



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

CHENNAI TELEPHONES

BID DOCUMENT

TENDER FOR PROCUREMENT OF SMPS POWER PLANTS
(25A, 50A, and 100A)
with lightening and surge protection devices.

TENDER NO.

AGM (T)/SMPS PP/2020-21/5
DATED: 19-01-2021

DATE OF OPENING: - 09-02-2021

Bharat Sanchar Nigam Limited
Chennai Telephones
Assistant General Manager (Tender)
O/O The GM (CFA)
N0.2, Kushkumar Road, Nungambakkam,
Chennai - 600 034.

Tel No: 2821 6414

BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)
O/o GM -CFA, TENDER SECTION,
No:2, KUSHKUMAR ROAD, NUNGAMBAKKAM, CHENNAI-34.

From:
AGM (Tender)
Tender Division, O/o GM -CFA,
No:2, KUSHKUMAR ROAD, NUNGAMBAKKAM, CHENNAI-34

To: Prospective Bidders

No. AGM (T)/SMPS PP/2020-21/5

dated 19-01-2021

Sub: - Tender documents for procurement of **SMPS Power plants along with lightening and surge protection Unit (LPU)** for the year 2020-21 through e-procurement.-Reg.

Tender No.: AGM (T)/SMPS PP/2020-2021/5 dated 19-01-2021.

Please find enclosed the tender document in respect of above mentioned tender which contains the following:

Section No.	Item	Page No(s)
1. Part A	Detailed NIT (DNIT)	3
1.Part B	e-PUBLISH NIT (NIT)	6
2.	Tender Information	7
3 part A	Scope of work	9
3 part B	Technical Specification/requirements	10
3 part C	Schedule of Requirements (SOR)	11
4 part A	General instructions to bidders(GIB)	12
4 part B	Special instructions to Bidders	25
4 part C	E-tendering instructions to bidders (if applicable)	28
5 part A	General(commercial) conditions of contract (GCC)	33
5 part B	Special (commercial) conditions of contract (SCC)	49
6	Undertaking & Declaration	
6 (A)	For understanding the terms and condition of Tender & spec of work	51
6 (B)	Near-Relationship Certificate, Non-Blacklist Certificate	52
7 (A)	Proforma for Bid security Declaration Certificate	53
7 (B)	Proforma for Performance security Bond	54
7 (C)	Letter of authorization to attend bid opening	55
7 (D)	Model amendment letter intimating conditions for extension of delivery period	56
7 (E)	Model amendment letter for extension of delivery period	57
7 (F)	Proforma for clause by clause compliance	58
8	Bidders profile and questionnaire	59
9 Part A	Bid Form	61
9 Part B	Price schedule	62-63
10	Vendor Master Form	64
Appendix	Appendix-1 to Sec. 4 Part A of Chapter 4 (Standard Tender Enquiry Document)	66

If interested, kindly submit your offers by means of online bids only at the portal detailed in '**Special Instructions to Bidders for E-Tendering**' up to 11.00 hours of 09-02-2021 and bids will be opened at 11.30 hours of 09-02-2021.

AGM (Tender)
BSNL, Chennai Telephones
Phone (Off) 044-28216414

SECTION – I (PART-A)
DETAILED NOTICE INVITING TENDER (DNIT)

No. AGM (T)/SMPS PP/2020-21/5

dated 19-01-2021

Digitally Sealed tenders on Rupee payment basis are invited through **e-tendering process** by the Chief General Manager, BSNL, CHENNAI TELEPHONE DISTRICT from the eligible bidders for supply of following item.

1. Description of items: SMPS Power Plant with Lightening and Surge Protection Unit.

Specification: i) SMPS Power Plant: BSNL/Specification/SMP – 001/01/Rev-1/September, 2015

ii) Lightening and Surge Protection Unit:
TEC GR No. TEC/GR/TX/LSP-001/02 JUN-2017
(with latest Amendments, if any)

S. No	Number of basic modules required at present with redundant units with LPU	Ultimate Capacity	Approved Quantity (in Nos.)	AC Input Single Phase / Three Phase	Estimated Value of Procurement	Cost of Tender document (including 18%GST)
1	25 A(3+1)	150	18	Three Phase	Rs.73,65,298/-	Rs.1180
2	25 A(5+1)	150	2	Three Phase		
3	50 A(3+1)	300	3	Three Phase		
4	50 A(5+1)	300	8	Three Phase		
5	50 A(6+1)	450	8	Three Phase		
6	100 A(3+1)	600	5	Three Phase		
7	100 A(4+1)	600	1	Three Phase		
8	100 A(5+1)	600	2	Three Phase		
	Total		47			

NOTE: 1. The quantity in Nos. stated above are estimated and BSNL reserves the right to vary quantity to the extent of -50% to+50% of specified quantity at the time of award of the contract i.e., APO without any change in unit price or other terms and conditions.

2. Purchase of Tender Document: Tender document can be obtained by downloading it from the website www.chennai.bsnl.co.in following "Link for E-tenders by Chennai Telephones". The tender document for participating in E-tender shall be available for downloading from <https://www.tenderwizard.com>/BSNL from 18.00 hour of 19-01-2021 to 11.00 hours of 09-02-2021.

Bidders must register on the e-tender portal, if not already registered earlier and follow all instructions for participating in bidding for the tender.

- The bidders cannot participate in the tender without downloading official copy of the tender document.
- The Tender document shall not be available for download on its submission/closing date.

2.1 The bidders downloading the tender document are required to submit the tender fee amount through DD / Bankers cheque of an amount of Rs 1180/- (Rs.1000/-+ 18% GST) along with their tender bid failing which the tender bid shall be left archived unopened/rejected.

The DD/banker's cheque shall be drawn from any Nationalized/Scheduled bank in favor of **Account officer(Cash&Accounts) HQ, BSNL, Chennai Telephones** and payable at **Chennai**.

2.2 The cost of Tender Document is free to MSE bidders on production of requisite proof in respect

of valid certification from MSME for the Tendered item.

- 3 **Availability of tender document:** The tender document shall be available for downloading from 18.00 hour of 19-01-2021 onwards up to 11.00 hours of 09-02-2021.

- 3.1 Physical copy of the tender document would not be available for sale as the tender is invited through e-tendering process.

4 **Eligibility Criteria:**

- (a) The bidder should

1. Be Indian Companies registered to manufacture the tendered item indigenously in India. The bidder should be either manufacturer or authorized to supply from their principal manufacturer and should have Memorandum of Understanding (MOU) with the manufacturer for supply.

2. Have obtained valid & current Type Approval Certificate/Technical Specification Evaluation Certificate (TSEC) from QA BSNL, for tendered item in tenderer's name against the technical specification mentioned in the tender Document and proof for successful execution of Educational/commercial orders of DOT New Delhi/CGMTS Kolkata/MTNL/BSNL for the tendered item (i.e., Inspection certificates issued by BSNL QA) against G.R mentioned in the tender document.

- (b) The bidder should have valid PAN No.

- (c) The bidder should have valid Goods & Service Tax Registration certificate No(s) or mention as unregistered dealer or Exemption Certificate No.

- (d) The bidder submit a self declaration certificate along with the evidence that the bidder is not blacklisted by GST authorities.

- (e) In case the suppliers gets black-listed during the tenure of BSNL contract and input tax credit could not be availed by BSNL due to default of suppliers then the same along with penalty imposed will be recovered from the suppliers with interest at prevailing rate.

- (f) In case of multiple GST Nos, all the numbers can be provides as Annexure.

- (g) GSTIN registration number(s), which need to be quoted mandatorily.

- (h) All documents submitted will be self-attested by the bidder.

- 4.1 The bidders shall submit necessary documentary proof (self attested) showing that they meet the eligibility criteria along with their tender bid self attested by Bidder.

5 **Bid Security Declaration**

- 5.1 The bidder shall furnish the bid security declaration as per section 7 A

- (a) Deleted

- (b) Deleted

- (c) The MSE units shall be exempted from submission of Bid security deposit on production of requisite proof in respect of valid certification from MSME for the tendered item.

6 **Date & Time of Submission of Tender bid:**

1. Last Date/ Time of submission of Bid Online: up to 11.00 Hours on 09-02-2021

2. Last Date/Time of Submission of documents in hardcopy (Documents to be submitted offline as per Section-4 Part-C Clause 6): up to 11.00 Hours on 09-02-2021

The bidders should

*i) Upload only the entire Tender document digitally signed as **Main Bid** in the **Technical Bid**.*

*ii) Upload only the scanned copy of Price Schedule (Section-9, Part – B) as **Main Bid** in the **Financial Bid**.*

- 7 Online opening of Tender Bids: At 11.30 Hours on 09-02-2021.

Note: In case the date of submission (opening) of bids is declared to be a holiday, the date of submission (opening) of bids will get shifted automatically to next working day at the same scheduled time. Any change in bid opening date due to any other unavoidable reason will be intimated to all the bidders separately.

8 Place of opening of Tender bids:

- 8.1 BSNL has adopted e-tendering process which offers a unique facility for 'Public Online Tender Opening Event (TOE)'. BSNL's Tender Opening Officers as well as authorized representatives of bidders can attend the Public Online Tender Opening Event (TOE) from the comfort of their offices.
- 8.2 However, if required, authorized representatives of bidders (i.e., Supplier organization) can attend the TOE at the Conference Hall 2nd Floor, GM (CFA), No:2, Kush Kumar Road., Nungambakkam, Chennai-34 where BSNL's Tender Opening Officers would be conducting Public Online Tender Opening Event (TOE).
- 9 Tender bids received after due time & date will not be accepted.
- 10 Incomplete, ambiguous, Conditional tender bids are liable to be rejected.
- 11 The GM(CFA), CHTD reserves the right to accept or reject any or all tender bids without assigning any reason. He is not bound to accept the lowest tender.
- 12.1 The bidder shall furnish a declaration under his digital signature that no addition / deletion / corrections have been made in the downloaded tender document being submitted and it is identical to the tender document appearing on E-tender Portal (<https://www.tenderwizard.com/BSNL>)
- 12.2 In case of any correction/ addition/ alteration/ omission in the tender document, the tender bid shall be treated as non-responsive and shall be rejected summarily.
- 12.3 For further instructions regarding submission of bids online the bidder shall visit the homepage of the portal (<https://www.tenderwizard.com/BSNL>)

Note: All documents submitted in the bid offer should be preferably in English. In case the certificate viz. experience, registration etc. is issued in any language other than English, the bidder shall attach an English translation of the same duly attested by the bidder & the translator to be true copy in addition to the relevant certificate.

All computer generated documents should be duly attested/ signed by the bidder / vendor organization. Signed Tender document should only be uploaded.

AGM (Tender), BSNL, Chennai Telephones
Phone: 044-2821 6414
044-2821 6415

SECTION-1(Part B)

e-PUBLISH N.I.T. FOR PROCUREMENT OF SMPS BASED POWER PLANT

Bharat Sanchar Nigam Limited
O/o GM (CFA),
No:2, Kushkumar Road, Nungambakkam, Chennai-34.

Notice Inviting Tender

Tender No. AGM (T)/SMPS PP /2020-21/5

dated 19-01-2021

Digitally Sealed tenders are invited by CGM, BSNL, Chennai Telephone District, Chennai from the prospective bidders for supply of the following item.

Sl No.	Name of Item	Quantity in Nos.	Estimated Cost Rs.	Last date & Time of receipt of Bids	Date & Time of tender opening
1	SMPS Power plants of various configuration with lightening and surge protection Devices (LPU)	47	73,65,298/-	09-02-2021 11.00 Hours	09-02-2021 11.30 Hours

This tender is being conducted through e-procurement Portal <https://www.tenderwizard.com/> BSNL For further information, kindly visit Chennai website www.chennai.bsnl.co.in following "Link for E-tenders by Chennai Telephones"

AGM (Tender)
BSNL, Chennai Telephones
Tel. No. 044-2821 6414/044-2821 6415
agmtenderchtd@gmail.com

SECTION-2**Tender Information****Note 1: Deleted.**

1. **Type of tender- : Single Stage bidding using Two Electronic Envelopes system**
 - a) No. of Bid Submission Stages for tender: Single stage.
 - b) No. of Envelopes for submission of Bids: Two Nos.
(Opening stages) (Please See Note-3&4).
 - c) E-reverse auction (in case of tenders invited through e tendering only) –If required by BSNL

Note 2: Deleted**Note 3:-** The bidder shall submit Techno-commercial & Financial bid online before the locking period.**Note 4:-** The bids will be evaluated techno-commercially first and thereafter financial bids of techno-commercially compliant bidders only shall be opened.**2. Bid Validity Period / Validity of bid Offer: 150days from the tender opening date.**

Note: In case, the date of opening of the Tender is postponed due to any reason and the bidder has already issued Bid Security declaration in such cases, Bid security declaration validity as per earlier Tender opening date would be acceptable at the time of bid opening and the same should be extended by the bidder covering the shortfall period w.r.t. the actual opening date.

3. In two envelopes system, the first envelope will be named as techno-commercial& will contain documents of bidder's satisfying the eligibility / Technical & commercial conditions and 2nd envelope will be named as financial envelope containing financial quote. These envelopes shall contain one set of the following documents :-
 - a) **Techno-commercial envelope** shall contain :- As per clause 7 section 4 Part-A

(b) Financial envelope shall contain:

- i. Electronic Form- financial along with Price Schedule (Section 9 Part-B (I)) with all relevant bid annexure.
- ii. Bid form- Price Schedule (Section 9 Part –B (I) duly filled & signed (in case of tenders invited through manual bidding process).

Note 5: Deleted

- (i) **Proof of the tender fee paid along with other mandatory hard copy documents as per Note-6 below should be submitted to the purchaser before the locking period (Last date and time for bid submission).**

Note 6:-In case of e-tendering, the following documents are required to be submitted offline (i.e. offline submissions) to **AGM(Tender) , O/o GM,CFA, BSNL, Chennai Telephones**, on or before the date & time of submission of bids in a sealed envelope.

The envelope shall bear the tender number, name of work and the phrase: "Do Not Open Before (due date & time of opening of tender).

- i) Bid security Declaration certificate (original copy)
- ii) DD/ Banker's cheque of Tender fee
- iii) Power of Attorney in accordance with clause 14.4 of section 4 Part A and authorization for executing the power of Attorney.
- iv) Integrity Pact (if applicable)

Submission of Hard copy of all the documents in 3(a) above except Proof of the tender fee paid/ Power of Attorney, not mandatory but can be submitted offline to AGM(T) , O/oGM(CFA), BSNL, Chennai Telephones, Chennai-34 if required.

4. Incase of tenders invited under Single Envelope system, the envelope will contain both techno-commercial & financial bid (i.e.) documents 3(a) & 3 (b) (i) to(ii).
5. **Payment terms :** As per clause 11 of section-5 Part-A
6. **Delivery Schedule:** The delivery of goods and documents shall be completed in all respects within six months from the date of issue of Purchase Order. First month will be lead period the delivery of goods and documents shall be completed within Four months from date of issue of Purchase Order. The quantity to be supplied will be 40% in second months, 30% in third month and remaining 30% in fourth month. The actual delivery period shall be as per Purchase Order. Non-adherence of the above mentioned delivery period will attract imposition of penalty as per terms of tender documents.
7. **Consignee:** The delivery of the equipment/Items shall be to the consignees at SSA store depot/BSNL premises of various BAs located in Chennai Telecom District. The concerned details of Store Depots/Delivery location shall be specified in the PO.
8. As per BSNL Co Ltr. No. CA/MMT/10-12/2019 dated 24-10-2019 , the nodal office responsible for the enforcement of all penal action in case of breach of tender conditions at Pre award stage/Post award stage by the Bidder/Vendor shall be

GM(CFA), BSNL, Chennai Telephones, Chennai.600034

.....

SECTION- 3 Part A**SCOPE OF WORK****A. General :**

1. E-Tender for the SUPPLY Of 47 Nos. of SMPS Power Plants .
2. (As per BSNL approved specifications as mentioned in Section 3 Part B) to various locations of CHENNAI TELEPHONES.

