BSNL CHENNAI TELEPHONES

Plans	FRC 47 (offer from 20.02.2021 till 31.03.2021)	Per Minute Plan	Advance Per Minute Plan	Premium Per Second Plan	Premium Per Minute Plan	FRC 108	Plan 153	Plan 199
MRP of Plan Voucher in Rs	47	PV75	94	106	107	108	153	199 (wef 01.01.2021)
Pulse Rate	in Min	in Min	in Min	in Sec	in Min	in Sec	in Min	in Min
Freebies Period (Days)	28 days	60 days	90 days	100 days	100 days	60 days (24.02.2021 to 31.03.2021)	28 days	30 days
Plan Validity in days	28 days	60 days	90 days	100 days	100 days	60 days	90 days	30 days
SMS KEYWORDS	–	–	PLAN ADVANCE94 (Selfcare activation does not include Free BSNL Tune)	PLAN BSNL106 (Selfcare activation does not include Free BSNL Tune)	PLAN BSNL107 (Selfcare activation does not include Free BSNL Tune)	–	–	PLAN BSNL199
Freebies Details								
## Free Voice calls (onnet/Off net) i) On-net (Local/STD) ii) Off-net (Local/STD)	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	For PV75:100 Minutes free voice calls (Any Net) in Home LSA and National Roaming including MTNL Mumbai & Delhi for first 60 days	100 Minutes free voice calls (Any Net) in Home LSA and National Roaming including MTNL Mumbai & Delhi for 90 days	100 Minutes free voice calls (Any Net) in Home LSA and National Roaming including MTNL Mumbai & Delhi for 100 days	100 Minutes free voice calls (Any Net) in Home LSA and National Roaming including MTNL Mumbai & Delhi for 100 days	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).
Free Data Usage in MB or GB	14GB Free Data	For PV75: 2 GB Data (to be used within first 60 days)	3GB Free Data(to be consumed within 90 days)	3GB Free Data(to be consumed within 100 days)	3GB Free Data(to be consumed within 100 days)	Unlimited Data with speed reduced to 80 Kbps after 1GB/day	Unlimited Data with speed reduced to 40 Kbps after 1 GB per day for 28 days	Unlimited Data with speed reduced to 80 Kbps after 2GB per day
Free Value Added Services	–	Free BSNL tune for first 60 days.	Free BSNL Tune for first 60 days	Free BSNL Tune for first 60 days	Free BSNL Tune for first 60 days	–	Free BSNL Tune for first 28 days	–
## Free P2P SMSin Nos.	100 SMS/Day	–	–	–	–	500 SMS	100 SMS/Day	100 SMS/Day
Base Tariff beyond Freebies								
Voice Call: Local On-net (Mobile/Fixed)	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	2 p/sec	1.00 Rs /Min	2 p/sec	1.00 Rs /Min	1.00 Rs /Min
Voice Call: Local Off-net (Mobile/Fixed)	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	2 p/sec	1.00 Rs /Min	2 p/sec	1.00 Rs /Min	1.00 Rs /Min
Voice Call: STD On-net (Mobile/Fixed)	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	2.4 p/sec	1.30 Rs /Min	2.4 p/sec	1.30 Rs /Min	1.30 Rs /Min
Voice Call: STD Off-net (Mobile/Fixed)	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	2.4 p/sec	1.30 Rs/Min	2.4 p/sec	1.30 Rs/Min	1.30 Rs/Min
Video call Local/STD: On- net	Rs 2/Min	Rs 2/Min	Rs 2/Min	4 p/sec	Rs 2/Min	4 p/sec	Rs 2/Min	Rs 2/Min
Video call Local/STD: off-net	Rs 2/Min	Rs 2/Min	Rs 2/Min	4 p/sec	Rs 2/Min	4 p/sec	Rs 2/Min	Rs 2/Min
Data Usage Charges Beyond the Free Data Usage limit	25 Paise/MB							
SMS (in Rs/SMS): Local (On-net/Off-net)	0.80	0.80	0.80	0.80	0.80	0.80	0.80	0.80
SMS (in Rs/SMS): National (On-net/Off-net)	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20
National Roaming Voice: I/C	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE
National Roaming Voice: local O/G	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min
National Roaming Voice: STD OIG	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min
National Roaming Video: I/c	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	5p/sec	1.00 Rs/Min	5p/sec	1.00 Rs/Min	1.00 Rs/Min
National Roaming Video: O/G On-net	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	5p/sec	2.00 Rs/min	5p/sec	2.00 Rs/min	2.00 Rs/min
National Roaming Video: O/G Ooff-net	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	5p/sec	2.00 Rs/min	5p/sec	2.00 Rs/min	2.00 Rs/min
National Roaming SMS (in Rs /SMS): Local	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25
National Roaming SMS (in Rs /SMS): National	0.38	0.38	0.38	0.38	0.38	0.38	0.38	0.38
International SMS (Local/ Roaming)	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS
GP1: Bonus Period-I	7 days	7 days	7 days	7 days	7 days	7 days	7 days	7 days
GP2: Bonus Period-II	165days	165days	165days	165days	165days	165days	165days	165days
Plan Validy Continuation	Use Plan Voucher for Plan Validity Extension					NA	Use Plan Voucher for Plan Validity Extension	Use Plan Voucher for Plan Validity Extension (or) Send SMS as PLAN CONTINUE to 123
Plan Migration	Use Plan Voucher; Plan migration is available through SMS as PLAN <Space> SMS KEYWORD to 123 for the Plans 94/106/107/199/399/485/666/1499							

