



## BSNL Chennai Telephones

### **Extension of Cashback scheme for all the new and existing BSNL's LL/BB/BBoWiFi customers who opts half yearly/annual payment option**

*(Circular No.R&C-CFA No.11/19-20 dated 01.05.2019)*

1. It is hereby conveyed that competent authority on recommendation of tariff committee-CFA has approved the Extension of Cash back scheme for all the new and existing BSNL's LL/BB/BBoWiFi customers who opts half yearly/annual payment option.

*The details of the circular No. R&C-CFA No.150/18-19 dated 07.12.18 for Cash back is as follows:-*

**i. Customers (new and existing) subscribing to annual and half yearly rental plans will be charged full rental amount and eligible cash back (defined below) shall be credited back to customer account.**

*Eg. During New Registration or Plan change to annual option, instead of current practice of charging the customer with 11/10 months rental, 12 months rental will be charged to customer.*

**ii. 25% cash back/credit will be given to customers opting for annual plan and 15% cash back/credit will be given to the customers opting for half yearly plan.**

*E.g. if the annual rental is Rs.1000 and GST is Rs.180. Post payment against the invoice, an amount of Rs.250 will be given as credit adjustment / cash back.*

**iii. This cash back credited amount is utilizable against any type of payment customer does in future to BSNL for that number like add on pack, plan upgrade etc.**

**iv. In case customer is going for plan change of this service, second cash back will not happen to this service within the period of one year of taking annual subscription. Differential amount shall be charged for the service upgrade.**

b) The scheme shall be effective for a period upto **31.05.2019**

2. All other terms and condition shall remain same as per earlier circulars.