B. Scope of Work: SUPPLY of 47 Nos. SMPS Power Plants .**SMPS POWER PLANTS**

- 1.1 The intending bidders have to supply the **SMPS Power Plants** / Modules, compatible with VRLA batteries only, of various capacities as per the technical specifications and the schedule of requirements given in this document.
- 1.3 The Power Plants / Modules have to be tested thoroughly in the factory as per the technical specifications and offered to QA for inspection.
- 1.4 The Power Plants / Modules along with all the accessories have to be packed as per the specifications and transported to the consignee as per the PO given by the Purchaser. Delivery of each SMPS Power Plant unit should be complete in all respects. Partial delivery without accessories/Parts will be treated as non delivered and signed BCPC will not be issued to such consignment **or signed BCPC issued will be cancelled on finding such deficiency on later stage.**
- 1.5 The SMPS Power plants are to be supplied as per the specifications mentioned in **Section 3 Part B.**
- 1.6 BOM should be complete in all respects otherwise bid will be rejected.

SECTION- 3 Part B**TECHNICAL SPECIFICATIONS/ Requirementsof SMPS Power Plant**

A. General : SUPPLY Of 47 Nos. of SMPS Power Plants (As per BSNL approved specifications as mentioned in Section 3 Part B) to various location s of Chennai Telephones.

B. Technical specifications: The equipment shall conform to the Technical specifications as per **BSNL/Specification/SMP – 001/01/Rev-1/September.2015 with latest amendments/Corrigendum if any.**

- 1. The SMPS Power Plants should be compatible with VRLA Batteries only and should meet all the Functional and Technical Requirements of the above specification except for Battery Health Check and SMPS Management features.**
- 2. SMPS Power plant**
AC Input: Three Phase, as per SOR.
Type: Indoor
- 3. All three phase SMPS with 50A module configuration should be of 3 phase 4wire system and it should operate both in single phase and three phase AC input supply.**
4. The Indoor Power plant dimensions for SMPS with 50A module may be kept near to 550 mm x 500 mm x 800 mm[lbh].
Further the units size may be based on 19" sub racks as per clause no. 2.3 of spec.
- 5. Lightning & Surge Protection:**
Each Power plant should be supplied with Lightning and surge protection arrangement as per GR of Lightning and Surge Protection of Telecom Site (TEC GR No.TEC/GR/TX/LSP-001/02/JUN-2017).
- 6. The SMPS Power Plants should have inbuilt stage –II protection.**
- 7. Battery set isolation Fuse/MCB, input AC isolator/MCB and output load MCB should be available inside the power plant.**
- 8. For SMPS Power plants with Ultimate capacity 3000A should have provision to connect three Battery Banks.**

The Technical Specification details can be obtained from:

- (a) **The Regional Telecom Engineering Centre**
2nd Flr, Jnr Telephone ExgeBldg, 9th Mn,
35th Crs, 4th Blk, Jayanagar,
Bengaluru-560011
- (b) **Telecommunications Engineering Centre**
Khurshidlal Bhavan Janpath
New Delhi–110001.
- (c) **BSNLQAwebsite**www.qa.bsnl.co.in

SECTION-3 Part C**SCHEDULE OF REQUIREMENTS (SOR)****DESCRIPTION OF ITEMS: as detailed in table below:-****A.SMPS POWER PLANT**

POWER PLANT REQUIREMENT DETAILS				
Sl.No	Power Plant Capacity	Ultimate capacity (A)		Qty
1	25 A(3+1)	150	Indoor 3 PH	18
2	25 A(5+1)	150	Indoor 3 PH	2
3	50 A(3+1)	300	Indoor 3 PH	3
4	50 A(5+1)	300	Indoor 3 PH	8
5	50 A(6+1)	450	Indoor 3 PH	8
6	100 A(3+1)	600	Indoor 3 PH	5
7	100 A(4+1)	600	Indoor 3 PH	1
8	100 A(5+1)	600	Indoor 3 PH	2
	TOTAL			47

Note: 1. Bidder shall furnish the detailed Bill of Material (BOM) for each SOR item mentioned above. The detailed Bill of Material should clearly mention all the components including quantities, constituting the SOR item. The priced Bill of Material should be submitted in the envelope containing the price bid and unpriced Bill of Material should be submitted in the envelope containing the techno-commercial part. There should not be any difference in the items and quantities in the priced and the unpriced BOMs.

2. The bidder should quote the full quantity (configuration wise) of the tendered item. The bid with lesser quantity is liable to be rejected.

.....
Very Important Note: All the participating Bidder should quote all the price bid forms(Price bid Form 9 PART-B and Module cost) Incomplete bid forms will be summarily rejected and such bids will not be evaluated)

Consignee: Delivery of Goods shall be made by the successful supplier to various locations in BA of Chennai Telecom District. The details of consignees, Delivery location shall be specified in the PO.

SECTION – 4 Part A
GENERAL INSTRUCTIONS TO BIDDERS (GIB)

1.0 DEFINITIONS:

- (a) “The Purchaser” means the CGMT, Bharat Sanchar Nigam Ltd. (BSNL), Chennai Telephones, Chennai.
- (b) “The Bidder” means the individual or firm who participates in this tender and submits its bid.
- (c) “The Supplier” means the individual or firm supplying the goods under the contract.
- (d) “The Goods” means all the equipment, machinery, and/or other materials which the Supplier is required to supply to the Purchaser under the contract.
- (e) “The Advance Purchase Order” means the intention of Purchaser to place the Purchase Order on the bidder.
- (f) “The Purchase Order” means the order placed by the Purchaser on the Supplier signed by the Purchaser including all attachments and appendices thereto and all documents incorporated by reference therein. The purchase order shall be deemed as “Contract” appearing in the document.
- (g) “The Contract Price” means the price payable to the Supplier under the purchase order for the full and proper performance of its contractual obligations.
- (h) “Validation” is a process of testing the equipment as per the Generic Requirements in the specifications for use in BSNL network. Validation is carried out in simulated field environment and includes stability, reliability and environmental tests.
- (i) “Telecom Service Provider” means any Telecom operator in India, who is licensed by the Department of Telecommunications (DOT), Government of India to provide telecom services to the general public or to the other DOT licensed Telecom operators. Telecom service provider also refers to any Telecom operator in other countries providing telecom services to general public of that country or to other telecom operators of the same country.
- (j) Successful Bidder(s) means the bidder(s) to whom work in this tender is awarded.

2.0 ELIGIBILITY CRITERIA

- 2.1 Kindly refer to clause 4 of Section-1, i.e., Detailed NIT.

3.0 COST OF BIDDING:

- 3.1 The bidder shall bear all costs associated with the preparation and submission of the bid. The Purchaser will, in no case, be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

4.0 DOCUMENTS REQUIRED

- 4.1 The goods required to be supplied, bidding procedures and contract terms and conditions are prescribed in the Bid Documents. The contents of the Bid documents are specified in the covering letter.
- 4.2 The Bidder is expected to examine all instructions, forms, terms and specifications in the Bid Documents. Failure to furnish all information required as per the Bid Documents or submission of the bids not substantially responsive to the Bid Documents in every respect will be at the bidder’s risk and may result in rejection of the bid.

5.0 CLARIFICATION OF BID DOCUMENTS

- 5.1 A prospective bidder, requiring any clarification on the Bid Documents shall submit his queries through e-Tender Portal and also notify the purchaser in writing or by mail to the Purchaser’s mailing address indicated in the invitation of Bid. The Purchaser shall respond in writing to any request for the clarification of the Bid Documents, which it receives **10 days prior to the date of opening of the Tender**. Copies of the query (without identifying the source) and clarifications by the Purchaser shall be uploaded as clarification to the concerned tenderer on **TENDER WIZARD**

portal, as addenda, for all the prospective bidders who have downloaded the official copy of tender documents from **TENDER WIZARD portal**

5.2 Any clarification issued by BSNL in response to query raised by prospective bidders shall form an integral part of bid documents and it shall amount to an amendment of relevant clauses of the bid documents.

5.3 The format in which the clarifications are to be sent via E-mail is

S. No.	Section	Clause	Brief Description of the clause	Ref Page No in Bid	Comments of Bidder

6.0 AMENDMENT OF BID DOCUMENTS

6.1 At any time, prior to the date of submission of Bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify bid documents by amendments. Amendments if any to the tender document will be notified in the above website then and there. It is the responsibility of the vendors who download the tender document to note these amendments and submit tenders accordingly.

6.2 The amendments shall be notified in writing through E-tender portal to all prospective bidders to the address intimated at the time of purchase of the bid document from the purchaser and these amendments will be binding on them.

6.3 In order to afford prospective bidders a reasonable time (min 7 days) to take the amendment into account in preparing their bids, the purchaser may, at its discretion, extend the deadline for the submission of bids suitably.

7.0 DOCUMENTS COMPRISING THE BID

The bidder shall furnish as part of the bid documents establishing the bidder's eligibility, the following documents or whichever is required as per terms and conditions of Bid documents. The bid prepared by the bidder shall ensure the availability of the following components. Bidders to note that scanned copy of all the relevant documents as listed below are required to be uploaded on the TENDER WIZARD Portal and original documents attested/authorized are to be submitted offline in a sealed envelope to AGM (T), O/o GM (CFA), Kushkumar Road, Nungambakkam, Chennai 34 before due date & time of opening of Tender.

No Indication of the Prices in any form shall be made in Technical Bid, which leads to rejection of bid.

TECHNO-COMMERCIAL BID

- I. Cost of the tender document and Bid security declaration.
- II. Valid & current MSME certificate duly certified by MSME authorities. In case the ownership of such MSE Entrepreneurs happens to be from SC/ST category, proof in this regard also need to be submitted along with UAM certificate.
- III. Certificates issued by Competent Authority as a proof for successful execution of educational/ Commercial orders of any other Telecom Service Providers as mentioned in clause 2 of Section 4 Part A.
- IV. The original or copy of Letter of Authorization/Power of Attorney, to sign the bid documents, duly attested by Notary Public. Power of attorney shall be as per clause 14.3 of this section. The authorizing person/authority should be the authorized signatory of the firm/partnership deed with necessary proof like board resolution/partnership agreement.
- V. **All the pages of downloaded bid documents shall be duly manually signed or digitally signed by the authorized signatory with seal for having read, understood and complying with all the terms and conditions of the Tender document & uploaded as a main document.**
- VI. Bid form (Section 9 Part A) - completed and signed in accordance with Clause 8.
- VII. Articles or Memorandum of Association or Partnership Deed or proprietorship deed as the case

may be.

VIII. Certificate of Incorporation of the firm.

IX. A copy of GST registration certificate.

X. A Clause-by-Clause Compliance to Technical specification & commercial conditions as per clause 11.2 (c) of Section 4 Part A. (Sec 3, Part A, B, C, D Section 4 Part A & B, Sec 5 Part A & B).

XI. Latest Annual Report for two FY 2018-2019 & 2019-2020 and / or a certificate for the total bid value from its bankers as an evidence that he has financial capability to perform the contract. Documentary evidence about technical and production capability necessary to perform the contract.

XII. No - Relation certificate in proforma duly filled and signed as per clause 33 of Section 4 Part-A.

XIII. As per Section 10 Completed Vendor Master Form can be furnished by new vendor or Vendor code to be furnished by the existing vendor.

XIV. Xerox copy of PAN Card.

XV. Undertaking & Declaration duly filled and signed as per section 6 (A).

XVI. Bidders Profile and Questionnaire duly filled and signed

XVII. Documents establishing bidder's eligibility and qualification as per clause 10 of section 4 part A.

XVIII. Self-Declaration as per clause 12.1 of Sec 1 DNIT.

XIX. Undertaking as per clause 10.5 of Sec 4 Part A.

XX Undertaking duly signed by front bidder and its technology/consortium partner stating that both of them shall be liable for due performance of the contract jointly and severally as per clause 12.7(d) of Sec 4 Part A.

XXI List of all directors including their name(s), Director Identification Number(s)(DIN) and address(es) along with contact telephone numbers of office & residence.

XXII Registration certificate from State Director of Industries or Secretariat for Industrial Assistance (SIA), Ministry of Industries, Govt. of India.

FINANCIAL BID

Separate Proforma for Price Schedule in respect of indigenous item, furnished in Section 9 Part B, should be completed & signed.

8 BID FORM

The bidder shall complete the bid form (section 9 Part A) and appropriate Price schedule furnished in the Bid document, indicating the goods to be supplied, brief description of the goods, quantity and prices as per section 9 Part B.

9 BID PRICES

9.1 The bidder shall give the total composite price inclusive of all Levies & Taxes i.e. Custom Duty, Goods & Services Tax on packing, forwarding, freight and insurance etc. The basic unit price and all other components of the price need to be individually indicated up to two decimal points only against the goods it proposes to supply under the contract as per the price schedule given in Section 9 Part B (I). Prices of incidental services should also be quoted. The offer shall be firm in Indian Rupees. No Foreign exchange will be made available by the purchaser.

9.2 Prices indicated in the Price Schedule shall be entered in the following manner:

(a) The Basic Unit price (Ex-Factory Price) of the goods, CIF, Assessable Value, BCD, Cesses, IGST, Freight, Forwarding, Packing, Insurance, GST(CGST, SGST, IGST) on Freight

already paid or payable by the supplier shall be quoted separately item wise.

(b) The supplier shall quote as per price schedule given in section 9, Part B for all the items (for proposed) given in schedule of requirement at Section 3 Part C.

- 9.3 A bid submitted with an adjustable price quotation will be treated as non-responsive and rejected.
- 9.4 The prices quoted by the bidder shall be in sufficient details to enable the Purchaser to arrive at the price of equipment/system offered.
- 9.5 "DISCOUNT, if any, offered by the bidders shall not be considered unless specifically indicated in the price schedule. Bidders desiring to offer discount shall therefore modify their offers suitably while quoting and shall quote clearly net price taking all such factors like Discount, free supply, etc, into account".
- 9.6 The price approved by BSNL for procurement will be inclusive of Levies and Taxes, packing, forwarding, freight and insurance as mentioned in Clause 9.1 subject to other terms and condition as stipulated in Clause 22.2 of Section 4 Part A and clause 11 of Section -5 Part A of Bid document. Unloading charges at the consignee end shall be borne by the supplier and no separate charges shall be paid for transportation to individual sites for installation.
- 9.7 The freight by sea for transportation of equipment/Stores from the nearest port in the main land to Andaman & Nicobar Islands will be reimbursed to the supplier at the concessional rates levied by Ministry of Water and Surface Transport on production of proof.

10 DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATION

- 10.1 The bidder shall furnish, as part of the bid documents establishing the bidder's eligibility, the documents as mentioned in clause 7 and whichever is required as per terms and conditions of Bid Documents.
- 10.2 The bidder shall furnish documentary evidence that he has financial technical and production capability necessary to perform contract
- 10.3 In order to enable the purchaser to assess the proneness of the system offered, the bidder shall provide documentary evidence regarding the system being offered by him.
- 10.4 The offered product has to be type approved. For this purpose, the supplier shall submit a sample type for evaluation. The sample would be evaluated for its ability to meet the technical specifications, manufacturability, reliability, testability, ease of installation, maintainability etc. Necessary documents to substantiate these attributes will have to be submitted at the time of application for approval by the supplier for obtaining type approval.
- OR
- In case goods offered have already been type approved/validated by the purchaser, documentary evidence to this effect shall be submitted by the bidder.
- 10.5 A signed undertaking from Authorized signatory of the bidder that shall certify that all components/parts/assembly/ shall be original, new components/parts/assembly/ and that no refurbished/duplicate/second hand components/parts/assembly/ are being used or shall be used.
- 10.6 Documentary proof of GST registration.

