed)	512 Kbps upto 4 GB, 256 Kbps beyond 4 GB	1 Mbps upto 6 GB, 512 Kbps beyond 6 GB	4 Mbps upto 8 GB, 512 Kbps beyond 8 GB	2 Mbps upto 8 GB, 512 Kbps beyond 8 GB	2 Mbps upto 15 GB, 256 Kbps beyond 15 GB	4 Mbps upto 20 GB, 512 Kbps beyond 20 GB	2 Mbps upto 40 GB, 256 Kbps beyond 40 GB	1 Mbps upto 100 GB, 256 Kbps beyond 100 GB	2 Mbps upto 150 GB, 512Kbps beyond 150 GB	4 Mbps upto 200 GB, 1 Mbps beyond 200 GB	2 Mbps	4 Mbps
Applicability	Home only			All Users			All Users			All Users		
Monthly Charges (`)	650	800	950	900	1050	1425	1800	2250	3500	6300	9450	15750
Annual payment Option (Rs)	7150	8800	10450	9900	11550	15675	19800	24750	38500	69300	103950	173250
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	2/5 MB	1/5 MB	1/5 MB	1/5 MB	2/5 MB	1/5 MB	1/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB
Static IP Address (On Request)	NA	NA	NA	NA	NA	NA	NA	NA	One	One	One	One
Security Deposit	1 Month charges			1 Month charges			1 Month charges			.5000		
Minimum Hire Period	1 Month			1 Month			1 Month			1 Month		
Telephone fixed monthly charges	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Free Calls within BSNL N/W	100	NIL	400	350	450	250	50	250	500	1000	1500	2000
MCU charges/pulse in ` to BSNL/Other N/W	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20

***The plans withdrawn from 01-03-2013 shall continue to exist for the existing customers**

The FMC revision in all the above plans is effective from 01-03-2013; For the existing customers the pre-revised FMC shall continue for 6 months from the date of their enrolment. However existing Broadband customers, who are already under annual/Two Year/Three year payment option before revision in tariff, they may not be charged the revised tariff till the expiry of their current annual/Two Year/three year subscription. The FMC under annual/two years/three years option is revised to 11months/21months/30months respectively w.e.f 1st April 2013



Limited usage Combo Plans (As on 01-12-2013)

Particulars	BBG Combo 299 <i>(Presently not offered)</i>	BBG FN Combo 500 <i>(Withdrawn from 01-03-2013)</i>	BBG FN Combo 600	BBG FN Combo 599 <i>(Withdrawn from 01-03-2013)</i>	BBG Combo 1111 <i>(Withdrawn from 01-03-2013)</i>	BBG Speed Combo 2799	BBG Super Speed Combo 4999	BBG Super Speed Combo 6999	BBG Speed Combo 3199 <i>(Withdrawn from 01-03-2013)</i>	BBG Speed Combo 3699
Technology	ADSL	ADSL	ADSL	ADSL	ADSL	ADSL	VDSL **	VDSL **	VDSL**	VDSL**
Bandwidth (Download speed)	256 Kbps	upto 2 Mbps	upto 2 Mbps	Upto 512 Kbps	Upto 2 Mbps	Upto 8 Mbps	Upto 16 Mbps	Upto 24 Mbps	Download/Upload speed Upto 6Mbps/4Mbps	Download/Upload Speed Upto 10 Mbps/4Mbps
Applicability	All Users	All Users	All Users	All Users	All Users	All Users	All User	All User	All User	All user
Monthly Charges (`)	299	500	600	599	1111	2799	4999	6999	3199	3699
Annual payment Option (`)	3289	5500	6600	6589	12221	30789	54989	76989	35189	40689
Download/Upload Limit (GB) per month	1.0 GB	1.5 GB	2.5 GB	4 GB	15 GB	60 GB	125 GB	250 GB	80 GB	100 GB
Additional Usage Charges/MB beyond free download/ upload limit	30 ps upto 5 GB, 15ps beyond 5 GB	30 ps	30 ps upto 5 GB, 15 ps beyond 5 GB	20 ps	30 ps	15 ps	15 ps	15 ps	15 ps	15 ps
Night Unlimited (02:00-08:00 Hrs)	Not Available	Available	Available	Available	Not Available		Not Available		Not available	Not available
Free E-mail IDs/Space (per E-mail ID)	1/5MB	1/5MB	1/5MB	1/5MB	1/5MB	1/5MB	1/5MB	1/5MB	1/5 MB	1/5 MB
Static IP Address (On Request)	Not Available	Not Available	Not Available	Not Available	Not Available	One	One	One	One	One
Security Deposit	1 Month charges	1 Month charges	1 Month charges	1 Month charges	1 Month charges	1month charges	1 Month Charges	1 Month Charges	1 Month Charges	1 Month Charges
Minimum Hire Period	1Month	1Month	1Month	1Month	1Month	1Month	1Month	1Month	1 month	1 month
Telephone fixed monthly charges	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Free Calls(Within BSNL N/W)	NIL	175	250	200	500	500	1000	1000	500	500
MCU charges/pulse in ` to BSNL/Other N/W	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20	1/1.20

