

**SCHEDULE OF ACTIVITIES FOR BI-MONTHLY AREA ADALATS FOR 2018-2019**

	ACTIVITY	APR	JUN	AUG	OCT	DEC	FEB 19
A	Date of Adalat (DOA)	21-04-2018 ( completed already )	18-06-2018	18-08-2018	20-10-2018	15-12-2018	16-02-2019
B	Last date for receipt of grievances by Area	06-04-2018 ( completed already )	01-06-2018	03-08-2018	05-10-2018	01-12-2018	01-02-2019
C	Grievances not redressed by the Unit for the period from the previous Adalat and up to	17-02-2018 ( completed already )	21-04-2018	16-06-2018	18-08-2018	20-10-2018	15-12-2018

• In the event of any of the above dates being declared as holiday, then the next working day will be the fixed day.

DGM AREA	ADDRESS FOR SENDING COMPLAINTS	VENUE FOR ADALAT
South East Central Adayar	O/o. PGM(NWO-CFA) Central, BSNL Chennai Telephones, No 10 Dams Road Chennai 600 002 28550432 ( Ph ) 2855 2981 ( Fax )	O/o. PGM(NWO-CFA) Central, No 10 Dams Road Chennai 600 002
North East Kalmadapam North West Madhavaram Anna Nagar Ambattur	O/o. PGM(NWO-CFA) North, BSNL Chennai Telephones, 6th Flr FBR Exge complex, NSC Bose Road, Chennai- 600 001. 2539 4757 ( Ph ) 2539 3366 ( Fax )	O/o. PGM(NWO-CFA) North, FBR Exge New Bldg NSC Bose Road, Chennai- 600 001.
Kodambakkam K K Nagar Kancheepuram & Tiruvallur	O/o. GM(NWO-CFA) West, BSNL Chennai Telephones, KDM Exchange Bldgs, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024. 23728888 ( Ph ) 23727474 ( Fax )	O/o. GM(NWO-CFA) West, KDM Exchange Bldgs, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024.
South West Chromepet Chengalpattu	O/o. PGM(NWO-CFA) South, BSNL Chennai Telephones, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32. 2250 1122 ( Ph ) 2250 1777 ( Fax )	O/o. PGM(NWO-CFA) South, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32.

Customers ( not Associations / PCOs ) having long pending grievances, not pending in any Court / Consumer forum may send their signed representations in accordance with the schedule given above, to the respective Area Address in an envelope superscribed as " Complaints to Telephone Adalat".