11 DOCUMENTS ESTABLISHING GOOD'S CONFORMITY TO BID DOCUMENTS

- 11.1 Pursuant to clause 7, the bidder shall furnish, as part of his bid, documents establishing the conformity of his bid to the Bid Documents of all goods and services which he proposes to supply under the contract.
- 11.2 The documentary evidences of the "goods and services" conformity to the Bid Documents, may be, in the form of literature, drawings, data etc. and the bidder shall furnish.
- (a) A detailed description of goods with essential technical and performance characteristics;
- (b) a list, giving full particulars including available sources and current prices of all spare parts, special tools, etc., necessary for the proper and continuous functioning of the goods for a period of three years following commencement of use of the goods by the purchaser, and
- (c) a clause-by-clause compliance on the purchaser's Technical Specifications and Commercial Conditions demonstrating substantial responsiveness to the Technical

Specifications and Commercial Conditions. In case of deviations, a statement of the deviations and exception to the provision of the Technical Specifications and Commercial Conditions shall be given by the bidder. A bid without clause-by clause compliance of the Scope of work, Technical Specifications, SOR (Section 3 Part A, B & C), General (Commercial) Conditions and Special (commercial) Conditions (Section 5 Part A & B) shall not be considered.

- 11.3 For the purpose of compliance to be furnished pursuant to the clause 11.2(c) above, the bidder shall note that the standards for the workmanship, material and equipment and reference to the brand names or catalogue number, designated by the Purchaser in its Technical specifications are intended to be descriptive only and not restrictive.

12. BID SECURITY DECLARATION

12.1 Deleted

12.2 The MSE bidders are exempted from payment of bid security.

- a) A proof regarding valid registration with body specified by Ministry of Micro, Small & Medium Enterprise for the tendered items will have to be attached along with the bid.
- b) The enlistment certificate issued by MSE should be valid on the date of opening of tender.
- c) MSE unit is required to submit its monthly delivery schedule.
- d) If a vender registered with body specified by Ministry of Micro, Small and Medium Enterprise claiming concessional benefits is awarded work by BSNL and subsequently fails to obey any of the contractual obligations, he will be debarred from any further work/ contract by BSNL for one year from the date of issue of such order.

12.3 The bid security declaration is required to protect the purchaser against the risk of bidder's conduct, which would warrant the enforcement of bid security declaration pursuant to para 12.7.

12.4 A bid not secured in accordance with Para 12.2 shall be summarily rejected by the Purchaser being non-responsive at the bid opening stage and archived unopened on e-tender portal for e-tenders.

12.5 Deleted.

12.6 Deleted

12.7 The bid security declaration may be enforced as follows

- (a) If the bidder withdraws or amends its bid or impairs or derogates from the bid in any respect during the period of bid validity specified by the bidder in the Bid form or extended subsequently, or
- (b) In the case of successful bidder, if the bidder fails:
 - (i) to sign the contract in accordance with clause 28 or
 - (ii) to furnish performance security in accordance with clause 27.
- (c) In both the above cases, i.e., 12.7 (a) & (b), the bidder will not be eligible to participate in the tender for same item for one year from the date of issue of APO. The bidder will not approach the court against the decision of BSNL in this regard.
- (d) "The front bidder shall submit an irrevocable undertaking in non-judicial stamp paper of appropriate value duly signed by it and its technology/ consortium partner stating that both of them i.e., the front bidder and its technology/ consortium partner shall be liable for due performance of the contract jointly and severally, failing which both of them shall be liable to be barred from participating in future tenders/EOIs/RFPs of BSNL for a period of two years."

13 PERIOD OF VALIDITY OF BIDS

13.1 Bid shall remain valid for 150 days from the date of opening of bids prescribed by the purchaser. A bid valid for a shorter period shall be rejected by the purchaser being non-responsive.

13.2 In exceptional circumstances, the purchaser may request the consent of the bidder for an extension to the period of bid validity. The request and the response thereto shall be made in writing. The bid security declaration provided under clause 12 shall also be suitably extended. The bidder may refuse the request without enforcement of his bid security declaration. A bidder accepting the request and granting extension will not be permitted to modify its bid.

14 FORMAT AND SIGNING OF BID

14.1 The bidder shall submit his bid, online, complying all eligibility conditions, other terms and conditions of tender document to be read along with the clarifications and amendments issued in this respect. All the documents must be authenticated using Digital Signature by the authorized person. The letter of authorization shall be indicated by written power-of-attorney accompanying the bid.

14.2 The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the bidder in which case such corrected documents or revisions shall be authenticated by the person signing the bid using digital signature. All pages of the original bid, except for un-amended printed literatures, shall be digitally signed by the person or persons signing the bid.

14.3 Power of Attorney

- a. The Power of Attorney should be submitted and executed on the non-judicial stamp paper of appropriate value as prevailing in the concerned states(s) and the same be attested by a Notary public or registered before Sub-Registrar of the states(s) concerned.
- b. The Power of Attorney be executed by a person who has been authorized by the Board of Directors of the bidder in this regard, on behalf of the Company/Institution/Body Corporate.
- c. In case of the bidder being a firm, the said Power of Attorney should be executed by all the partner(s) in favour of the said Attorney.
- d. Attestation of the specimen signatures of such authorized signatory of the bid by the Company's /firm's bankers shall be furnished. Name, Designation, phone number, mobile number, email address and postal address of the authorized signatory shall be provided.

15 SEALING AND MARKING OF BIDS:

15.1 The bid should be submitted as per clause 3 of tender information.

15.1.1 The bid should be submitted online using Single stage bidding & Two Envelope methodology.

- a. The first envelope will be named Techno-Commercial bid. This envelope will contain documents of bidder's satisfying the eligibility/ Technical & commercial conditions as per clause 2, 7 & 10 with bid security as per clause 12.
- b. The second envelope will be named as Financial bid containing price schedules as per section 9 part B.
- c. The first envelope shall contain the "**Original copy**" of techno-commercial bid duly marked as "**TECHNO-COMMERCIAL BID**".
- d. The second envelope shall contain the "**Original copy**" of the financial bid, duly marked as "**FINANCIAL BID**".

Both the envelopes should be sealed separately and further kept in a single main envelope under the personal seal of the bidder.

15.2 **Venue of tender opening:** Tender will be opened in the Chamber of Conference Hall, O/o.GM CFA, 2nd Floor, No. 2 Kushkumar Road, Nungambakkam, Chennai - 34 at 11.30 hours on the due date. If, due to administrative reason, the venue of the bid opening is changed, it will be displayed prominently on the notice board

15.3 If both the envelopes are not sealed and marked as required by para 15.1 the bid shall be rejected

16 SUBMISSION OF BIDS

- 16.1 Bids must be submitted online by the bidders on or before the specified date and time indicated in Clause 6 of Section-1, i.e., DNIT.
- 16.2 The Purchaser may, at their discretion, extend this deadline for the submission of bids by amending the Bid Documents in accordance with clause 6, in which case all rights and obligations of the purchaser and bidders previously subject to the deadline will thereafter be subjected to the extended deadline.
- 16.3 The bidder shall submit their bid offer against a set of bid documents purchased by him for all or some of the systems / equipment / packages as per requirement of the Bid Documents. He may include alternate offer, if permissible, as per the bid. However, not more than one independent and complete offer shall be permitted from the bidder.

17 LATE BIDS

- 17.1 No bid shall be accepted online by E-tender Portal after the specified deadline for submission of bids prescribed by the purchaser.
- 17.2 Bids in offline after closing time would not be accepted and the same in online would be rejected.

18 MODIFICATION AND WITHDRAWAL OF BIDS

- 18.1 The bidder may modify, revise or withdraw his bid after submission prior to deadline prescribed for submission of bid.
- 18.2 The bidder's modification, revision or withdrawal shall have to be online and digitally authenticated as per clause 15.
- 18.3 Subject to clause 20, no bid shall be allowed for modification subsequent to the deadline for submission of bids.

19 OPENING OF BIDS BY PURCHASER

- 19.1 The purchaser shall open bids online in the presence of the authorized representatives of bidders on line who chose to attend, at time & date specified in Clause 7 of DNIT (Section-1) on due date. The bidder's representatives, who are present, shall sign in an attendance register. Authority letter to this effect shall be submitted by the bidders before they are allowed to participate in bid opening (A Format is given in section 7 C).
- 19.2 A maximum of two representatives of any bidder shall be authorized and only one representative will be permitted to attend the bid opening.
- 19.3 Name of envelopes to be opened & information to be read out by Bid opening Committee.
- i) In single stage bidding & two envelopes system, the bids will be opened in 2 stages, i.e., the techno-commercial bid shall be opened on the date of tender opening given in NIT. The financial bid will not be opened on the date of opening of Techno-commercial bids in this case and the sealed financial bids will be handed over to AGM (T), CHTD for retention. Thereafter, the CET will evaluate Techno-commercial bids and the report of CET will be approved by competent authority.
 - ii) Financial bid of those bidders who are approved to be techno-commercially compliant by the competent authority will be opened by TOC in front of techno-commercially eligible bidders/ representatives by sending them a suitable notice.
 - iii) The following information shall be read out at the time of Techno-Commercial bid opening:
 - a) Name of the bidder
 - b) Name of the item
 - c) Bid security declaration certificate and acceptability
 - d) Information in respect of eligibility of the bidder
 - e) Details of bid modification / withdrawal, if applicable

- iv) The following information shall be read out at the time of opening of Financial Bid.
 - a) Name of the bidder.
 - b) Name of the item.
 - c) Quantities/ prices quoted in the bid.
 - d) Discount, if offered.
 - e) Taxes & levies.

19.4 The date fixed for opening of bids, if subsequently is declared as holiday by BSNL, the revised date of schedule will be notified. However, in the absence of such notification, the bids will be opened on next working day, time and venue remaining unaltered.

20 CLARIFICATION OF BIDS

- 20.1 To assist in the examination, evaluation and comparison of bids, the purchaser may, at its discretion ask the bidder for the clarification of its bid. The request for the clarification and the response shall be in writing. However, no post bid clarification at the initiative of the bidder shall be entertained.
- 20.2 If any of the documents, required to be submitted along with the technical bid is found wanting, the offer is liable to be rejected at that stage. However the purchaser at its discretion may call for any clarification regarding the bid document within a stipulated time period. In case of non-compliance to such queries, the bid will be out rightly rejected without entertaining further correspondence in this regard.

21 PRELIMINARY EVALUATION

- 21.1 Purchaser shall evaluate the bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed and whether the bids are generally in order.
- 21.2 Arithmetical errors shall be rectified on the following basis. Based on the quoted percentage of duties and taxes, freight etc., the amounts quoted thereof shall be worked out and rounded off to 2 decimal points. In case the unit price quoted in column 13 does not tally with its break up quoted in col 4, 6,8,10 & 12, the same shall be corrected by summing up the break ups. If there is any discrepancy between the unit price and total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected by the Purchaser.
- 21.3 If there is a discrepancy between words and figures, the amount in words shall prevail. If the Supplier does not accept the correction of the errors, his bid shall be rejected.
- 21.4 Prior to the detailed evaluation, pursuant to Clause 22, the Purchaser will determine the substantial responsiveness of each bid to the Bid Documents. For purposes of these Clauses, a substantially responsive bid is one which conforms, to all the terms and conditions of the Bid Documents without material deviations. The Purchaser's determination of bid's responsiveness shall be based on the contents of the bid itself without recourse to extrinsic evidence.
- 21.5 A bid, determined as substantially non-responsive will be rejected by the Purchaser and shall not subsequent to the bid opening be made responsive by the Bidder by correction of the non-conformity.
- 21.6 The Purchaser may waive any minor infirmity or non-conformity or irregularity in a bid which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any Bidder.

22 EVALUATION AND COMPARISON OF SUBSTANTIALLY RESPONSIVE BIDS

- 22.1 The Purchaser shall evaluate in detail and compare the bids previously determined to be substantially responsive pursuant to clause 21.
- 22.2 (a) The evaluation and comparison of responsive bids shall be done on the basis of Net cost to BSNL on the prices of the goods offered along with all applicable taxes, Packing Forwarding, Freight and Insurance charges etc. as arrived Col.16 of the price schedule in the Section -9 Part B) of the Bid-document after arithmetical correction in the manner laid

down in clause 21.2 above but excluding taxes which are creditable to BSNL. Further the bidder is also required to mention the taxes if any applicable on the movement of goods.

(b) (i)) Duties, taxes & Cesses for which the firm has to furnish GST Challans / Tax Invoices will be indicated separately in the PO / APO.

(ii)) Suppliers should furnish the correct HSN / SAC classification / Customs tariff Head in the price Schedule. If the credit for the Duties, Taxes and Cesses under provision/ rules under GST law is found to be not admissible at any stage subsequently owing to wrong furnishing of Tariff Head, then the suppliers will be liable to refund such non-admissible amount, if already paid, along with penalty and interest if charged by the concerned authority.

(iii) In case the Duties, Taxes and Cesses which are not eligible for input tax credit as per the quotes indicated in the price schedule by the suppliers and subsequently at any stage it is found that Credit for such Duties, Taxes and Cesses is admissible as per provision of GST law, then the suppliers will be liable to refund the amount equivalent of such Duties, Taxes and Cesses if already paid to them provided the credit can be claimed within the time prescribed under the applicable legislation and BSNL has all documents to claim such credit. The refund is also subject to the bidder performing necessary act for enabling BSNL to claim the credit viz. upload the information on GSTN. However, the purchaser may allow the supplier to submit necessary documents in this regard which may enable the purchaser to avail the input tax credit provided such credit is still available for the amount so paid as per provision of GST law.

(iv) The purchaser reserves the right to ask the bidders to submit documentary proof confirming the correct HSN or SAC classification/ Customs Tariff Head from the CGST/SGST/IGST officer or Customs authority where the HSN or SAC classification/ Customs Tariff Head furnished against the particular tendered item by different bidders, differs from each other or the same is found apparently not furnished in accordance with GST Act/Customs Tariff notifications.

(v) If the supplier fails to furnish necessary supporting documents i.e. Invoices / Customs invoices etc. in respect of the Duties, Taxes and Cesses which are eligible for input tax credit, the amount pertaining to such Duties, Taxes and Cesses will be deducted from the payment due to the firm.

(vi) If the supplier fails to perform necessary compliances which would in any manner restrict BSNL to claim input tax credit, then the amount pertaining to such Duties, Taxes and Cesses will be deducted from the payment due to the supplier.

(g) If the supplier does not disclose the correct details on the invoice or on the GSTN viz. GSTIN, Place of Supply, etc. which restricts BSNL to claim input tax credit, then the amount pertaining to such Duties, Taxes and Cesses will be deducted from the payment due to the supplier.

23 CONTACTING THE PURCHASER

23.1 Subject to Clause 20, no bidder shall try to influence the Purchaser on any matter relating to its bid, from the time of the bid opening till the time the contract is awarded.

23.2 Any effort by a bidder to modify his bid or influence the purchaser in the purchaser's bid evaluation, bid comparison or contract award decision shall result in the rejection of the bid.

24 PLACEMENT OF ORDER

24.1 The Purchaser shall consider placement of orders for commercial supplies only on those eligible bidders whose offers have been found technically, commercially and financially acceptable and whose goods have been type approved/validated by the purchaser. The Purchaser reserves the right to counter offer price(s) against price(s) quoted by any bidder.

24.2 The ordering price of any bidder shall not exceed the lowest evaluated package price. However, at a later stage, if there is any increase in Govt. duties/taxes within Scheduled Delivery Date (SDD), the unit prices with applicable revised duties / taxes will be paid to

suppliers irrespective of their ranking viz., L1/L2/L3....etc. keeping other levies & charges unchanged.

24.3 The purchaser reserves the right for the placement of order of entire tendered quantity on the bidder with the lowest evaluated price.

24.4 In the event of L2 and so on bidders refusing to accept its package de rated to the price of L1 bidder, BSNL reserves the right to place the order for entire quantity to the L1 bidder. It is mandatory for the Li bidder to accept such an offer (second APO) at evaluated Li price and shall perform the whole contract as envisaged in the tender document. The additional quantity, due to non-acceptance of respective quantity by L2 and/ or L3 and so on bidders, as envisaged in clause 3 (distribution of quantity) in section 4 part B, shall be supplied by the L1 bidder as part of whole contract.