** VDSL technology available in selected exchanges only. See list below

***The plans withdrawn from 01-03-2013 shall continue to exist for the existing customers**

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Stand alone BB Plans with landline rental (As on 01-12-2013)

Particulars	BB Home ULD 525	BB Home ULD 800	BBG 250	BBG 700	BBG ULD 2250	BBG ULD 3500	BBG ULD 6300	BBG UL 9450	BBG UL 15750
Bandwidth (Download Speed)	512 Kbps upto 4 GB, 256 Kbps beyond 4 GB	1 Mbps upto 6 GB, 512 Kbps beyond 6 GB <i>(Withdrawn from 01-03-2013)</i>	upto 2 Mbps	Upto 2 Mbps <i>(Withdrawn from 01-03-2013)</i>	1 Mbps upto 100 GB, 256 Kbps beyond 100 GB <i>(Withdrawn from 01-03-2013)</i>	2 Mbps upto 150 GB, 512Kbps beyond 150 GB <i>(Withdrawn from 01-03-2013)</i>	4 Mbps upto 200 GB, 1 Mbps beyond 200 GB <i>(Withdrawn from 01-03-2013)</i>	2 Mbps <i>(Withdrawn from 01-03-2013)</i>	4 Mbps <i>(Withdrawn from 01-03-2013)</i>
Applicability	Home only		All Users		All Users		All Users		
Monthly Charges (`)	525	800	250	700	2250	3500	6300	9450	15750
Annual payment Option (`)	5775	8800	2750	7700	24750	38500	69300	103950	173250
Download/Upload Limit (GB) p.m.	Unlimited	Unlimited	1.0 GB	4 GB	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Additional Usage Charges/MB beyond free download/upload limit	NIL	NIL	30 ps upto 5 GB, 15 ps beyond 5 GB		NIL	NIL	NIL	NIL	NIL
Night Unlimited (02:00-08:00 Hrs)	Not Applicable	Not Applicable	Not Available	Not Available	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Free E-mail IDs/Space (Per E-mail ID)	1/5MB	2/5MB	1/5MB	1/5 MB	1/5 MB	4/5MB	4/5MB	4/5MB	4/5MB
Static IP Address(On Request)	Not Available	Not Available	Not Available	Not Available	Not Available	One	One	One	One
Security Deposit	1 Month charges	1 Month charges	NIL	1 Month charges	1 Month charges	1 Month charges	`.5000	`.5000	`.5000
Minimum Hire Period	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month
Telephone fixed monthly charges	<i>As per the existing Landline plan</i>								
Free Calls	<i>As per the existing Landline plan</i>								
MCU charges/pulse	<i>As per the existing Landline plan</i>								

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Rural/CSC/PCO Broadband Plans (As on 01-12-2013)

