

SCHEDULE OF ACTIVITIES FOR BI-MONTHLY AREA ADALAT CUM OPEN HOUSE FOR 2018-2019

	ACTIVITY	APR	JUN	AUG	OCT	DEC	FEB 19
A	Date of Adalat (DOA)	21-04-2018	18-06-2018	18-08-2018	20-10-2018	15-12-2018	16-02-2019
B	Last date for receipt of grievances by Area	06-04-2018	01-06-2018	03-08-2018	05-10-2018	01-12-2018	01-02-2019

- In the event of any of the above dates being declared as holiday, then the next working day will be the fixed day.

DGM AREA	ADDRESS FOR SENDING COMPLAINTS	VENUE FOR ADALAT
South East Central Adayar	O/o. The Pr. General manager (NWO-CFA) Central, BSNL Chennai Telephones, No 10 Dams Road Chennai 600 002 28550432 (Ph) 2855 2981 (Fax)	O/o The Pr. General manager (NWO-CFA) Central, Anna Road Tele. Exchange Complex, No 10 Dams Road, Chennai 600 002
North East Kalmandapam North West Madhavaram Anna Nagar Ambattur	O/o. The General Manager (NWO-CFA) North, BSNL Chennai Telephones, 6th Flr FBR Exge complex, NSC Bose Road, Chennai- 600 001. 2539 4757 (Ph) 2539 3366 (Fax)	O/o The General Manger (NWO-CFA) North, FBR Tele. Exchange New Building, NSC Bose Road, Chennai- 600 001.
Kodambakkam K K Nagar Kancheepuram & Tiruvallur	O/o.The Pr. General Manager (NWO-CFA) West, BSNL Chennai Telephones, KDM Exchange Bldgs, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024. 23728888 (Ph) 23727474 (Fax)	O/o. The Pr. General Manager (NWO-CFA) West, KDM Tele. Exchange Building, 1, Ganga Nagar, Kodambakkam, Chennai - 600 024.
South West Chromepet Chengalpattu	O/o.The Pr. General Manager (NWO-CFA) South, BSNL Chennai Telephones, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32. 2250 1122 (Ph) 2250 1777 (Fax)	O/o.The Pr. General Manager (NWO-CFA) South, 40E, CIPET Road, TVK Industrial Estate, Guindy, Chennai-32.

Customers (not Associations / PCOs) having long pending grievances, not pending in any Court / Consumer forum may present their grievances / signed representations in accordance with the schedule given above, to the respective Area Address in an envelope superscribed as " Complaints to Telephone Adalat".