25 PURCHASER'S RIGHT TO VARY QUANTITIES

(a) BSNL will have the right to increase or decrease up to 50% of the quantity of goods and services specified in the schedule of requirements as per DNIT, without any change in the unit price or other terms and conditions at the time of award of contract.

(b) BSNL also reserves the right for placement of additional order or up to 50% of the additional quantities of goods and services contained in this running tender/contract within a period of twelve months from the date of acceptance of first APO in the tender at the same rate or a rate negotiated (downwardly) with the existing vendors considering the reasonability of rates based on prevailing market conditions and the impact of reduction in duties and taxes etc. and supplies to be obtained within delivery period scheduled afresh.

(c) In exceptional situation where the requirement is of an emergent nature and it is necessary to ensure continued supplies from the existing vendors, the purchaser reserves the right to place repeat order up to 100% of the quantities of goods and services contained in the running tender/contract within a period of twelve months from the date of acceptance of first APO in the tender at the same rate or a rate negotiated (downwardly) with the existing vendors considering the reasonability of rates based on prevailing market conditions and the impact of reduction in duties and taxes etc. Exceptional situation and emergent nature should be spelt out clearly detailing the justification as well as benefits accrued out of it and loss incurred in case this provision is not invoked and approved by the authority competent to accord administrative and financial approval for the procurement calculated on the basis of total procurement, i.e., initial and proposed add-on quantity.

26 PURCHASER'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS

26.1 The Purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders on the grounds of purchaser's action.

26.2 The Purchaser reserves the right to disqualify such bidders who have a record of not meeting the contractual obligations against earlier contracts entered into with the purchaser.

26.3 BSNL shall not be bound to accept the lowest of any tender and reserves the right to accept or reject any bid or to accept whole or a portion of tender, as it may deem fit without assigning any reason thereof and without incurring any liability to the affected bidders for the action of BSNL.

27 ISSUE OF ADVANCE PURCHASE ORDER

27.1 The issue of an Advance Purchase Order shall constitute the intention of the Purchaser to enter into contract with the bidder.

27.2 The bidder shall within 14 days of issue of the advance purchase order, give his acceptance along with performance security in conformity with proforma provided with the bid document at Section -7B.

27.3 L-1 bidder may be issued Advance Purchase Order (APO) in two stages. The first APO shall be issued for L-1 quantity as defined in clause above. The second APO may be issued to L-1 bidder only when the purchaser exercises the right for placement of order on balance tendered quantity on the bidder with the lowest evaluated price in conformity to Clause 24.3 & 24.4 of Section 4 Part A.

28 SIGNING OF CONTRACT

28.1 The issue of Purchase order shall constitute the award of contract on the bidder.

28.2 Upon the successful bidder furnishing performance security pursuant to clause 27, the Purchaser shall discharge the bid security declaration in pursuant to clause 12, except in case of L-1 bidder whose EMBG shall be released only after finalization of ordering of complete tendered quantity in pursuance to clause No.24.4 & 27.3 of this section.

29 ANNULMENT OF AWARD

Failure of the successful bidder to comply with the requirement of clause 27 & 28 shall constitute sufficient ground for the annulment of the award and the enforcement of the bid security declaration in which event the Purchaser may make the award to any other bidder at the discretion of the purchaser or call for new bids.

30 QUALITY ASSURANCE REQUIREMENTS

The supplier shall have Quality Management System supported and evidenced by the following:

- a. A Quality Policy.
- b. A management representative with authority and responsibility for fulfilling QA requirements and for interfacing with purchaser in the matters of Quality.
- c. Procedure for controlling design/production engineering, materials, choice components/vendors, manufacturing and packaging process for supplying quality products.
- d. System of Inward Good Inspection.
- e. System to calibrate and maintain required measuring and test equipment.
- f. System for tracing the cause for non-conformance (traceability) and segregating product which don't conform to specifications.
- g. Configuration management and change-control mechanism.
- h. A quality plan for the product.
- i. Periodical internal quality audits.
- j. A 'Quality Manual' detailing the above or infrastructure assessment certificate and Type Approval Certificate (TAC) / Technical Specifications Evaluation Certificate (TSEC) issued by "QA Circle" shall be furnished.

31 REJECTION OF BIDS

31.1 While all the conditions specified in the Bid documents are critical and are to be complied with, special attention of bidder is invited to the following clauses of the bid documents. Non-compliance of any one of which shall result in outright rejection of the bid.

- (a) The bids will be rejected at opening stage if Bid security declaration is not submitted as per proforma at section 7(A) and bid validity is less than the period prescribed in Clause 13.1 mentioned above.
- (b) Clause 2, 7 & 10 of Section 4 Part A: If the eligibility conditions as per clause 2 of Section 4 Part A are not met and / or documents prescribed to establish the eligibility as per Clauses 7 & 10 of section 4 Part A are not provided, the bids will be rejected without further evaluation.
- (c) Clause 11.2(c) of Section 4 Part A. If clause-by-clause compliance and deviation statements as prescribed are not given, the bid will be rejected at the stage of primary evaluation. In case of no deviations, a statement to that effect must be given.
- (d) While giving compliance to Section -5 Part A, General Commercial conditions, Section-4 Part B, Special instructions to Bidders, Section-5 Part B Special (commercial) conditions of contract and section-3 Technical Specifications, ambiguous words like "Noted", "Understood", "Noted & Understood" shall not be accepted as complied. Mere "Complied" will also be not sufficient, reference to the enclosed documents showing compliances must be given.
- (e) Section -9 Price Schedule: If Prices are not filled in as prescribed in price schedule.
- (f) Section -4 Part A clause 9.5 on discount which is reproduced below:

"Discount, if any, offered by the bidder shall not be considered unless specifically indicated in the price schedule. Bidders desiring to offer discount shall therefore modify their offer suitably while quoting and shall quote clearly net price taking all such factors like Discount, free supply etc. into account".

- 31.2 Before outright rejection of the Bid by the Bid-opening team for noncompliance of any of the provisions mentioned in clause 31.1 (a), 31.1(b) of Section 4 Part A, the bidder company is given opportunity to explain their position, however if the person representing the bidder company is not satisfied with the decision of the Bid opening team, he / they can submit the representation to the Bid opening team immediately but in no case after closing of the tender process with full justification quoting specifically the violation of tender condition, if any.
- 31.3 Bid opening team will not return the bids submitted by the bidders on the date of tender opening even if it is liable for rejection and will preserve the bids in sealed cover as submitted by taking the signatures of some of the desirous representatives of the participating bidder/companies present on the occasion.
- 31.4 The in-charge of Bid opening team will mention the number of bids with the name of the company found unsuitable for further processing on the date of tender opening and number of representations received in Bid opening Minutes and if Bid opening team is satisfied with the argument of the bidder/company mentioned in their representation and feel that there is prima-facie fact for consideration, the in-charge of the bid opening team will submit the case for review to Officer competent to approve the tender as early as possible preferably on next working day and decision to this effect should be communicated to the bidder company within a week positively. Bids found liable for rejection and kept preserved on the date of tender opening will be returned to the bidders after issue of P.O. against the instant tender.
- 31.5 If the reviewing officer finds it fit to open the bid of the petitioner, this should be done by giving three (working) days notice to all the participating bidders to give opportunity to desirous participants to be present on the occasion.
- 32 Action by Purchaser against bidder(s)/ Vendor(s) in case of Default.
In case of default by bidder(s)/vendor(s) such as.
- a) Does not supply the equipment in time.
 - b) Equipment does not perform satisfactorily in the field in accordance with the specification.
 - c) or any other default whose complete list is enclosed in Appendix-1.
 - d) Purchaser will take action as specified in Appendix-1 of this section.
- 33 NEAR-RELATIONSHIP CERTIFICATE
- 33.1 The bidder should give a certificate that none of his/her near relative is working in the units as defined below where he is going to apply for the tender. In case of proprietorship firm, certificate will be given by the proprietor. For partnership firm, certificate will be given by all the partners. In case of Limited Company, certificate will be given by all the Directors of the company excluding Government of India/Financial institution nominees and independent non-Official part time Directors appointed by Govt. of India or the Governor of the state and full time Directors of PSUs both state and central. Due to any breach of these conditions by the company or firm or any other person, the tender will be cancelled and Bid Security declaration will be enforced at any stage whenever it is noticed and BSNL will not pay any damage to the company or firm or the concerned person.
- 33.2 The company or firm or the person will also be debarred for further participation in the concerned unit.
- 33.3 The near relatives for this purpose are defined as:-
- (a) Members of a Hindu undivided family.
 - (b) They are husband and wife.
 - (c) The one is related to the other in the manner as father, mother, son(s) & Son's wife (daughter in law), Daughter(s) and daughter's husband (son in law), brother(s) and brother's wife, sister(s) and sister's husband (brother in law).
- 33.4 The format of the certificate is given in Section 6(B).

34 VERIFICATION OF DOCUMENTS AND CERTIFICATES

The bidder will ensure that all the documents and certificates including experience/ performance and self certificates submitted by him are correct and genuine before enclosing them in the bid. The onus of proving genuineness of the submitted documents would rest with the bidder. If any document / paper/ certificate submitted by the participant bidder is found/ discovered to be false/ fabricated/ tempered/ manipulated either during bid evaluation or during award of contract or thereafter, then the purchaser will take action as per clause-1 of appendix-1 of this section.

35 Security clause as per latest guidelines and requirement.

Mandatory Licensing requirements with regards to security related concerns issued by the Government of India from time- to-time shall be strictly followed.

36 Reservation/ Procurement from MSE units:

The guidelines / instructions / laws issued vide D.O. no 21(1) -2011-M.A.April 25th, 2012 from Ministry of Micro, Small & Medium Enterprise (MSME) with respect to provisions for Micro & Small Enterprises (MSEs) shall be followed.

SECTION-4 Part B**SPECIAL INSTRUCTIONS TO BIDDERS**

The Special Instructions to Bidders shall supplement the 'Instructions to Bidders' and in case of any conflict with those in Section-4 Part A i.e. GENERAL INSTRUCTIONS TO BIDDERS (GIB), the provisions herein shall prevail.

1. **Eligibility Conditions:** As per Para 4 of DNIT.
2. **Bid Security and no of successful bidders on which PO to be placed**

Sl.No	Power Plant Capacity	Qty	No of Bidders to be considered for placement of PO
1	25 A(3+1)	18	2
2	25 A(5+1)	2	1
3	50 A(3+1)	3	1
4	50 A(5+1)	8	1
5	50 A(6+1)	8	1
6	100 A(3+1)	5	1
7	100 A(4+1)	1	1
8	100 A(5+1)	2	1
	TOTAL	47	

2.1 Deleted

2.2 Deleted

3. **Distribution of Quantity**

The Purchaser intends to limit the number of technically and commercially responsive bidders as shown in clause 2 above, from the list of such bidders arranged in increasing order of their evaluated prices starting from the lowest for the purpose of ordering against this tender. The distribution of the quantity shall be as given in Table 1 below.

Table 1(A) (Without provisions for MSE Units)

No. of Bidders to be approved (Col. 1)	Quantity allotted to the respective bidder (Col. 2)				
	L1	L2	L3	L4	L5 and so on
One bidder	100%	Nil	Nil	Nil	Nil
Two Bidders	60%	40%	Nil	Nil	Nil

Table 1(B) (With provisions for MSE Units)

No. of Bidders to be approved (Col. 1)	Quantity allotted to the respective bidder (Col. 2)					Qty earmarked for MSE bidder(s) (Col. 3)
	L1	L2	L3	L4	L5 and so on	
One bidder	75%	Nil	Nil	Nil	Nil	25 %
Two Bidders	45%	30%	Nil	Nil	Nil	25%

Note 1(a): Table 1(B) shall be followed if the tender has provision for reservations for MSE units.

Note 1(b): Deleted.

Note 2: If no eligible MSE bidders are available then aforesaid earmarked 25% quantity shall be de-reserved & the allotted quantity for other general bidders will be restored to 100% and distribution shall be as per Table -1(A) above.

Note 3: (i) If L-1, L-2, L-3, etc happens to be MSE bidders then they will be given allotted quantity as per the applicable sub-column of column 2 of above table. In case, there are MSE bidders whose quoted price is within +15% of L-1 price then 25% reserved quantity shall be distributed amongst such MSE bidders.

- (ii) In the event of any of the eligible bidder(s) not agreeing to supply the equipment or not being considered by BSNL for ordering the equipment, inter-se ranking of the bidders below the aforesaid bidder(s) will be recast to fill up the vacated slot(s). This will be done to ensure that the number of bidders on which order for supply of equipment to be placed remains same as specified in the tender.

However, the purchaser reserves the right for the placement of order of entire tendered quantity on the bidder with the lowest evaluated price.

- (iii) Increase in percentage of procurement of goods and services by Government Department/CPSEs from MSEs has been increased to 25% of their total procurement and
- (iv) Minimum 3% reservation for woman owned MSEs within the above mentioned 25% reservation is provided.
- (v) The 25% includes a sub-target of 5% procurement from the MSEs owned by SC/ST entrepreneurs.

Note 4: De-rating factor shall be calculated for determination of ordering price in r/o L-2 & others based on L-1 price.

4. (i) The delivery of goods and documents shall be completed within Four months from date of issue of Purchase Order. The quantity to be supplied will be 40% in second months, 30% in third month, and remaining 30% in fourth month. The actual delivery period shall be as per Purchase Order. Non-adherence of the above mentioned delivery period will attract imposition of penalty as per terms of tender documents.
- (ii) The supply will be accepted only after quality assurance test are carried out by the Quality Assurance Wing of BSNL as per prescribed schedule and material passing the test successfully and after excise gate pass issued by Excise Authorities, Government of India for that purpose.
5. **RANKING and Evaluation:** The ranking & evaluation of the tender as well as allotment of the work will be done configuration wise.

6. The bidder shall ensure that his four months production capacity is equal to or more than tendered quantity. Bidder ensures that he shall be able to supply the entire tendered quantity and/ or additional quantity as per tender terms and conditions within stipulated time as and when asked for, irrespective of his other commitments, purchase orders, financial condition or payments due to him for earlier supplies under this tender or other tenders of BSNL. In case the bid is for quantity is less than the tendered quantity as mentioned in SOR, the bid will be treated as non responsive and rejected.

7. The prices evaluation is being done on the prices inclusive of all taxes freight etc. excluding cenvatable duties and taxes as per clause 22 of section 4 Part-A.

8. In case the vendor participates in the tender with old GR of tendered item, BSNL has full right to issue the APO/PO on the vendor; the tendering firm shall take proper action for getting TSEC as per new GR well in advance, so that the supply against the order, if placed on him, is not delayed for non-availability of TSEC. Any delay on this issue shall be on firm's account and no extension in time over the period stipulated in the APO/ PO shall be admissible.

Purchaser reserves the right to disqualify such bidders who have a record of not meeting contractual obligations against earlier contracts entered into with the purchaser.

Any clarification issued by the BSNL in response to query raised by prospective bidder shall form an integral part of bid documents and it may amount to an amendment of relevant Clauses of bid documents.

Section -4 Part C

E-tendering instructions to Bidders

General

The Special Instructions (e-Tendering instructions to bidders) supplement 'Instruction to Bidders', as enclosed in the E-tender Document.

Submission of Bids through online process is mandatory for this Tender.

E-Tendering is a new methodology for conducting Public Procurement in a transparent and secured manner. Suppliers/ Vendors will be the biggest beneficiaries of this new system of procurement.

For conducting electronic tendering, BSNL, Chennai Telephones has decided to use the portal (<https://www.tenderwizard.com>) through ITI, a Government of India Undertaking.

Benefits to Suppliers are outlined on the Home-page of the portal.

1. Tender Bidding Methodology

Sealed Bid System – 'Single Stage - Two Envelopes', **followed by 'e-Reverse Auction' after opening of Financial-part, if required.**

In case of two envelope system financial and techno-commercial bids shall be submitted by the bidder at the same time.