Particulars	Rural Plans						CSC Plans				PCO Plans	
	BB Home Rural Combo ULD 500	BBG Rural USOF 99	BBG Rural USOF 150	BBG Rural Combo 250	BBG Rural Combo 550 <i>(Withdrawn from 01-03-2013)</i>	BBG Rural Combo 999	BBCSC 400	BBCSC 1000 <i>(Withdrawn from 01-03-2013)</i>	BB CSC ULD 999	BB CSC UL 1500	BB PCO 400	BB PCO 1000 <i>(Withdrawn from 01-03-2013)</i>
Bandwidth(Download Speed)	512 Kbps upto 6 GB & 256 Kbps beyond 6 GB	512 Kbps/upto 2Mbps	512 Kbps/Upto 2Mbps	512 Kbps/upto 2Mbps	512 Kbps/upto 2 Mbps	512 kbps/upto 2 Mbps	512 Kbps/upto 2Mbps	512 Kbps/upto 2Mbps	2 Mbps upto 20 GB & 256 Kbps beyond 20 GB	2 Mbps upto 30 GB & 512 Kbps beyond 30 GB	512 Kbps/Upto 2 Mbps	512 Kbps/Up to 2 Mbps
Applicability	Rural Home	All Rural					CSCs under e-governance project				PCOs only	
Monthly Charges (`)	500	99	150	250	550	999	400	1000	999	1500	400	1000
Annual payment Option (`)	5500	1089	1650	2750	6050	10989	NA	NA	NA	NA	NA	NA
Download/Upload Limit (GB) per month	Unlimited	400 MB	1GB	1.5GB	6 GB	20 GB	4GB	10 GB	Unlimited	Unlimited	4 GB	10 GB
Additional usage/MB beyond free upload/download limit	NA	30 ps upto 3 GB; 10 ps beyond 3 GB	30 ps upto 3 GB; 10 ps beyond 3 GB	20 ps upto 3 GB; 10 ps beyond 3 GB	15 ps/MB upto 8 GB; 10 ps beyond 8 GB	10 ps	15 ps	10 ps	NA	NA	20 ps	15 ps
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5MB	1/5MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB
Static IP Address(On Request)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Telephone fixed monthly charges in `	NIL	As per the existing rural Landline plan				NIL	AS per existing Landline plan				As per Existing PCO tariff	
Free Calls	150	As per the existing rural Landline plan				100	AS per existing Landline plan				As per Existing PCO tariff	
MCU charges/pulse in `	1	As per the existing rural Landline plan				1	AS per existing Landline plan				As per Existing PCO tariff	

***No charges for registration, modem, security deposit and installation will be taken from customers for the above USO plans in rural areas for first 31 connections per DSLAM**

The BBG Rural USOF 99, BBG Rural USOF 150, BBG Rural Combo 250, BBG Rural Combo 999 and any Urban General Broadband Plans (BBG) are applicable to Common Service Centers (CSCs) under E-Governance Project .

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Flexi Combo Plans (as on 21-10-2013)