Plans	FRC 249 (wef 02.03.2021)	Plan 365	Plan 399	Plan485	SIXER Plan	Plan 699	Plan 997	Plan 999	Plan 1499 *	Plan 1999	Plan 2399
MRP of Plan Voucher in Rs	249 (wef 02.03.2021)	365	399 wef 15.08.2020	485	666	699	997	999	1499 *	1999	2399
Pulse Rate	in Min	in Min	in Min	in Min	in Min	in Min	in Min	in Min	in Min	in Min	in Min
Freebies Period (Days)	60 days	60 days	80 days	90 days	120 days	160 days (Promo offer Extra 20 days validity till 31.03.2021)	180 days	240 days	365days	365 days (Extra 30 days promo offer till 31.03.2021)	365 days (Extra 72 days offer till 31.03.2021)
Plan Validity in days	60 days	365 days	80 days	90 days	120 days	160 days (Promo offer Extra 20 days validity till 31.03.2021)	180 days	240	365days	365 days (Extra 30 days promo offer till 31.03.2021)	365 days (Extra 72 days offer till 31.03.2021)
SMS KEYWORDS	–	–	PLAN BSNL399 (Selfcare ACTIVATION does not include VAS freebies)	PLAN BSNL485	PLAN SIXER (Selfcare ACTIVATION does not include VAS freebies)	–	–	–	PLAN BSNL1499	–	–
Freebies Details											
## Free Voice calls (onnet/Off net) i) On-net (Local/STD) ii) Off-net (Local/STD)	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).	Unlimited Free Voice Calls (ON/OFF/LOC/STD) in Home LSA & National Roaming including MTNL Mumbai & Delhi).
Free Data Usage in MB or GB	Unlimited Data with speed reduced to40 Kbps after 1GBper day (+Extra1GB/day offer till 31.03.2021) for 60 days	Unlimited Data with speed reduced to 80 Kbps after 2GB per day for 60 days	Unlimited Data with speed reduced to 80 Kbps after 1GB per day	Unlimited Data with speed reduced to 40 Kbps after 1.5GB per day	Unlimited Data with speed reduced to 40 Kbps after 2GB per day	Unlimited Data with speed reduced to 40 Kbps after 0.5GB per day for 160 days	Unlimited Data with speed reduced to 80 Kbps after 3GB per day	–	24GB for 365 days	Unlimited free data with speed restricted to 80 kbps after 2GB /Day for 365 days	Unlimited free data with speed restricted to 80 kbps after 3GB /Day for 365 days
Free Value Added Services	–	Free Lokdhun content for 60 days + Free BSNL Tune for 60 days.	Free Lokdhun content for 80 days+ Free BSNL Tune for 80 days	–	Zing Entertainment for 120 days+Free BSNL Tunes for 120 days	Free BSNL Tune for first 60 days	Free Lokdhun content for 180 days+ Free BSNL Tune for first 2 months	Free BSNL Tune for first 2 months	–	Free BSNL Tune with unlimited song change option for 365 days+ Lokdhun content (2 Months)+EROS NOW Entertainment Services for 365days	Free BSNL Tune with unlimited song change option for 365 days+Free EROS Now Entertainment services for 365 days