2. Broad outline of activities from Bidders prospective:

1. Procure a Digital Signing Certificate (DSC)
2. Register on Electronic Tendering System® (TENDER WIZARD)
3. Create Users and assign roles on TENDER WIZARD
4. View Notice Inviting Tender (NIT) on TENDER WIZARD
5. Download Official Copy of Tender Documents from TENDER WIZARD
6. Clarification to Tender Documents on TENDER WIZARD
 - Query to BSNL (Optional)
 - View response to queries posted by BSNL
7. Bid-Submission on TENDER WIZARD
8. Attend Public Online Tender Opening Event (TOE) on TENDER WIZARD
 - Opening of Technical-Part
9. Post-TOE Clarification on TENDER WIZARD (Optional)
 - Respond to BSNL's Post-TOE queries.
10. Attend Public Online Tender Opening Event (TOE) on TENDER WIZARD
 - Opening of Financial-Part (Only for Technical Responsive Bidders)
11. Participate in e-Reverse Auction on TENDER WIZARD if required by BSNL.

For participating in this tender online, the following instructions are to be read carefully. These instructions are supplemented with more detailed guidelines on the relevant screens of the ETS.

3. Digital Certificates

For integrity of data and authenticity/ non-repudiation of electronic records, and to be compliant with IT Act 2000, it is necessary for each user to have a Digital Certificate (DC). also referred to as Digital Signature Certificate (DSC), of Class 2 or above, issued by a Certifying Authority (CA) licensed by Controller of Certifying Authorities (CCA) [refer <http://www.cca.gov.in>].

4. Registration and Training

To use the ElectronicTender® portal (<http://www.tenderwizard.com>) vendors need to register on the portal. Registration of each organization is to be done by one of its senior persons who will be the main person coordinating for the e-tendering activities. In TENDER WIZARD terminology, this person

will be referred to as the Super User (SU) of that organization. For further details, please visit the website/portal, and click on the 'Supplier Organization' link under 'Registration' (on the Home Page), and follow further instructions as given on the site.

follow further instructions as given on the site.

Note: After successful submission of Registration details and Annual Registration Fee, please contact Tender Wizard Helpdesk (as given below), to get your registration accepted/activated.

For training of bidders, the bidders shall contact the Tender Wizard's Help Desk.

Tender Wizard's Helpdesk	Mobile Nos.	E-mail ID
	9894191904 9941947400	twhelpdesk680@gmail.com

General Help Desk No. 080-40482000

BSNL Contact

BSNL's Contact Person-1, *AGM (Tender)*
Telephone No. 044-28216414
(Between 10:00 hours to 17:30 hours on working days)

BSNL's Contact Person-2, *SDE (Tender)*
Telephone No. 044-28216415
(Between 10:00 hours to 17:30 hours on working days)

5. Bid related Information for this Tender (Sealed Bid)

The entire bid-submission would be online on TENDER WIZARD portal. Broad outline of submissions are as follows:

- Submission of Bid security declaration certificate
- Submission of digitally signed copy of Tender Documents / Addendum
- Two Electronic Envelopes containing
 1. Techno-commercial-Part
 2. Financial-Part

6. Offline Submissions

1. Bid security declaration certificate in original
2. Tender fee
3. Letter of Authorization
4. Power of attorney in accordance with 14.3 Sec.4 Part A

(iii) Note: The Bidder has to upload the Scanned copy of all the above said original documents as Bid-Annexure during Online Bid-Submission.

7. Special Note on Security of Bids

Security related functionality has been rigorously implemented in TENDER WIZARD in a multidimensional manner. Starting with 'Acceptance of Registration by the Service Provider', provision for security has been made at various stages in Electronic Tender's software. Specifically for Bid Submission, some security related aspects are outlined below:

As part of the Electronic Encrypter™ functionality, the contents of both the 'Electronic Forms' and the 'Main-Bid' are securely encrypted using a Pass-Phrase created by the Bidder himself. Unlike a 'password', a Pass-Phrase can be a multiword sentence with spaces between words (e.g., I love this World). A Pass-Phrase is easier to remember, and more difficult to break. It is recommended that a separate Pass-Phrase be created for each Bid-Part. This method of bid-encryption does not have the security and data-integrity related vulnerabilities which are inherent in e-tendering systems which use Public-Key of the specified officer of a Buyer organization for bid-encryption. Bid-encryption in TENDER WIZARD is such that the Bids cannot be decrypted before the Public Online Tender Opening Event (TOE), even if there is connivance between the concerned tender-opening officers of the Buyer organization and the personnel of e-tendering service provider.

Typically, 'Pass-Phrase' of the Bid-Part to be opened during a particular Public Online Tender Opening Event (TOE) is furnished online by each bidder during the TOE itself, when demanded by the concerned Tender Opening Officer may authorize the bidder to open his bid himself. There is an additional protection with SSL Encryption during transit from the client end computer of a Supplier organization to the e-tendering server/ portal.

8. Public Online Tender Opening Event (TOE)

TENDER WIZARD offers a unique facility for 'Public Online Tender Opening Event (TOE)'. Tender Opening Officers as well as authorized representatives of bidders can attend the Public Online Tender Opening Event (TOE) from the comfort of their offices. For this purpose, representatives of bidders (i.e., Supplier organization) duly authorized are requested to carry a Laptop and Wireless Connectivity to Internet.

Every legal requirement for a transparent and secure 'Public Online Tender Opening Event (TOE)' has been implemented on TENDER WIZARD. As soon as a Bid is decrypted with the corresponding 'Pass-Phrase' as submitted online by the bidder himself (during the TOE itself), salient points of the Bids are simultaneously made available for downloading by all participating bidders. The work of taking notes during a manual 'Tender Opening Event' is therefore replaced with this superior and convenient form of 'Public Online Tender Opening Event (TOE)'.

TENDER WIZARD has a unique facility of 'Online Comparison Chart' which is dynamically updated as each online bid is opened. The format of the chart is based on inputs provided by the Buyer for each Tender. The information in the Comparison Chart is based on the data submitted by the Bidders. A detailed Technical and/ or Financial Comparison Chart enhance Transparency. Detailed instructions are given on relevant screens.

TENDER WIZARD has a unique facility of a detailed report titled 'Minutes of Online Tender Opening Event (TOE)' covering all important activities of 'Online Tender Opening Event (TOE)'. This is available to all participating bidders for 'Viewing/ Downloading'.

There are many more facilities and features on TENDER WIZARD. For a particular tender, the screens viewed by a Supplier will depend upon the options selected by the concerned Buyer.

9. E-Reverse Auction

E-Reverse Auction would be conducted item wise on net cost to BSNL value for bid evaluation, subsequently after the opening of the Financial-Part.

The following would be parameters for e-Reverse Auction:

Sl No.	Parameter	Value
1	Date and Time of Reverse-Auction Bidding Event	Will be intimated to Responsive bidders after the opening of Financial-part.
2	Duration of Reverse-Auction Bidding Event	One or Two hours
3	Automatic extension of the 'Reverse-Auction Closing Time', if last bid received is within a Pre-defined Time-Duration' before the 'Reverse-Auction Closing Time'	Yes
3.1	Pre-defined Time-Duration	5 minutes
3.2	Automatic Extension Time-Duration	10 minutes
3.3	Maximum no of Auto-Extension	6 Automatic Extension
4	Criteria of Bid-Acceptance	'Beat on Starting Price', as well as, 'Beat on Rank-1 Bid Value'
5	Entity – Start-Price	L1 of the respective item of Financial-Part
6	Minimum Bid-Decrement	Will be intimated later
7	Display of 'Pseudo Identity' of Bidders during bidding	All Bidders, as well as, BSNL's officers.
8	Display of Bidder's own current Rank	Yes

Note: Parameters at Sl. No. 5 & 6 shall be confirmed after opening and evaluation of financial bid parts.

10. Other Instructions

For further instructions, the vendor should visit the home-page of the portal ([https:// www.Tender Wizard.com](https://www.TenderWizard.com)), and go to the User-Guidance Center. The help information provided through 'TENDER WIZARD User-Guidance Center' is available in three categories – Users intending to Register / First-Time Users, Logged-in users of Buyer organizations, and Logged-in users of Supplier organizations. Various links are provided under each of the three categories.

Important Note: It is strongly recommended that all authorized users of Supplier organizations should thoroughly peruse the information provided under the relevant links, and take appropriate action. This will prevent hiccups, and minimize teething problems during the use of TENDER WIZARD.

The following 'FOUR KEY INSTRUCTIONS for BIDDERS' must be assiduously adhered to:

1. Obtain individual Digital Signing Certificate (DSC or DC) well in advance of your first tender submission deadline on TENDER WIZARD
2. Register your organization on TENDER WIZARD well in advance of your first tender submission deadline on TENDER WIZARD.

3. Get your organization's concerned executives trained on TENDER WIZARD well in advance of your first tender submission deadline on TENDER WIZARD.
4. **Submit your bids well in advance of tender submission deadline on TENDER WIZARD (At least one day before the deadline) (There could be last minute problems due to internet timeout, breakdown, etc).**

While the first three instructions mentioned above are especially relevant to first-time users of TENDER WIZARD, the fourth instruction is relevant at all times.

Important Note

In case of internet related problem at a bidder's end, especially during 'critical events' such as a short period before bid-submission deadline, during e-auction, it is the bidder's responsibility to have backup internet connections. In case there is a problem at the e-Procurement/e-Auction service provider's end (in the server, leased line etc) due to which all the bidders face a problem during critical events, and this is brought to the notice of BSNL by the bidders in time, then BSNL will promptly re-schedule the affected event(s)

11. Minimum Requirements at Bidders end

- Computer System with good configuration (Min P IV, 1 GB RAM, Windows XP–Service pack-III).
- Broadband connectivity.
- Microsoft Internet Explorer 6.0 or above.
- Digital Certificate(s).

12. Vendors Training Program

13. TENDER WIZARD may be contacted for further details.

SECTION-5 Part A
GENERAL (COMMERCIAL) CONDITIONS OF CONTRACT

1. APPLICATION

The general condition shall apply in contracts made by the purchaser for the procurement of goods.

2. STANDARDS

The goods supplied under this contract shall conform to the standards prescribed in the Technical Specifications mentioned in Section 3 part B

3. PATENT RIGHTS

The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark or industrial design rights arising from use of the goods or any part thereof in Indian Telecom Network.

4. PERFORMANCE SECURITY

- 4.1 All suppliers (including MSEs who are registered with the designated MSME, bodies like National Small Scale Industries Corporation etc.) shall furnish performance security valid for a period of 2 years to the purchaser for an amount equal to 3% of the value of advance purchase order within 14 days from the date of issue of Advance Purchase Order by the Purchaser.
- 4.2 The proceeds of the performance security shall be payable to the Purchaser as compensation for any loss resulting from the supplier's failure to complete its obligations under the contract.
- 4.3 The performance security Bond shall be in the form of Bank Guarantee issued by a scheduled Bank and in the form provided in 'Section -7B of this Bid Document.
- 4.4 The performance security Bond will be discharged by the Purchaser after completion of the supplier's performance obligations including any warranty obligations under the contract validity.

5. INSPECTION AND TESTS

- 5.1 The Purchaser or its representative shall have the right to inspect and test the goods as per prescribed test schedules for their conformity to the specifications. Where the Purchaser decides to conduct such tests on the premises of the supplier or its subcontractor(s), all reasonable facilities and assistance like Testing instruments and other test gadgets including access to drawings and production data shall be furnished to the inspectors at no charge to the purchaser.
- 5.2 Should any inspected or tested goods fail to conform to the specifications the purchaser may reject them and the supplier shall either replace the rejected goods or make all alterations necessary to meet Specification requirements free of cost to the purchaser.
- 5.3 Notwithstanding the pre-supply tests and inspections prescribed in clause 5.1 & 5.2 above, the equipment and accessories on receipt in the Purchaser's premises will also be tested during and after installation before "take over" and if any equipment or part thereof is found defective, the same shall be replaced free of all cost to the purchaser as laid down in clause 5.4 below.
- 5.4 If any equipment or any part thereof, before it is taken over under clause 5.5, is found defective or fails to fulfill the requirements of the contract, the inspector shall give the Supplier notice setting forth details of such defects or failure and the supplier shall make the defective equipment good, or alter the same to make it comply with the requirements of the contract forthwith and in any case within a period not exceeding three months of the initial report. These replacements shall be made by the supplier free of all charges at site. Should it fail to do so within this time, the purchaser reserves the discretion to reject and replace at the cost of the supplier the whole or any portion of equipment as the case may be, which is defective or fails to fulfill the requirements of the contract. The cost of any such replacement made by the purchaser shall be deducted from the amount payable to the supplier.
- 5.5 When the performance tests called for have been successfully carried out, the inspector / ultimate consignee will forthwith issue a Taking over Certificate. The inspector /ultimate

consignee shall not delay the issue of any "taking Over Certificate" contemplated by this clause on account of minor defects in the equipment which do not materially affect the commercial use thereof provided that the supplier shall undertake to make good the same in a time period not exceeding six months. The Taking over Certificate shall be issued by the ultimate consignee within six weeks of successful completion of tests. In this case, BCPC (Bills Copy Payable Challan) shall be equivalent to "Taking over Certificate", issuance of which shall certify receipt of goods in safe and sound condition. However, they shall not discharge the supplier of their warranty obligation. BCPC in respect of last consignment against the purchase order will be equivalent to "Taking over Certificate".

- 5.6 Nothing in clause 5 shall in any way release the Supplier from any warranty or other obligations under this contract.

6. DELIVERY AND DOCUMENTS

- 6.1 Delivery of the goods and documents shall be made by the Supplier in accordance with the terms specified by the Purchaser in its Schedule of Requirements and special conditions of contracts, and the goods shall remain at the risk of the Supplier until delivery has been completed. The delivery of the item of stores/equipment on monthly schedule basis shall be to the Consignees as given in the Purchase Order.
- 6.2 The delivery of goods and documents as per section 2 clause 6.
- 6.3 All Technical assistance for installation, commissioning and monitoring of the equipment shall be provided by the Supplier at no extra cost during laboratory evaluation, validation/ type approval and field trial, if any.
- 6.4 The extension of delivery period against the purchase order, if any, should be granted subject to the condition that BSNL shall have the absolute right to revise the price(s) and also to levy penalty for the delayed supplies.

7. Deleted

8. INCIDENTAL SERVICES

- 8.1 The supplier may be required to provide any or all of the following services:
- (a) Performance or supervision of on-site assembly and/or start-up of the supplied Goods;
 - (b) Furnishing of tools required for assembly and/or maintenance of supplied Goods;
 - (c) Performance of supervision or maintenance and/or repair of the supplied Goods, for a period of time agreed by the parties provided that this service shall not relieve the supplier of any warranty obligations under this contract.

9. SPARES

- 9.1 The supplier shall be required to provide a list of the following material and notifications pertaining to spare parts manufactured or distributed by the supplier of spares including cost and quantity considered for arriving at the price of spares in clause 9 of Section- 4 Part A.
- (a) Such spare parts as the purchaser may elect to purchase from the supplier provided that such purchase shall not relieve the supplier of any warranty obligation under the contract.
 - (b) In the event of termination of production of the spare parts, the supplier shall:
 - i) Give advance notification to the purchaser pending termination (not less than 2 years), in sufficient time to enable the purchaser to procure life time spare; and
 - ii) Following such advance intimation of termination, furnish at no cost to the purchaser, the blue prints, drawings and specifications of spare parts, if and when requested.

- 9.2 Over a period of three years starting from the date of final acceptance, the supplier shall supply, at his own cost, all necessary spares which have not been included in the offer as part of the requirement. These spares should be supplied within a maximum period of 30 days from the notification by the purchaser of his need.