Particulars	Flexi General Combo Plan 500	Flexi General Combo Plan 750	Flexi General Combo Plan 1000	Flexi General Combo Plan 1250	Flexi General Combo Plan 1500
Technology	ADSL	ADSL	ADSL	ADSL	ADSL
Bandwidth (Download Speed)	2 Mbps upto 3 GB;256 Kbps beyond	2 Mbps upto 5 GB;256 Kbps beyond	2 Mbps upto 10 GB;256 Kbps beyond	4 Mbps upto 12 GB;256 Kbps beyond	4 Mbps upto 20 GB;256 Kbps beyond
Applicability	All Users	All Users	All Users	All Users	All Users
Monthly Charges (`)	500	750	1000	1250	1500
Annual payment Option (`)	5500	8250	11000	13750	16500
Free Broadband usage + Free calls (Worth ` /month)	500	750	1000	1250	1500
Broadband usage charges/MB (`)	30 ps	20 ps	15 ps	15 ps	10 ps
Security Deposit#	1 Month charges	1 Month charges	1 Month charges	1 Month charges	1 Month charges
Minimum Hire Period	1 Month	1 Month	1 Month	1 Month	1 Month
Telephone fixed monthly charges	NIL	NIL	NIL	NIL	NIL
Intra and Inter Circle calls charges/minute in ` (Pulse rate 60 seconds)					
LL to BSNL LL/BSNL WLL (except 10 digit numbers)	0.4	Nil for the calls within Chennai TD; 0.3 for other calls	Nil for the calls within circle (Chennai & TN) ; 0.2 for other calls	NIL	NIL
LL to BSNL cellular/BSNL WLL (10 digit numbers)	0.4	0.3	0.2	0.2	NIL
LL to others	1.00	1.00	1.00	1.00	1.00
ISD Charges	As per existing ISD tariff for Landline on per minute basis (pulse rate shall be 60 seconds for all countries)				

No discount of any type will be applicable for the above flexi plans

The FMC revision in all the above plans is effective from 01-03-2013; For the existing customers the pre-revised FMC shall continue for 6 months from the date of their enrolment. However existing Broadband customers, who are already under annual/Two Year/Three year payment option before revision in tariff, they may not be charged the revised tariff till the expiry of their current annual/Two Year/three year subscription. The FMC under annual/two years/three years option is revised to 11months/21months/30months respectively w.e.f 1st April 2013

Note :-

- The Security deposit for the Landline under Combo Plans is ` 500 for Local/STD; ` 2000 for Local/STD/ISD

- The Installation charge for Broadband is ` 250; The Installation charge for Landline is ` 750 for Urban and ` 550 for Rural. Concession to subscribers opting for owns instrument including CLIP instrument shall be available in the form of additional 300 MCUs @ 100 MCUs per billing cycle applicable from 2nd bill. A discount of ` 250 is offered under landline installation charges for the combo plans of 1year/2year/3year options.
- The above rates are exclusive of service tax, which will be charged at prevailing rates
- The circle specific plans viz BBG Combo ULD 850 CS12, BB Home Combo ULD 900 CS13, BB Home Combo ULD 1000 CS14 & BBG FN Combo 500 CS18 are withdrawn w.e.f 20th March 2013
- *Free Usage includes both download & upload*
- *No additional volume based discount shall be applicable for all the plans*
- *Download speed indicated is only upto BSNL ISP node*
- *TRAI has defined broadband as an 'always on' data connection with minimum speed of 256 Kbps*
- *Special relief scheme "SAMADHAAN" with modifications for settlement of disputes in respect of BB usae Bills for the benefit of existing and ex-customers of BB available upto 31-03-2014*
- **Static IP**

Free Static IP for BB plqns 2799 and above. Second Static IP @ ` .1500 per annum.

For BB plans with FMC ` .1000 to ` .1499, Static IP @ ` .2000 per annum.

For BB plans with FMC ` .1500 to ` .2798, Static IP @ ` .1800 per annum.

Approved sale price of Modem Charges							
Ports	Type Basic B1 (ADSL 2+)	Type Basic B2 (ADSL 2+)	Type W1 Wifi-1 (ADSL 2+)	Type W2 Wifi-2 (ADSL 2+)	Type Wi-Fi -TA (ADSL 2+)	Type VD VDSL Wi-Fi Modem	
Ethernet	One	Four	One	One	Four	Four	
Wi-Fi	-	-	One	One	One	One	
USB	One	One	-	-	One	One	
VoiP	-	-	-	-	One	-	
Terminal adaptor	-	-	-	-	-	-	
MRP *	` .1400	` .1400	` 2100	` 2100	` .2550	` 3250	
*Inclusive of VAT/Sale Tax.							
Presently, BSNL is not supplying modems: Customers will purchase the modems from franchisees at our CSCs at the approved rates as above							
What can be done with 1 GB Download Download around 20,000 web pages or Surf non-stop for about 100 hours or 50 hours of streamed radio or 6 hours of streamed video or 70 hours of online games or 100,000 emails (without attachments) or 350-500 High resolution images/music files The above are approximations only							
Long duration Broadband (Applicable for existing one year option Plans)							
Pay for 11 months and use for 12 months. Pay for 21 months and use for 24 months Pay for 30 months and use for 36 months.							