## Free P2P SMSin Nos.	100 SMS/Day	100 SMS/Day	100 SMS/Day	100 SMS/Day	100 SMS/Day	100 SMS/Day for 160 days	100 SMS/Day	–	100 SMS/Day	100 SMS/Day for 365 days	100 SMS/Day
Base Tariff beyond Freebies											
Voice Call: Local On-net (Mobile/Fixed)	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min
Voice Call: Local Off-net (Mobile/Fixed)	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min	1.00 Rs /Min
Voice Call: STD On-net (Mobile/Fixed)	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min	1.30 Rs /Min
Voice Call: STD Off-net (Mobile/Fixed)	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min	1.30 Rs/Min
Video call Local/STD: On- net	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min
Video call Local/STD: off-net	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min	Rs 2/Min
Data Usage Charges Beyond the Free Data Usage limit	25 Paise/MB										
SMS (in Rs/SMS): Local (On-net/Off-net)	0.80	0.80	0.80	0.80	0.80	0.80	0.80	0.80	0.80	0.80	0.80
SMS (in Rs/SMS): National (On-net/Off-net)	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20	1.20
National Roaming Voice: I/C	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE	FREE
National Roaming Voice: local O/G	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min	0.80 Rs/Min
National Roaming Voice: STD OIG	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min	1.15 Rs/Min
National Roaming Video: I/c	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min	1.00 Rs/Min
National Roaming Video: O/G On-net	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min
National Roaming Video: O/G Ooff-net	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min	2.00 Rs/min
National Roaming SMS (in Rs /SMS): Local	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25	0.25
National Roaming SMS (in Rs /SMS): National	0.38	0.38	0.38	0.38	0.38	0.38	0.38	0.38	0.38	0.38	0.38
International SMS (Local/ Roaming)	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS	Rs5/SMS
GP1: Bonus Period-I	7 days	7 days	7 days	7 days	7 days	7 days	7 days	7 days	7 days	7 days	7 days
GP2: Bonus Period-II	165days	165days	165days	165days	165days	165days	165days	165days	165days	165days	165days
Plan Validy Continuation	NA	Use Plan Voucher for Plan Validity Extension	Use Plan Voucher for Plan Validity Extension (or) Send SMS as PLAN CONTINUE to 123			Use Plan Voucher for Plan Validity Extension			Use Plan Voucher for Plan Validity Extension (or) Send SMS as PLAN CONTINUE to 123	Use Plan Voucher for Plan Validity Extension	
Plan Migration	Use Plan Voucher; Plan migration is available through SMS as PLAN <Space> SMS KEYWORD to 123 for the Plans 94/106/107/199/399/485/666/1499										