10. WARRANTY

- 10.1 The supplier shall warrant that the stores to be supplied shall be new and free from all defects and faults in materials used, workmanship and manufacture and shall be of the highest grade and consistent with the established and generally accepted standards for materials of the type ordered and shall perform in full conformity with the specifications and drawings. The supplier shall be responsible for any defect that may develop under the conditions provided by the contract and under proper use, arising from faulty material, design or workmanship such as corrosion of the equipment, inadequate quantity of material to meet equipment requirements, inadequate contact protection, deficiencies in circuit design and/or otherwise and shall remedy such defects at his own cost when called upon to do so by the Purchaser who shall state in writing in what respect the stores are faulty. This warranty shall survive inspection or payment for / and acceptance of goods, but shall expire (except in respect of complaints notified prior to such date) twelve months after the stores have been taken over under clause 5.5 above.
- 10.2 If it becomes necessary for the Supplier to replace or renew any defective portion(s) of the equipment under this clause, the provisions of the clause 10.1 shall apply to the portion(s) of the equipment so replaced or renewed or until the end of the above mentioned period of twelve months, whichever may be later. If any defect is not remedied by the supplier within a reasonable time, the Purchaser may proceed to get the defects remedied from other supplier etc., at the supplier's risk and expenses, but without prejudice to any other rights which the purchaser may have against the supplier in respect of such defects.
- 10.3 Replacement under warranty clause shall be made by the supplier free of all charges at site including freight, insurance and other incidental charges.

11. PAYMENT TERMS

- 11.1 All the payment will be made through electronic fund transfer (EFT). **The supplier has to fill in Vendor Master Form given in section-10. (Completed Vendor Master Form can be furnished by new vendor or Vendor code to be furnished by the existing vendor)**

Payment Terms: Payment of 95% percentage of the price shall be made on receipt of goods by consignee. For claiming this payment the following documents are to be submitted to the paying authority.

- (a) Invoice clearly indicating break up details of composite price i.e. Basic, Goods and Services Tax (GST), any other Duties and Taxes, Freight/Packing Charges, etc.
- (b) Acknowledged Delivery Challan in original.
- (c) Inspection Certificate of QA (Payable copy in original)
- (d) The sea freight receipt as per the rates approved by the Ministry of Water and Surface Transport, if applicable.
- (e) E-way bill as prescribed in the GST law in case of movement of goods
- (f) Proof of payment of GST, if applicable.
- (g) Timely uploading of correct and necessary information on GSTN portal is mandatory as prescribed in GST compliances.

Note :- 1) If the supplier fails to furnish necessary supporting documents i.e. GST invoice / Customs invoices etc. and also fails to upload the information on GSTN in respect of the Duties/taxes for which input tax credit is available, the amount pertaining to such Duties/Taxes will be deducted from the payment due to the supplier.

2) Tax amount will be paid to the supplier only after supplier declares the details of the invoices in its return in GSTR 1 and GSTR-3 uploaded by the supplier and the same is reflected in GSTR-2A of BSNL on GSTN portal.

3) TDS/ TCS shall be deducted at the prescribed rate, if any (as the case may be).

a) The sea freight receipt as per the rates approved by the Ministry of Water and Surface Transport, if applicable.

b) Copy of insurance certificate.

4) BSNL can adjust / forfeit Bank Guarantee obtained from the supplier against any loss of input tax credit to BSNL on account of supplier's default.

5) In case BSNL has to pay GST on reverse charge basis, the supplier would not charge GST on its invoice. Further the supplier undertakes to comply with the provision of GST Law as may be applicable.

Note: "If the supplier fails to furnish necessary supporting documents i.e. GST invoices etc. in respect of the Duties/Taxes, the amount pertaining to such Duties/Taxes will be deducted from the payment due to the firm."

11.2 The balance payment shall be made within a period of 6 months from invoice date to ensure availability of input tax credit (ITC) & subject to condition that there are no damage/shortages. In those cases where such shortages/damages are intimated to the supplier in writing, the balance payment shall be released only after the cases are settled in accordance with the provision of the P.O.

Further, in case of any dispute on the payment to be made to the supplier, the same shall be settled on or before the month of September following the end of financial year to which the invoice pertains.

Additionally, in case the dispute is not settled due to any act of the supplier and input credit on the said invoice is lost by BSNL, the same shall be recovered from the supplier.

11.2.1 "100% payment (in place of 95% specified in clause 11.1 above) may be made on delivery, provided that an additional Bank Guarantee for an amount equal to Balance payment of 5% of the value of supplies (specified in clause 11.2 above) valid for a minimum period of **seven** months is furnished by the supplier along with an undertaking that the goods / stores supplied shall be free from shortages / damages. In case purchaser intimates shortages/ damages in received stores to the supplier in writing, the Bank Guarantee shall be extended without fail by the supplier for a suitable period as requested by the purchaser in writing. Failure to do so shall result in forfeiture of Bank Guarantee. The Bank Guarantee shall be released only after the cases are settled in accordance with the provisions available in the purchase order/ Tender document".

11.3 No payment will be made for goods rejected at the site on testing.

11.4 The bidder has to give the mandate for receiving the payment above electronically and the charges, if any, levied by bank has to be borne by the bidder/contractor/supplier. The bidder company is required to give the following information for this purpose:-

- (i) Beneficiary Bank Name
- (ii) Beneficiary Branch Name & address
- (i) IFSC Code of beneficiary Branch
- (ii) Beneficiary account no.
- (iii) Branch Serial No. (MICR No)

12. PRICES

12.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not be higher than the prices quoted by the Supplier in his Bid except for variation caused by change in Taxes/duties as specified in clause 12.2 mentioned below.

12.2 For changes in taxes/duties during the scheduled delivery period, the unit price shall be regulated as under:

- (a) Prices will be fixed at the time of issue of purchase order as per taxes and statutory duties

applicable at that time.

- (b) In case of reduction of taxes and other statutory duties during the scheduled delivery period, purchaser shall take the benefit of decrease in these taxes/duties for the supplies made from the date of enactment of revised duties/taxes.
 - (c) In case of increase in duties/taxes during the scheduled delivery period, the purchaser shall revise the prices as per new duties/taxes for the supplies, to be made during the remaining delivery period as per terms and conditions of the purchase order.
- 12.3 Any increase in taxes and other statutory duties/levies after the expiry of the delivery date shall be to the supplier's account. However, benefit of any decrease in these taxes/duties shall be passed on to the Purchaser by the supplier. The total price is to be adjusted (by reducing the basic price) with increased duties and taxes as per price mentioned in P.O.

13. CHANGES IN PURCHASE ORDERS

- 13.1 The purchaser may, at any time, by a written order given to a supplier, make changes within the general scope of the contract in any one or more of the following:
- (a) Drawings, designs or specifications, where Goods to be supplied under the contract are to be specifically manufactured for the Purchaser;
 - (b) The method of transportation or packing;
 - (c) The place of delivery; or
 - (d) The services to be provided by the supplier.
- 13.2 If any such change causes an increase or decrease in the cost of, or the time required for the execution of the contract an equitable adjustment shall be made in the contract price or delivery schedule, or both, and the contract shall accordingly be amended. Any proposal by the supplier for adjustment under this clause must be made within thirty days from the date of the receipt of the change in order.

14. SUBCONTRACTS

The Supplier shall notify the Purchaser in writing of all subcontracts awarded under this contract if not already specified in his bid. Such notification, in his original bid or later shall not relieve the supplier from any liability or obligation under the Contract.

15. DELAYS IN THE SUPPLIER'S PERFORMANCE

- 15.1 Delivery of the Goods and performance of the services shall be made by the Supplier in accordance with the time schedule specified by the purchaser in its purchase order. In case the supply is not completed in the stipulated delivery period, as indicated in the Purchase Order, purchasers reserves the right either to short close /cancel this purchase order and/or recover liquidated damage charges. The cancellation/short closing of the order shall be at the risk and responsibility of the supplier and purchaser reserves the right to purchase balance unsupplied item at the risk and cost of the defaulting vendors.
- 15.2 Delay by the Supplier in the performance of its delivery obligations shall render the Supplier liable to any or all of the following sanctions:
- a. forfeiture of its performance security,
 - b. imposition of liquidated damages and/or
 - c. Short closure of the contract in part or full and /or termination of the contract for default.
- 15.3 If at any time during the performance of the contract, the supplier encounters condition impending timely delivery of the goods and performance of service, the supplier shall:
- a) Promptly notify to the Purchaser in writing the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at its discretion extend the period for performance of the contract (by not more than 20 weeks or as per provisions of clause 16.2, Section-5A as per provision given below :

- b) The vendor has to submit their request for extension along with the undertaking as per clause 24 Section-5A (Fall Clause) and a copy of QA inspection certificate at least two weeks before the expiry of delivery period. The vendor shall also submit unconditional acceptance of the conditions for delivery period extension applicability of liquidated damages, prices to be provisional and to be regulated as per clauses 12.3 and 24 of section- 5A and submission of additional BG, wherever applicable. The decision regarding extension shall be communicated within two weeks of the receipt of request. and after receipt of the unconditional acceptance and the undertaking mentioned above.
 - c) In case extension is being granted beyond 20 weeks then the vendor shall submit additional BG while seeking extension. For piece meal items the amount of additional BG shall be 5% of the value of balance quantity of items to be supplied for which extension in delivery period has been sought. In case of infrastructure/turnkey projects other than as stated above, 1% of the total project value shall be the value for additional BG. The additional BG shall be valid for six months beyond extension of delivery period sought and shall be discharged after the full ordered quantity has been supplied to the ultimate consignee within the last extended delivery period on submission of inspection certificate from QA and consignee receipt without prejudice to the other remedies available to the purchaser.
 - d) If the vendor fails to deliver the full ordered quantity even during extended delivery period then the PO shall be short-closed and the Performance Bank Guarantee as well as additional BG shall be forfeited.
 - e) Format of (i) letters conveying conditions of DP extension and (ii) DP extension letter are at section 7 Part D & Part E.
- 15.4 If the supplies are not completed in the extended delivery period, the purchase order shall be short-closed and both the Performance securities shall be forfeited.

16. LIQUIDATED DAMAGES

- 16.1 The date of delivery of the stores stipulated in the acceptance of the tender should be deemed to be the essence of the contract and delivery must be completed not later than the dates specified therein. Extension will not be given except in exceptional circumstances. Should, however, deliveries be made after expiry of the contracted delivery period, without prior concurrence of the purchaser and be accepted by the consignee, such delivery will not deprive the purchaser of his right to recover liquidated damage under clause 16.2 below. However, when supply is made within 21 days of the contracted original delivery period, the consignee may accept the stores and in such cases the provision of clause 16.2 will not apply. Further DP extension for this grace period of 21 days shall not be necessary.
- 16.2 While granting extension of delivery period as per clause 15.3, the liquidated damages shall be levied as follows:
- (a) Should the supplier fail to deliver the store or any consignment thereof within the period prescribed and agreed for delivery, the purchaser, without prejudice to other remedies available to the purchaser shall be entitled to recover, as agreed liquidated damages for breach of contract, a sum equivalent to 0.5% of the value of the delayed supply and/or undelivered material/ supply for each week of delay or part thereof for a period up to 10 (TEN) weeks, and thereafter at the rate of 0.7% of the value of the delayed supply and/ or undelivered material/ supply for each week of delay or part thereof for another TEN weeks of delay.
 - (b) DP extension beyond 20 weeks would not be generally allowed. The extension beyond 20 weeks may be decided in most exceptional circumstances on case to case basis, by the CGM concerned in case of tenders floated by Circles and by the Functional Director concerned in case tenders floated by Corporate Office, stating reasons and justifications for grant of extension of delivery period beyond 20 weeks.
 - (c) In the case of package supply/turnkey projects when the delayed portion of the supply materially hampers installation and commissioning of the systems, LD charges shall be levied as above on the total value of the concerned package of the Purchase Order.
 - (d) Quantum of liquidated damages assessed and levied by the purchaser and decision of the purchaser thereon shall be final and binding on the supplier, further the same shall not be challenged by the supplier either before Arbitration tribunal or before the court. The same

shall stand specifically excluded from the purview of the arbitration clause, as such shall not be referable to arbitration. However, when supply is made to the ultimate consignee within 21 days of QA clearance in the extended delivery period and the goods were dispatched within this delivery period, the consignee may accept the stores and in such cases the LD shall be levied up to the date of dispatch after QA clearance only.

- (e) The total value of the liquidated damages as per above sub-clauses shall be limited to a maximum of 12% (Twelve percent) i.e. LD shall be levied upto 20 weeks only as per provision at para (a).
- 16.3 In cases where the scheduled delivery period is distributed month-wise or is in installments, the liquidated damages shall be imposed for delay in each scheduled month/installment. Liquidated damages shall be calculated separately for quantities to be supplied in every month/installment and the corresponding delay. If the supplier supplies full quantity before the expiry of the scheduled delivery period of the last month/installment but there is delay in month-wise/installment-wise supply, then also liquidated damages shall be levied on the supplies against the earlier months./installments that have been delayed. Twenty (20) weeks for the purpose of additional BG and grant of DP extension shall be counted from the last month/installment.
- 16.4 Wherever clause of grace period of 21 days exists in the purchase order as well as in the tender document against which the purchase order has been released, applicability of the grace period shall be subject to:
- The Store has been offered to QA by the supplier for inspection/Testing with in the contracted delivery period.
 - QA has cleared the equipment for dispatch with in the contracted original delivery period.
 - The supplier has carried out dispatch/dispatched the equipment with in contracted original delivery period. For claiming benefit of grace period, the supplier shall have to satisfy the paying authority by furnishing documents of dispatch confirming that he has actually dispatched the equipment within contracted original delivery period.
 - The store has been received by the ultimate consignee within 21 days of the expiry of contracted original delivery period.
 - The grace period of 21 days shall be allowed only in those cases which fulfill all the conditions given in para a to d above. During grace period no LD charges shall be levied.
- 16.5 GST (if applicable) on account of liquidated damages due to delay in supply of goods space would be Borne by supplier.

17. FORCE MAJEURE

- 17.1 If, at any time, during the continuance of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war or hostility, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (hereinafter referred to as events) provided notice of happenings of any such eventuality is given by either party to the other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such an event come to an end or cease to exist, and the decision of the Purchaser as to whether the deliveries have been so resumed or not shall be final and conclusive. Further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reasons of any such event for a period exceeding 60 days, either party may, at its option, terminate the contract.
- 17.2 Provided, also that if the contract is terminated under this clause, the Purchaser shall be at liberty to take over from the Supplier at a price to be fixed by the purchaser, which shall be final, all unused, undamaged and acceptable materials, bought out components and stores in course of manufacture which may be in possession of the Supplier at the time of such termination or such portion thereof as the purchaser may deem fit, except such materials, bought out components and stores as the Supplier may with the concurrence of the purchaser elect to

retain.

18. TERMINATIONS FOR DE FAULT

- 18.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the supplier, terminate this contract in whole or in part,
- a) if the supplier fails to deliver any or all of the goods within the time period(s) specified in the contract, or any extension thereof granted by the purchaser pursuant to clause 15 of this section;
 - b) if the supplier fails to perform any other obligation(s) under the Contract; and
 - c) Equipment does not perform satisfactorily in the field in accordance with the specifications;
 - d) Or any other default whose complete list is enclosed in Appendix-1 of Section-4, Part-A;

19. Tax Indemnity clause:

BSNL has the right to recover Input Tax Credit loss suffered by it due to any mis-declaration on invoice by the supplier

20. ARBITRATION

ARBITRATION: (Applicable in case of supply orders/contracts with firms, other than Public Sector Enterprise)

Except as otherwise provided elsewhere in the contract, if any dispute, difference, question or disagreement arises between the parties hereto or their respective representatives or assignees, in connection with construction, meaning, operation effect, interpretation of the contract or breach thereof which parties unable to settle mutually, the same shall be referred to Arbitration as provided hereunder:

- (1) A party wishing to commence arbitration proceeding shall revoke Arbitration clause by giving 60 days' notice to the designated officer of the other party. The notice invoking arbitration shall specify all the points of disputes with details of the amount claimed to be referred to arbitration at the time of invocation of arbitration and not thereafter. If the claim is in foreign currency, the claimant shall indicate its value in Indian Rupee for the purpose of constitution of the arbitral tribunal.
- (2) The number of the arbitrators and the appointing authority will be as under:

Claim amount (excluding claim for counter claim, if any)	Number of arbitrator	Appointing Authority
Up to Rs. 5 crores	Sole Arbitrator to be appointed from a panel of arbitrators of BSNL	BSNL (Note: BSNL will forward a list containing names of three empaneled arbitrators to the other party for selecting one from the list who will be appointed as sole arbitrator by BSNL)
Above Rs. 5 crores	3 Arbitrators	One arbitrator by each party and the 3 rd arbitrator, who shall be the presiding arbitrator, by the two arbitrators, BSNL will appoint its arbitrator from its panel.