Special Discount Scheme for Central Govt/State Govt/PSU Employees and to Visually Impaired customers of both existing/new :-

Discount @ 10% of FMC and usage charges is available to serving/retired Employees of Central/State Govt/PSUs and visually impaired customers of both existing/new except BSNL employees for the broadband connections working for them on concessional basis or as service broadband connections under official capacity. However, the 10% discount is admissible to the BSNL employees at par with Central/State Govt/PSUs employees if the said broadband connection is other than the concessional broadband connection or residential service broadband connection due to non awareness about the appropriate plan required to be selected to suffice the Customer requirements.

BSNL serving/retired employees are eligible for 60% discount on the BB FMC and usage charges subject to a maximum of ` 300

PROVISION OF BROADBAND SUPER SPEED COMBO 4999 /6999 (16Mb / 24Mb)

And BBG Speed Combo 3699 (10 Mbps) VDSL PLANS

Many complaints are received from customers regarding speed with respect to 16Mbps and 24 Mbps plans. On examining it is found that for orders booked in above VDSL super speed plans for new broadband connection / Broadband plan change, ADSL ports allotted in concerned MDF and work completed in respective Extl without checking feasibility and providing VDSL modem.. Even after billing starts in VDSL plans, broadband is working in ADSL plans. Hence in such cases customer is persuaded to take lower speed plans by issuing plan change orders.

To avoid such problems in future please follow the procedure given below:

KIND ATTENTION CSC INCHARGES AND COs

While generating Service Orders for BBG Super Speed Combo 4999 / 6999 plans and the recently launched BBG Speed Combo 3699 (VDSL) plans BB Provision / BB Plan change the following points may please be taken care of :

1. Before the issue of BB provision in above plans / BB plan change to above plans ,ensure that VDSL port is available in that particular exchange.
2. Inform the customer that VDSL modem has to be procured from BSNL.
3. Inform the customer that connection in the super speed plan is subject to feasibility.

KIND ATTENTION SDEs MDF

1. When advice note for BB Provision/ BB plan change is received in MDF stage pl check the plan for VDSL plan.
2. Confirm with External for feasibility (within 1Km for BBG Super Speed Combo 4999, BBG Speed Combo 3199/3699 and within 0.5Km for BBG Super Speed Combo 6999 from Exchange)
3. If feasible wire the VDSL port for the number.
4. If VDSL port is not available the order to be cancelled as non feasible.

KIND ATTENTION SDEs Extl

1. While completing BB provision order of VDSL plan check the speed availability in the Customer premises with VDSL modem in coordination with BB Maintenance team.
2. If speed is not achieved order to be cancelled as non feasible.

Note 1: Feasibility in subscriber premises for speed may be checked before providing connection to the subscriber

Note 2: VDSL connection can be given only within 1Km.

Sno.	Location	area
1	Adayar	Central
2	Anna road	Central
3	Chindadripet	Central
4	Dinrose	Central
5	Greems Road	Central
6	Haddows Road	Central
7	Kotturpuram New	Central
8	L.P.Nagar	Central
9	Mambalam	Central
10	Mylapore	Central
11	Perungudi	Central
12	R.K.Nagar	Central
13	Thuraipakkam	Central
14	Ambattur	North
15	Anna Nagar	North
16	Anna NagarWest	North
17	Avadi	North
18	Ayanavaram	North
19	Ayapakkam	North
20	Balaji Nagar	North
21	Brindavan Nagar	North
22	Ennore	North
23	Flower Bazaar(New bldg)	North
24	Flower Bazaar(old bldg)	North
25	Harbour	North
26	Jothi Nagar	North
27	Kaladipet	North
28	Kallikuppam	North
29	Kalmandapam	North
30	Kellys	North