Validity extension	Validity extension by STV/ Combo Vouchers For all active customers :	Rationalization of Automatic validity extension in Grace period-I (wef 07.08.2020)	Multiple recharging facility using selected STVs/PVs
Validity Extension by STV/ Combo Vouchers and TOPUP recharge facility to GP-I/GP-II customers (Grace Period I and Grace Period II).: The main validity extension by the recharge of STVs/Combo vouchers of MRP equal to or less than Rs.74.(Except STV 49) is restricted for the active customers Top up Recharge facility extended to GP-II (Grace Period II) customers is withdrawn with effect from 30.08.2020 Use My BSNL App (or) portal.bsnl.in for TOPUP/Plan Validity extension/Plan Migration/Special Tariff Voucher(STV) Activation.	"The subscriber has to recharge with Plan voucher after every "plan/recharge validity" period or any applicable recharge to avail the benefits under tariff plan. In case of recharge with applicable STV/Combo voucher, the validity of tariff plans will be extended corresponding to validity of that STV/Combo voucher. In case of non-recharge with plan voucher or any applicable recharge at the end of validity period, BSNL reserves the right to provide the plan benefits in a curtailed manner during the grace period with GP-I of 7 days and GP-II of 165days. In case this recharge condition is not met, post the grace period, the services will be suspended." Withdrawal of the PV74 "per second plan and PV95 "Advance per second plans"wef 01.12.2020 ∎ The customers of these closed plans are migrated to "Premium per second plan" PV106. ∎ Also, the automatic validity extension in GP-I is done with "Premium per second plan" PV106 for the closed plans of PV74 "per second" plan and PV95 "Advance per second plans".	**A. For active plans:** - Deduction of Rs.2 from main balance on the second day of GP-I and revert the connection in active state for 3 days in the same active plan without any freebies. Note: However, the automatic validity extension scheme for customers having balance more than or equal to "Plan voucher" amount, then Plan voucher amount is reduced from main balance and the customer is reverted back to active in the same active plan with applicable freebies. **B. For the closed plans(i.e Plans not in offer):** - Deduction of Rs.2 from main balance on the second day of GP-I and revert the connection in active state for 3 days in the "Premium Per Minute" plan without any freebies. Additional condition: ∎ For customers of closed plans having balance more than Plan voucher amount of "Premium per minute" plan, the Plan voucher amount is reduced from main balance and the customer is reverted back to active state in "Premium Per minute" plan. ∎ For customers of the closed plans having balance, Rs.2/- or more but less than plan voucher amount of "Premium per minute "plan, then the validity is extended for 3 days in "Premium Per minute" Plan without freebies after deducting Rs.2/-	STVs: 98 99 118 187 198 201 247 319 429 499 599 998 PVs:199 399 485 666 997 999 This concept is applicable for the customers those who do second recharge or third recharge of the above STV/PVs . ∎ If the customer has the above mentioned LIVE packages (first recharge) , and again if the same MRP recharge is made(second recharge) the second recharge will be added and along with this, already existing FEATURE will be removed. Resubscription will happen automatically for the second recharge done. ∎ Similarly, if the same MRP recharge is made (third recharge) the third recharge will be added and along with this, already existing FEATURE will be removed. Resubscription will happen automatically for the third recharge done. ∎ If the customer tries to make the 4 th recharge on the same day , the recharge will be rejected. ∎ Again on the next day he/she is eligible for another two recharges of the same MRPs. ∎ Necessary plan validity and freebies validity will be set through backend. ∎ The accumulated end date of the FEATURE, PLAN VALIDITY will be backend updated (the list of STVs/PVs having multiple recharging facility is subject to changes)