- (3) Neither party shall appoint its serving employee as arbitrator.

- (4) If any of the Arbitrators so appointed dies, resigns, becomes incapacitated or withdraws for any reason from the proceedings, it shall be lawful for the concerned party/arbitrators to appoint another person in his place in the same manner as aforesaid. Such person shall

proceed with the reference from the stage where his predecessor had left it both parties consent for the same, otherwise, he shall proceed de novo.

- (5) Parties agree that neither party shall be entitled for any pre-reference or pendent-lite interest on its claims. Parties agree that any claim for such interest made by any party shall be void.

(6) Unless otherwise decided by the parties, Fast Track procedure as prescribed in Section 29 B of the Arbitration Conciliation Act, 1996 for resolution of all disputes shall be followed, where the claim amount is up to Rs. 5 crores.

(29 B) Fast track procedure –

- (1) notwithstanding anything contained in this Act, the parties to an arbitration agreement, May, at any stage either before or at the time of appointment of the Arbitral tribunal, agree in writing to have their dispute resolved by fast track procedure specified in sub-section (3).
- (2) The parties to the arbitration agreement, while agreeing for resolution of dispute by fast track procedure, may agree that the arbitral tribunal shall consist of a sole arbitrator Who shall be chosen by the parties.
- (3) The arbitral tribunal shall follow the following procedure while conducting arbitration Proceedings under sub-section (1):--
 - (a) The arbitral tribunal shall decide the dispute on the basis of written pleadings, documents and submissions filed by the parties without oral hearing;
 - (b) The arbitral tribunal shall have power to call for any further information or clarification from the parties in addition to the pleadings and documents filed by them;
 - (c) An oral hearing may be held only, if, all the parties make a request or if the arbitral tribunal considers it necessary to have oral hearing for clarifying certain issues;
 - (d) The arbitral tribunal may dispense with any technical formalities, if an oral hearing is held, and adopt such procedure as deemed appropriate for expeditious disposal of the case.
- (4) The award under this section shall be made within a period of six months from the date the arbitral tribunal enters upon the reference.
- (5) If the award is not made within the period specified in sub-section (4), the provisions of sub – sections (3) to (9) of Section 29 A shall apply to the proceedings.
- (6) The fees payable to the arbitrator and the manner of payment of the fees shall be such as may be agreed between the arbitrator and the parties.)
- (7). The arbitral tribunal shall make and publish the award within time stipulated as under:

Amount of Claims and Counter Claims	Period for making and publishing of the award (counted from the date the arbitral tribunal enters upon the reference)
Up to Rs. 5 crores	Within 6 months (Fast Track procedure)
Above Rs. 5 crores	Within 12 months.

However, the above time limit can be extended by the Arbitrator for reasons to be recorded in writing with the consent of parties and in terms of provisions of the Act.

(8). In case of arbitral tribunal of 3 arbitrators, each party shall be responsible to make arrangements for the travel and stay, etc. of the arbitrator appointed by it. Claimant shall also be responsible for making arrangements for travel /stay arrangements for the Presiding Arbitrator and the expenses incurred shall be shared equally by the parties.

In case of sole arbitrator, BSNL shall make all necessary arrangements for his travel/stay and the expenses incurred shall be shared equally by the parties.

(9). The Arbitration proceeding shall be held at New Delhi or Circle or SSA Headquarter (as the case may be).

(10). Subject to the aforesaid conditions, provisions of the Arbitration and Conciliation Act, 1996 and any statutory modifications or re-enactment thereof shall apply to the arbitration proceedings under this clause.

II. Following Arbitration clause may be incorporated in Contracts POs, APOs, Tenders, and EOIs etc. between BSNL and Central/State Government (s) as the case may be in terms of DPE guidelines for settlement of commercial disputes between Public Sector Enterprises inter-se and public Sector Enterprise(s) and Government Department(s) through Permanent Machinery of Arbitrators (PMA) in the Department of Public Enterprises.

In the event of any dispute or difference relating to the interpretation and application of the provisions of the contracts, such dispute or difference shall be referred by either party for Arbitration to the sole Arbitrator in the Department of Public Enterprises to be nominated by the Secretary to the Government of India in-charge of the Department of Public Enterprises. The Arbitration and Conciliation Act, 1996 shall not be applicable to arbitration under this clause. The award of the Arbitrator shall be binding upon the parties to the dispute, provided, however, any party aggrieved by such award may make a further reference for setting aside or revision of the award to the Law Secretary, Department of Legal Affairs, Ministry of Law & Justice, Government of India. Upon such reference the dispute shall be decided by the Law Secretary or the Special Secretary/Additional Secretary, when so authorized by the Law Secretary, whose decision shall bind the parties finally and conclusively. The Parties to the dispute will share equally the cost of arbitration as intimated by the Arbitrator.

Further, with regard to already signed/existing contracts, existing Arbitration clause for sole arbitrator can be invoked in case the parties waive, subsequent to disputes having arisen between them, the applicability of sub-section (5) of section 12 by an express agreement in writing.

II. APPLICABLE LAW AND JURISDICTION

- (a) The supply order for Goods 'or' Services, including all matters connected with this supply order shall be governed by the India Law both substantive and procedural, for the time being in force and shall be subject to the exclusive jurisdiction of India Courts at the place from where the Purchase Order has been placed.
- (b) Foreign companies, operating in India or entering into Joint Ventures in India, shall have to obey the law of land and there shall be no compromise or excuse for the ignorance of the India Legal system in any way.

20.2 Where parties are unable to settle the disputes through conciliation, the same shall be referred to the authority in BSNL (CGM, Chennai Telephones) for referral of such disputes to a sole arbitrator (chosen from the name(s) provided by BSNL), to be mutually agreed by the parties, as per the provisions of the Arbitration and Conciliation Act, 1996, any amendment thereof, and any notification issued or rules made thereunder from time to time.

20.3 The venue of the arbitration proceeding shall be the office of the CGM, CHTD, BSNL, Chennai.

21. SET OFF

Any sum of money due and payable to the supplier (including security deposit refundable to him) under this contract may be appropriated by the purchaser or the BSNL or any other person(s) contracting through the BSNL and set off the same against any claim of the Purchaser or BSNL or such other person or person(s) for payment of a sum of money arising out of this contract or under any other contract made by the supplier with the Purchaser or BSNL or such other person(s) contracting through the BSNL

In case of set off of the security deposit against any claim of the purchaser or BSNL or such other person or person(s) for payment of a sum of money arising out of this contract or under any other contract made by the supplier with the Purchaser or BSNL or such other person(s) contracting through the BSNL, the GST on such set off will be borne by the supplier. GST would not be liable on security deposit. But if supplier set off the security deposit against any claim of

the purchaser or BSNL or such other person or person(s) for payment of a sum of money arising out of this contract or under any other contract made by the supplier with the Purchaser or BSNL or such other person(s) contracting through the BSNL, then GST would be levied.

22. INTIMATION OF SUPPLY STATUS

The bidders, who are given Purchase Orders, must give the details of the supplies made against all the Purchase Orders every month on the first working day of the following month to AGM (ESP), Vth Floor, No.2, Kushkumar Road, Nungambakkam, Chennai-34, the User cell of Planning Branch of Chennai Telephones.

23. DETAILS OF THE PRODUCT

The bidder should furnish the name of his collaborator (if applicable), brand name, Model No, type of the products and HSN classification under GST and customs law offered in this tender. The technical literatures of the products should also be submitted. No change in either technology or product shall be permitted after opening of bids.

24. FALL CLAUSE

- 24.1 The prices once fixed will remain valid during the scheduled delivery period except for the provisions in clause 12.1 of Section- 5A. Further, if at any time during the contract
- (a) It comes to the notice of purchaser regarding reduction of price for the same or similar equipment/ service; and /or
 - (b) The prices received in a new tender for the same or similar equipment/ service are less than the prices chargeable under the contract.
- 24.2 The purchaser, for the purpose of delivery period extension, if any, will determine and intimate the new price, taking into account various related aspects such as quantity, geographical location etc., and the date of its effect for the balance quantity/ service to the vendor. In case the vendor does not accept the new price to be made applicable during the extended delivery period and the date of its effect, the purchaser shall have the right to terminate the contract without accepting any further supplies. This termination of the contract shall be at the risk and responsibility of the supplier and the purchaser reserves the right to purchase the balance unsupplied quantity/ service at the risk and cost of the defaulting vendor besides considering the forfeiture of his performance security.
- 24.3 The vendor while applying for extension of time for delivery of equipment/services, if any, shall have to provide an undertaking as "We have not reduced the sale price, and/ or offered to sell the same or similar equipment/ service to any person/organization including Department of central/ state Government or any central/state PSU at a price lower than the price chargeable under the contract for scheduled delivery period.
- 24.4 In case under taking as in Clause 23.3 is not applicable, the vendor will give the details of prices, the name(s) of purchaser, quantity etc. to the purchaser, while applying extension of delivery period.

25. COURT JURISDICTION:

- 25.1 Any dispute arising out of the tender/bid document/evaluation of bids/issue of APO shall be subject to jurisdiction of the competent court at the place from where the NIT/tender has been issued.
- 25.2 Where a contractor has not agreed to arbitration, the dispute/claims arising out of the Contract/PO entered with him shall be subject to the jurisdiction of the Competent Court at the place from where Contract/PO has been issued. "This Contract/PO is subject to jurisdiction of Court at Chennai "

26. GST Invoice:

- 26.1 All the details of supplier (name, address, GSTIN/ unregistered supplier, place of supply, SAC/ HSN code etc.) and other mandatory details shall be mentioned on the invoice.
- 26.2 Invoice/Supplementary invoice/Debit Note/Credit Note/Receipt Voucher need to be issued in compliant format and timely within the time prescribed under GST law.
- 26.3 In case of any deficient/incomplete/rejected supply, BSNL shall convey the same in a

reasonable time to enable the supplier to issue credit note and take tax adjustment.

- 26.4 It would be the responsibility of the supplier to declare correct information on invoice and GSTN viz. the amount, the place of supply, rate of tax etc. In case, the eligibility of input tax credit is questioned or denied to BSNL on account of default by the supplier, the same would be recovered by BSNL from the supplier.
- 26.5 Registered location of the both the parties i.e. BSNL and supplier should be mentioned in the agreement with GSTIN No. Further, supplier should raise invoices at the registered premise of BSNL for availing of credit and ensure that the place of supply as per GST law is same as registered premise.
- 26.6 BSNL could at any time instruct the supplier to raise its invoices at a particular location of BSNL
- 26.7 It is the responsibility of the supplier to ensure that place of supply and the GSTN of BSNL are in the same state. If for any reason they are not in the same state, the supplier shall intimate to BSNL and give adequate time before raising of the invoice.
- 26.8 E-waybill number should be mentioned on the invoices.
- 26.9 Supplier shall be responsible for timely issuance and delivery of invoice/ DN/ CN to enable BSNL to claim tax benefit on or before the stipulated time period provided by the GST law.
- (a) It is the responsibility of the supplier to ensure that outward supply return (GSTR-1) would be filed correctly. If not, then cost would be borne by supplier.
- (b) Reporting of correct outward supply by supplier in the outward return (GSTR-1) is the responsibility of the supplier. In case of mismatch because of supplier's fault, prompt amendments must be made by the supplier else supplier would be required to indemnify BSNL of the loss of credit due to mis-match. The compliances to be adhered by supplier includes (but is not limited to) the following:
- (i) Uploading appropriate invoice details on the GSTN within the stipulated time;
- (ii) Issuing GST compliant invoice / CN/ DN. PO issued by BSNL should be referred by supplier for capturing information on the invoice.
- (iii) Supplier needs to pay the entire self-assessed tax on timely basis.
- (iv) Where invoice is not uploaded or incorrect upload of invoice detail of GSTN by supplier then credit on such invoice will be given provisionally subject to matching. So, acceptance of changes made by BSNL on GSTN on account of non-upload or incorrect upload of invoice details on GSTN is to be submitted by supplier. Such changes w.r.t. the mismatch are required to be accepted by supplier within the time limit prescribed under the GST law. It should be noted that in case supplier does not accept such changes within the time limit prescribed under GST law, the loss of input tax credit (if any) would be recovered from the supplier. In case of mismatch because of Supplier's fault, prompt amendments must be made by the supplier else supplier would be required to indemnify BSNL for the losses of credit and interest paid due to mismatch.
- (v) Supplier to issue all necessary documentation and perform all necessary compliances for BSNL to be eligible to claim the input tax credit of GST tax to them. In case BSNL is unable to claim the input tax credit, the amount w.r.t. GST charged by the supplier would be recovered from the supplier
- (vi) A self-declaration along with evidence that the bidder is not blacklisted by GST authorities. In case supplier gets black listed during the tenure of BSNL contract, then supplier must indemnify BSNL to ensure that no loss of input tax credit is borne by BSNL due to default of supplier.

26.10 Refer Annexures below for clause stating that all the details of supplier (name,

address, GSTN/ unregistered supplier, place of supply, SAC/ HSN code etc.) and other

mandatory details shall be mentioned on the invoice.

- 26.11 Where the location agreed are more than one state, then separate invoice state wise to claim input tax credit in a particular state (typically happens in a bill to-ship to scenario) shall have to be submitted.
- 26.12 It shall be the responsibility of the supplier to mention State of place of supply of goods/services in the invoice issued to BSNL.

ANNEXURE

Sr. NO	Particulars for 'Input Invoice'
1.	Name and Register addresses of the supplier
2	GST registration number of supplier
3	Name of BSNL Entry
4	'Bill to ' and 'Ship to' address of BSNL
5	GST Registration number of BSNL
6	Date of Invoice
7	Invoice Number
8	Place of Supply(Including State)
9	Type of Tax(CGST<SGST and IGST)
10	Rate of Tax
11	Value of Goods/Service and Type/rate/amount of Tax should be separately mentioned
12	Quantity of Goods
13	Total Value of Invoice
14	Description of supply of goods/service
15	HSN code in case of goods
16	Accounting code in case of service
17	In case invoice has more than one tax rates, rate of tax and amount of tax for each supply should be mentioned separately.

Sr. No	Particulars for 'Receipt Voucher'
1.	Name and Registered addresses of the supplier
2	GST registration number of supplier
3	Name of BSNL Entry
4	'Bill to ' and 'Ship to' address of BSNL
5	GST Registration number of BSNL
6	Date of document issued
7	Document Number
8	Place of Supply(Including State)
9	Amount of advance taken
10	Type of Tax (CGST,SGST and IGST)
11	Rate of Tax
12	Quantity of Goods
13	In case invoice has more than one tax rates, rate of tax and amount of tax for each supply should be mentioned separately.
Note: Invoice used at a later stage against receipt in voucher to mention this document number. Refund voucher to be issued against the advances received if no supply is made and no invoice is raised.	

27. Restrictions under Rule 144(xi) of the General Financial Rules (GFRs) 2017, on grounds of Defence of India and National Security.

27.1 Bidder's from a country which shares a land border with India will not be eligible to participate in this tender, unless the bidder is registered with Department for Promotion of Industry and Internal Trade (DPIIT) under Order (Public procurement No. 1) issued by Ministry of Finance, Department of Expenditure in line with OM No. F.No.6/18/2019-PPD dt 23rd July, 2020 inserting Rule 144 (xi) in GFR 2017.