31	Madhavaram	North
32	Madhavaram Milk Colony	North
33	Manali	North
34	Mugappair East	North
35	Mugappair West	North
36	N.M.Road	North
37	Pattabiram	North
38	Perambur	North
39	Periyar Nagar	North
40	Ponnamalle	North
41	Ponneri	North
42	Purasavakkam	North
43	Puzhal	North
44	Red Hills	North
45	Thiruverkadu	North
46	Tiru Vi Ka Nagar	North
47	Tirumizhisai	North
48	Tirunintravur	North
49	Adambakkam	South
50	Airport	South
51	Anupuram	South
52	CHENGALPATTU MAIN	South
53	CHENGALPATTU TOWN	South
54	Chrompet	South
55	EAST TAMBARAM	South
56	Ekkatuthangal	South
57	GANESH NAGAR	South
58	GUINDY	South
59	HASTHINAPURAM	South
60	Jaga Jeevan Ram nagar	South
61	Kalpakkam Township	South
62	KILKATTALAI	South
63	Kovilambakkam	South
64	MARAIMALAI NAGAR	South
65	MEDAWAKKAM	South

66	MEPZ	South
67	NANGANALLUR	South
68	New Perungalathur	South
69	PALLIKARANAI	South
70	Pammal	South
71	RADHA NAGAR	South
72	Raj Bhavan	South
73	TARAMANAI Link Road	South
74	Tidel Park	South
75	ULLAGARAM	South
76	Vandalur	South
77	Velachery	South
78	Vijaya Nagar	South
79	WEST TAMBARAM	South
80	Chinna Kanchipuram	West
81	Choolaimedu	West
82	Gandhi Nagar(New)	West
83	Jones Road	West
84	Kanchipuram Main	West
85	Karambakkam	West
86	KCM Collectorate	West
87	KK Nagar	West
88	Kodambakkam	West
89	Koyambedu	West
90	Kundrathur	West
91	Maduravoyal	West
92	Saligramam	West
93	Tiruvallure	West
94	Valasarawakkam	West
95	Vembuliamman	West
96	West K.K.Nagar	West

VOLUME BASED PREPAID BROADBAND TARIFF

A. Initial Charges

Particulars		Amount in Rs.
Installation charge		Rs. 250/- (*)
Modem charges for outright	ADSL Basic	Rs. 1100/-(#)
	ADSL WiFi	Rs. 2250/-(#)
Activation Charges(to be collected through D/note)		100/-
Activation Initial benefit	Free	400
	Validiy	30

(*) Service Tax extra, (#) Inclusive of VAT/Sales Tax. The installation charge is waived as a promotional offer for a period of 90 days upto 29-12-2012

Installation charges and Modem charges shall be collected in advance through Demand Note through the local commercial system at the time of application for Prepaid BB connection. In case of customer having his/her own modem, only Installation charges shall be collected in advance through Demand Note through the local commercial system at the time of application for Prepaid BB connection.

B. Creation of Prepaid Broadband account: The creation of Prepaid BB account will be FREE of any charges (other than mentioned at A above)

C. Volume based Prepaid Recharge Vouchers (Physical vouchers available for sale)

S. No.	Voucher Type	Download speed	MRP of the Voucher in ` . (inclusive of Service Tax)	Data Usage in GB	Validity in days	GP- 1*	GP-2**
1	BBV RL 250	Upto 2 Mbps	250	1.5	15	15	30
2	BBV RL 450	Upto 2 Mbps	450	3	30	15	30
3	BBV RL 990	Upto512Kbps	990	UL	30	15	30
4	BBV RL 1800	Upto 2 Mbps	1800	7	180	15	30

For limited plans, balance usage available if any will be carried forward, in case of recharge within the Grace Period

*GP-1 (i.e. 15 days). Beyond 15 days (*GP- 1), balance usage available if any will not be carried forward, but the customer can recharge his account upto another 45 days (** GP-2).

