

**CHENNAI TELEPHONES**  
**Office of the**  
**General Manager (NWO) Consumer Mobility**



**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उद्यम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Government of India Enterprise)

Dear BSNL customer,

The current voice / data usage for postpaid 2G / 3G customer is available in BSNL's customer care portal <http://portal.bsnl.in>

Procedure is as follows:

1. Open the site on Internet Explorer browser.
2. Click on upper tab: "Duplicate bill / usage details".
3. Click on Left menu: "Usage details".
4. Enter **Mobile number** and **Account number**.
5. Click on <generate PIN>.
6. You will shortly receive an SMS on the specified mobile giving your PIN number.
7. Enter this **PIN**.
8. Now you can see the current unbilled usage on the screen.
9. This information can be saved as a PDF document by clicking on "Save as PDF".

For further information, please visit <http://chennai.bsnl.co.in/>

*Kindly use this facility periodically to track your usage.*