The Voice/SMS benefits (Freebies) under the plan vouchers cannot be used for outgoing calls/SMS to premium numbers, IN numbers, International numbers and other chargeable short codes, subscriber will be charged applicable tariffs for the same.

Unutilized free benefits will be forfeited at the expiry of current recharge of the plan.

BSNL reserves the right to discontinue service immediately in case of misuse/fraudulent use/unauthorized telemarketing and commercial use of the voice/SMS freebies. Unutilized free benefits will be forfeited at the expiry of current recharge of the plan

350 MB free data w.e.f 14.07.2018 for new/ MNP Port in Customers. Free incoming voice calls to BSNL mobile subscribers while in national romaing is regularized wef 12.06.2019

For Plan with Free SMS 100/Day: On daily basis the SMS charges beyond 100 free SMS will be charged @50paise / SMS or as per Plan charges whichever is higher.

Value Added Services(VAS) Details	DND	GPRS Activation	FULL TALK TIME OFFERS	BSNL Tune activation	VAS
Lokdhun Content: The Username and password details will be shared to customer along with the download link of the application through SMS while activation of the Plan Voucher. User will have to download the BSNL TV app from Google Play store & install the BSNL TV app.After logging in the application customer, can access the entire Lokdhun content **EROSNOW Entertainment Services:** The username and password details will be shared to customer along with the download link of the application through SMS. After logging in the application, customer can access (stream) the entire library of EROS Now. **Zing Entertainment Services:** The username and password details will be shared to customer along with the download link of the application through SMS. After logging in the application, customer can access (stream) the entire library **Plan activations through Selfcare (SMS to 123) and auto validity extension will not be having Free VAS Services** **(Value Added Services) like BSNL Tunes,PRBT(Personalized Ring Back Tone)/LokdhunContent/EROSNOW/Zing etc** To select PRBT(Personalized Ring Back Tone)/BSNL Tunes download My BSNL Tunes App.	Call 1909 to activate "Do not Disturb" /deactivate "Do not Disturb". In MTNL Delhi, Additional Roaming Network can be activated/deactivated through SMS ACT ROAM(or)DEACT ROAM to 53333.Charges Apply. * PV 1499 is offered with reduced rate as PV 1199 for the customers under GP2 and beyond GP2 customers -Promo offer till 31.03.2021 FRC stands for First Recharge. After expiry of FRC validity, a customer can extend plan validity or migrate to other plan vouchers (PV) that are in offer.	Send SMS as START to 1925 for GPRS activation and STOP to 1925 for deactivation of GPRS	**FULL TALK TIME OFFERS (On Regular Basis) (in MRP)** TOPUP 220 offers usage value 220 TOPUP 500 offers usage value 500 TOPUP 550 offers usage value 550 TOPUP 600 offers usage value 600 TOPUP1000 offers usage value 1000 TOPUP1100 offers usage value 1100 TOPUP 2000 offers usage value 2000 TOPUP 3000 offers usage value 3000 TOPUP 5000 offers usage value 5000 TOPUP 6000 offers usage value 6000 **FULL TALK TIME OFFER on Topup 100 (only on sundays-offer till 31.03.2021)**	Call 56700 to activate/change the personalized ring back tone. (OR) Use My BSNL Tunes App for changing the Free PRBT Songs **Available 24 TOPUP Denominations** 10/20/30/40/50/60/70/80/90/100/110/120/150/200/220/300/500/550/1000/1100/2000/3000/5000 & 6000 **NO BLACK OUT DAYS for the year 2021** **FOR 4G SIM upgradation: Send SMS: for 4G DATA :- Start to 1925 for VoLTE :- ACT VOLTE to 53733**	Send SMS "CHECK" to 155223 & to deactivate any VAS, send SMS "STOP" to 155223. ISD Activation / Deactivation SMS Format for BSNL Prepaid Mobile Customers To Activate ISD Facility in your BSNL Prepaid Mobile, just type ACT space ISD and send it to 53733. To Deactivate ISD Facility in your BSNL Prepaid, just type DEACT space ISD and send it to 53733. BSNL Prepaid Mobile Customers can also activate ISD facility by calling BSNL Customer Care : 1503

Free call forwarding facility is given w.e.f 04.02.2021 with GSM prepaid mobile services to LL/ other BSNL mobile number/ other operator's Mobile number (i.e. without any activation fee for the call forwarding facility) with call charges applicable as per plan.

Note:

- The call forwarding facility is free i.e. without any activation fee for the call forwarding facility. The features/facility of the call forwarding is given at free of cost.
- The call forwarding to landline/BSNL mobile/other operator mobile is with call charges applicable as per plan. The charging for call forwarding is as per plan tariff i.e the call forwarding from BSNL mobile to another number is treated as outgoing call and is charged as per the freebies of plans/STV/tariff of the plans.
- For example, a customer in unlimited free voice plan or with unlimited free voice STV, the charging of the outgoing call is zero, similarly the call forwarding to another number is also treated as outgoing call and charged as zero. Further, if a customer is in plan 106 or any other plan with no remaining voice freebies, then the call forwarding is charged as per the voice tariff for the outgoing call in that particular plan.