After expiry of the additional grace period of 45 days (**GP-2), the account of the customer shall be deleted from the system.

D. Top up Vouchers for Volume Based Plans:

Top up vouchers of the following denominations shall be available for additional data usage without any change in validity:

S. No	Voucher Type	MRP of the Voucher in ` . (inclusive of Service	Data Usage in GB
1	BBV Topup	200	2

E. Validity Vouchers for Volume Based Plans:

S. No	Voucher Type	MRP of the Voucher in ` . (inclusive of Service	Validity in days
1	BBV Validiy	100	1

Validity and Top Up Voucher shall not be applicable to those using unlimited usage.

F. E-mail ID : On request by the customer, an email id with 5 MB space shall be given in BSNL domain

G. Renewal/Recharge :- The customer can recharge his account online from the BSNL portal after purchasing the voucher either through BSNL CSC or other retail outlets. The customer can also recharge through online payment mode.

Tariff for Broadband Internet Service on FTTH(as on 01-12-2013)

One time charges for FTTH Services

S. No.	Particulars	Tariff in Rupees
1.	Activation/Installation charges	500.00**
2.	ONT Security Deposit *	1000.00 (Refundable)#
3.	ONT Charges per month	100.00

* Security Deposit: A refundable Security Deposit is to be taken for the ONT Type A or Type B which is to be refunded on return of the ONT in working condition.

#1. Security Deposit shall be ` 500 if the subscriber Pays For plan Charges of 6 months in advance

2. in case of annual payment option security deposit is completely waived off

Broadband plans on FTTH (Recurring charges):

A. For All Broadband Plans

- Any combination of current tariff plans of landline voice, BB and IPTV, including the BB Combo Plans are allowed to the customers subject to the total minimum Fixed Monthly Charges of ` .499/.

- B. Re-launch of Promotional scheme under FTTH Broadband service for not charging 10% extra FMC on DSL Broadband plans when used on FTTH**
The promotional offer is valid upto January 31, 2014

C. Exclusive Broadband Plans for FTTH (**Old Plans withdrawn for new customers w.e.f 01-09-2013**)

Fibre Broadband Unlimited Plans

S.N.	Particulars	FiBro 1	FiBro 2	FiBro 8	FiBro 10
1	Bandwidth	upto 1 Mbps	upto 2 Mbps	upto 8 Mbps	upto 10 Mbps
2	Fixed Monthly charges (`)	2999	3999	11999	13999
3	Annual payment option (`)	29990	39990	119990	139990
4	Download/Upload limit	Unlimited	Unlimited	Unlimited	Unlimited
5	Free E mail IDs/Space (per E-mail ID)	4/5MB	4/5MB	4/5MB	4/5MB
6	Static IP address (on request)	One	One	One	Two
7	Security deposit (` .)	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges
8	Minimum hire period	Three months	Three months	Three months	Three months

Fibre Broadband Unlimited Plans:

S.N.	Particulars	FiBro 20	FiBro 50	FiBro 100
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1	Bandwidth	upto 20 Mbps	upto 50 Mbps	upto 100 Mbps
2	Fixed Monthly charges (`)	25999	49999	83999
3	Annual payment option (`)	259990	499990	839990
4	Download/Upload limit	Unlimited	Unlimited	Unlimited
5	Free E mail IDs/Space (per E-mail ID)	4/5MB	4/ 5MB	4/5MB
6	Static IP address (on request)	Two	Two	Two
7	Security deposit (` .)	One month fixed charges	One month fixed charges	One month fixed charges
8	Minimum hire period	Three months	Three months	Three months

Fibre Broadband Limited Plans:

