

*"Revival of closed LL & BB connections"*

If your Landline or Broadband has been disconnected or closed during the last 6 Months, then approach any Customer Service Centre/ External Office with a written request

and

1. Get Restored the Landline connection under Plan 49 and Broadband connection under Plan 249 for one month free of cost (Only Call Charges apply)
2. Option to dis-continue the service after 1 month
3. No fresh CAF required. Just request on plain paper will do.
4. Option to settle the dues in 1 or in 3 installments
5. FMC for non-working period of more than 7 days can be waived after following due procedure.