S.N.	Particulars	FiBro Ltd 2	FiBro Ltd 4	FiBro Ltd 16
1	Bandwidth	upto 2 Mbps	upto 4 Mbps	upto 16 Mbps
2	Monthly Fixed charges (`)	1500	2999	6999
3	Annual payment option (`)	15000	29990	69990
4	Download/Upload limit	8 GB	30 GB	100 GB
5	Addl Usage Charges Per MB (in ` .)	0.5	0.4	0.3
6	Free E mail IDs/Space (per E-Mail ID)	4/5MB	4/5MB	4/ 5MB
7	Static IP address (on request)	One	One	one
8	Security deposit (` .)	One month fixed charges	One month fixed charges	One month fixed charges
9	Minimum hire period	Three months	Three months	Three months

The above plans are not available for new customers w.e.f 01-09-2013. The existing customers under the above plans may continue. Efforts may be made to migrate them to the new plans

New FTTH Plans launched (w.e.f 01-12-2013)

	Particulars	Fibro Home ULD 850 CS1	Fibri Home ULD 1400 CS2	Fibro ULD 3999	Fibro ULD 5999	Fibro ULD 9999	Fibro ULD 16999
1	Bandwidth	Upto 1 Mbps till 8 GB; 512 Kbps beyond	Upto 4 Mbps till 16 GB; 512 Kbps beyond	Upto 10 Mbps till 50 GB; 512 Kbps beyond	Upto 20 Mbps till 100 GB; 512 Kbps beyond	Upto 50 Mbps till 150 GB; upto 1 Mbps beyond	Upto 100 Mbps till 200 GB; upto 2 Mbps beyond
2	Applicability	Home users	Home users	All Users	All Users	All Users	All Users
2	Fixed Monthly charges (`)	850	1400	3999	5999	9999	16999
3	Annual payment option (`)11 x FMC	9350	15400	43989	65989	109989	186989
4	Two year payment option (`) 21 x FMC	17850	29400	83979	125979	209979	356979
5	Three Years Payment Option (`) 30 x FMC	25500	42000	119970	179970	299970	509970
6	Download/Upload limit	unlimited	unlimited	Unlimited	Unlimited	Unlimited	Unlimited
7	Free E mail IDs/Space (per E-mail ID)	1/5 MB	1/5 MB	4/5MB	4/5MB	4/5MB	4/5MB
8	Static IP address (on request)	NA	NA	One Free	One Free	One Free	One Free
9	Security deposit (` .)	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges
10	Minimum hire period	One Month	One Month	One Month	One month	One month	One month

Special Discount Scheme for Central Govt/State Govt/PSU Employees and to Visually Impaired customers of both existing/new :-

Discount @ 10% of FMC and usage charges is available to serving/retired Employees of Central/State Govt/PSUs and visually impaired customers of both existing/new FTTH connections

Voice only Facility on FTTH(Promotional offer for 90 days w.e.f 14-10-2013)

In order to promote the FTTH services, Corporate office has decided to allow FTTH subscriber to choose any existing landline voice plans subject to the minimum FMC commitment of ` 180/- or above for a period of 90 days w.e.f 14-10-13; Such FTTH connections shall be provided at the places where ever telecom services sare not feasible on copper network. However such customers shall not be more than 20% of the total FTTH capacity in the city. No free calls are allowed under the plan with FMC of Rs 180 and the call charges are ` 1.20 per MCU

Centrex Facility on FTTH:

- a) Centrex Facility charges to the voice connections on FTTH in a particular complex of one or more buildings may be waived off if size of the Centrex group is >50 connections.
- b) Rent free incoming connections for Centrex group on FTTH to Corporate Customers/Multistory complex/Housing Societies etc. may be provided for the use of incoming calls and making calls within Centrex numbers only i.e no outgoing calls out of Centrex, subject to the fulfillment of following conditions:-

Size of the Centrex group	Rent free incoming connection
15-25	01
26-50	02
51-100	03
For every additional 100 connections	1 additional connection in addition to above