27.2 Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority.

27.3 "Bidder" (including the term 'tenderer', 'consultant', or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.

27.4 "Bidder from a country which shares a land border with India" for the purpose of the Order means:-

- a. An entity incorporated, established or registered in such a country; or
- b. A subsidiary of an entity incorporated, established or registered in such a country; or
- c. An entity substantially controlled through entities incorporated, established or registered in such a country; or
- d. An entity whose beneficial owner is situated in such a country; or
- e. An Indian (or other) agent of such an entity; or
- f. A natural person who is a citizen of such a country; or
- g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above

27.5 The beneficial owner for the purpose of 27.4 above will be as under:

27.5.1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

a. "Controlling ownership interest" means ownership of or entitlement to more than twenty-five percent of shares or capital or profits of the company;

b. "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholders agreements or voting agreements;

27.5.2. In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;

27.5.3. In case of unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;

27.5.4. Where no natural person is identified under 27.5.1 or 27.5.2 or 27.5.3 above, the beneficial owner is the relevant natural person who holds the position of senior managing official;

27.5.5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.

27.6 An agent is a person employed to do any act for another, or to represent another in dealings with third person.

27.7 The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

27.8 In respect of tenders, registration should be valid at the time of submission of bids and at the time of acceptance of bids.

27.9 Bidders not having a land border with India are to submit Annexure – I. Firms which do not submit Annexure – I will be considered as non-responsive and could be summarily rejected.

27.10 Bidders having a land border with India are to submit Annexure – II. Firms which do not submit Annexure – II will be considered as non-responsive and could be summarily rejected.

ANNEXURE - I

Certificate with regard to the bidder not having a land border with India

Tender No. _____ Date: _____

“I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that M/s.

_____ is not from such a country.

For and on behalf of (Name of firm/entity) Authorized signatory

ANNEXURE – II

Certificate with regard to the bidder having a land border with India

Tender No. _____ Date: _____

I hereby certify that, M/s. _____ fulfills all requirements in this regard and is eligible to be considered. [Evidence of valid registration by the Competent Authority should be attached.

For and on behalf of (Name of firm/entity) Authorized signatory

SECTION –5 Part B**SPECIAL (COMMERCIAL) CONDITIONS OF CONTRACT (SCC)**

The Special (Commercial) Conditions of Contract (SCC) shall supplement General (Commercial) Conditions of Contract (GCC) as contained in Section 5 Part A and wherever there is a conflict, the provisions herein shall prevail over those in Section 5 Part A i.e. General (Commercial) Conditions of Contract (GCC).

The manufacturers (as clause 4.1 of eligibility criteria section -1), the bank guarantee for bid security or MSME certificate with UAM no. for claiming exemption from submission of bank guarantee against bid security as prescribed in clauses 12.1 & 12.3, Section 4 Part A of the bid documents and the Type Approval Certificate/TSEC/proof of submission of form B for TSEC for tendered items (as per clause 15.1 of Section 4 Part A) shall be submitted along with the Bids.

The bank guarantee so submitted shall be as per format given in Section 7 on prescribed judicial paper with stamps of proper value and should contain full address of the issuing branch of the bank with its telephone and FAX numbers.

1. Quality Assurance and Testing:

- a) The supply will be accepted only after quality assurance tests are carried out by the Quality Assurance Wing of BSNL as per prescribed schedule and material passing the test successfully and after authenticated excise gate pass issued by Excise Authorities.
- b) The QA units of BSNL while clearing the equipment/ stores will strictly adhere to the package discipline as described in Purchase Order. Supplies made in full, as per Purchase Order, of all the packages during delivery period only will be deemed to have been supplied within the scheduled delivery period.
- c) The bidder have to renew/obtain Technical Specification Evaluation Certificate (TSEC) from BSNL QA circle/Type Approval certificates(TAC) from Telecom Engineering Centre for the tendered item conforming to Technical specification under Section 3 Part-B within one month of issue of advanced purchased order.
- d) **If a bidder who is given Purchase Order fails to renew/obtain Technical Specification Evaluation Certificate (TSEC)/Type Approval certificates(TAC) for the tendered item within one month from the date of issue of APO, the purchaser reserves the right to cancel the PO and encash the Performance Bank Guarantee.**
- e) **In case the renewal/obtain of Technical Specification Evaluation Certificate (TSEC)/Type Approval certificates(TAC) for the tendered item is rejected by QA of BSNL/TEC, the purchaser reserves the right to cancel the APO/PO and encash the Performance Bank Guarantee**

***Note:** Generally equipment (indigenous or imported) upon completion of TAC/Validation shall have to be supplied after successful testing by Quality Assurance Wing of BSNL.*

2. Spares:

- a) The supplier shall be required to provide a list of spare parts recommended for maintenance for three years along with rates at card/ module level. The purchaser may elect to purchase the recommended spares from the supplier at any time including at the end of warranty/ AMC, provided that such purchase shall not relieve the supplier from any warranty/ AMC obligations under the contract.
- b) The cost of spares shall be discounted @ 15% over warranty/ AMC period (if there is a provision for AMC in the contract) to arrive at the final price of the equipment for the purpose of tender evaluation.
- c) Over a period of three years starting from the date of final acceptance of the equipment or after the procurement of spares, supplier shall supply at its own cost, spare parts needed which have not been included in the offer. These spares should be supplied within a maximum period of thirty days from the notification by the purchaser of its need, without demur.

- d) In the event of termination of production of the equipment/ spare parts, the supplier shall notify the purchaser at least two years in advance of the impending termination to enable the purchaser to procure life time spares. The supplier shall also provide at its own cost to the purchaser, the blue print drawings and specifications of spare parts if and when requested.

3. Loading:

- (a) In case any item is not quoted by a Bidder mentioned in the SOR of the tender document or the price of any item is not available in its own bid, then the bid shall be loaded by the highest price quoted by any of the bidders for that item. The loaded item shall be supplied at lowest cost quoted by any of the bidder.
- (b) Cases in which the bidder has quoted for less quantity for any of the items than that indicated in the SOR of the tender document, then the price bid shall be loaded to the extent of the difference in quantity of the item to meet the full requirement of the SOR on a pro-rata basis for the purpose of evaluation & ordering.
- (c) No de-loading of the bid is envisaged, if the quoted quantity in the bid is higher than that requested in the tender for the purpose of evaluation.
- (d) Deleted.
- (e) Offer to the L1 bidder(s) after correcting the arithmetical errors and effecting change in unit prices due to loading shall not tantamount to counter offer. If not accepted by the bidder, then he/ she shall be liable to be barred from participating in future tenders/ EOIs/ RFPs of BSNL for a period of two years.

4. Deleted.

5. Deleted.

SECTION -6
UNDERTAKING & DECLARATION

6(A) For understanding the terms and condition of tender and specification of work.

a) Certified that

1. I/we _ _ _ _ _ have read, understood and agree with all the terms and conditions, specifications included in the tender documents and offer to execute the work at the rates quoted by us in the tender form.

b) The tenderer hereby covenants and declares that:

1. All the information, documents, Photo copies of the documents/certificates enclosed along with the tender offer are correct.
2. If anything is found false and/or incorrect and/or reveals any suppression of fact at any time, BSNL reserves the right to debar our tender offer/cancel the LOA/Purchase/Work order if issued and forfeit Bill amount pending with BSNL. In addition, BSNL may debar the contractor from participation in its future tenders.

Date:

Place:

Signature of Tenderer

Name of Tenderer
along with date & seal

6(B) NEAR-RELATIONSHIP CERTIFICATE

Tender No:

Due to open on:

To

The General Manager -CFA),
Chennai Telephones,
No.2, Kushkumar Road,
Chennai-600 034.

Dear Sir,

"I S/o
R/o..... hereby certify that none of my relative(s) as defined in the tender document is / are employed in BSNL unit as per details given in tender document. In case at any stage, it is found that the information given by me is false / incorrect, BSNL shall have the absolute right to take any action as deemed fit/without any prior intimation to me "

Dated this..... Day of.....

Signature

(Name in Block Letters of the SIGNATORY)
In the Capacity of

Note

In the case of proprietorship Firm Certificate will be given by the proprietor. For partnership firm the certificate will be given by all the partners and in case of Limited Company by all the Directors of the Company. "Government of India / Financial Institution Nominees and Independent Non official directors appointed by Government of India or the Governor of the state are excluded from the purview of submission of Certificate"

6(C) NON BLACK LISTING CERTIFICATE

T E NO

To

The General Manager -CFA,
Chennai Telephones,
No.2, Kushkumar Road,
Chennai-600 034.

We hereby certify that we have not been black listed by any BSNL Circle or any other Government Departments at any time so far.

Dated this..... Day of.....

Signature:.....

(Name in Block Letters of the
SIGNATORY)

In the Capacity of

SECTION –7
PROFORMAS

7A. BID Security Declaration Certificate

Tender No. _____ Date: _____

“I have read the clause regarding bid declaration certificate and I accept that if I withdraw (or) modify the bids during period of validity etc., my bid will be suspended/debarred/banned for the period of one year.

For and on behalf of (Name of firm/entity) Authorized signatory

Sub: PERFORMANCE GUARANTEE

7(B) For the Performance Guarantee (to be typed on Rs. 100/- non-judicial stamp paper)

Whereas R/o
(Hereinafter referred to as BSNL) has issued an APO No: dated / /20 awarding the work/order for the supply of to M/s R/o
..... (Hereinafter referred to as Bidder) and BSNL has asked him to submit the performance Guarantee in favour of CGM, CHTD, Chennai of Rs. /- (hereafter referred as "BG Amount") valid up to / /20 (hereafter referred to as "Validity date").

Now at the request of the Bidder, We Bank
..... Branch having (Address) and registered office address as
..... (Hereinafter called "the Bank") agree to give this guarantee as hereinafter contained.

2. We, "the Bank" do hereby undertake and assure to the BSNL that if in the opinion of the BSNL, the bidder has in any way failed to observe or perform the terms and conditions of the said agreement or has committed any breach of its obligations there-under, the bank shall on demand and without any objection or demur pay to the BSNL the said sum limited to P.G Amount or such lesser amount as BSNL may demand without requiring BSNL to have recourse to any legal remedy that may be available to it to compel the bank to pay the same.
3. Any such demand from the BSNL shall be conclusive as regards the liability of Bidder to pay to BSNL or as regards the amount payable by the Bank under this guarantee. The Bank shall not be entitled to withhold payment on the ground that the Bidder had disputed its liability to pay or has disputed the quantum of the amount or that any arbitration proceeding or legal proceeding is pending between Bidder and BSNL regarding the claim.
4. We, the Bank further agree that the guarantee shall come into force from the date of its issue and shall remain in full force and effect up to its Validity date.
5. The Bank further agrees that the BSNL shall have the fullest liberty without the consent of the BANK and without affecting in any way the obligations hereunder to vary any of the terms and conditions of the said agreement or to extend the time for performance of the said agreement from any of the powers exercisable by BSNL against the Bidder and to forebear to enforce any of the terms and conditions relating to the said agreement and the Bank shall not be relieved from its liability by reason of such failure or extension being granted to bidder or through any forbearance, act or omission on the part of BSNL or any indulgence by BSNL to the bidder or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of relieving or discharging the guarantor.
6. Notwithstanding anything herein contained:
 - (a) The liability of the Bank under this guarantee is restricted to the "BG Amount" and it will remain in force up to its Validity date specified above.
 - (b) The guarantee shall stand completely discharged and all rights of the BSNL under this Guarantee shall be extinguished if no claim or demand is made on us in writing on or before its validity date.
7. In case BSNL demands for any money under this bank guarantee, the same shall be paid through banker's cheque in favour of "Accounts Officer (Cash&Accounts) HQ,BSNL,Chennai Telephones payable at Chennai.
8. The Bank Guarantee that the below mentioned officer who have signed it on behalf of the Bank have authority to give this guarantee under its delegated power.

Place:-

Date:-

(Signature of the Bank Officer)

Rubber stamp of the bank
Authorised power of attorney Number
Name of the Bank officer
Designation
Complete postal address of Bank
Telephone Number

7(C) For Letter of Authorization for attending Bid Opening Event.
(To be typed preferably on letter head of the company)

Subject: Authorization for attending Bid opening

I/ We Mr. /Ms. have submitted our bid for the tender No.
..... in respect of
(Item of work) which is due to open on (Date) in the Meeting Room, O/o
.....

We hereby authorize Mr. / Ms.& Mr. /Ms..... (Alternative)
whose signatures are attested below, to attend the bid opening for the tender mentioned above on our
behalf.

.....
Signature of the Representative

Signature of Bidder/ Officer authorized to sign
on behalf of the Bidder

.....
Name of the Representative

.....
Signature of the alternative Representative

.....
Name of the alternative Representative

Above Signatures Attested

- Note: 1 Only one representative will be permitted to attend the Bid opening.
2 Permission for entry to the hall where bids are opened may be refused in case authorization
as prescribed above is not received.

7(D) Model Amendment Letter Intimating Conditions for Extension of Delivery Period
(Refer to Appendix (i) to clause 15.3 of Section-5 Part A)

Registered A Due

Address of the purchaser

To

M/s

.....

Sub: This office contract No..... dated placed on you for supply of

.....

Ref: Your letter No..... dated

We are in receipt of your letter, wherein you have asked for extension/ further extension of time for delivery/ execution/ installation/ commissioning. In view of the circumstances stated in your above referred letter, the time of delivery can be extended from _____ (original/ last delivery period) to _____ (presently agreed delivery period) subject to your unconditional acceptance of the following terms and conditions:

1. That, liquidated damages shall be levied in accordance with agreed clause 16.2 & 16.3 Section-5 Part A of terms and conditions of the tender/ PO.
2. That, notwithstanding any stipulation in the contract for increase in price on any ground, no such increase, whatsoever, which takes place after current last date of Delivery shall be admissible on such of the said goods as are delivered after the said date as per clause 12 Section-5 Part A.
3. That, the prices during this extended delivery period shall be provisional and shall be governed as per agreed clauses 12 and 24 of Section 5 Part A and shall be finalized in accordance with the current PO price or the current PO price with latest budget/ duty impact or the prices in the new tender (T.E.No.) from the date of its opening, on whichever is lower basis.
4. An additional BG of Rs. _____ in accordance with clause 15.3, Section-5 Part A of the contract with validity up to _____.
5. An undertaking as required vide clause 24.3, Section-5A. Otherwise furnish the details as requisite in clause 24.4 section 5 Part A"

Please intimate your acceptance of this letter along with the additional BG within ten days of the issue of this letter failing which the contract will be cancelled at your risk and expense without any further reference to you. This letter shall form part and parcel of the agreement/ contract/ APO/ PO and all other terms & conditions of the contract remain unaltered.

Yours faithfully,

(.....)

for and on behalf of.....

Note: The entries which are not applicable for the case under consideration are to be deleted.

7(E) Model Amendment Letter for Extension of Delivery Period
(Appendix (ii) to clause 15.3 of Section-5 Part A)

Registered Acknowledgement Due

Address of the purchaser

To
M/s
.....

Sub: This office contract No..... dated placed on you for supply of

Ref: 1. Your letter No..... dated requesting DP extension
2. This office letter No. dated intimating conditions for DP extension
3. Your letter No..... dated accepting the conditions for DP extension

In your above letter under reference (1), you have asked for extension/ further extension of time for delivery/ execution/ installation/ commissioning. The terms and conditions for extension of delivery period were conveyed to you vide this office letter under reference (2).

In view of the circumstances stated in your above referred letter, and upon your unconditional acceptance of the terms and conditions of this extension vide your letter under reference (3), the time of delivery is hereby extended from _____ (last delivery period) to _____ (presently agreed delivery period) on the terms and conditions in letter under reference (2) above and agreed by you vide letter under reference (3) i.e.,

- (a) Liquidated damages shall be levied in accordance with agreed clause 16.2 & 16.3 Section-5 Part A of terms and conditions of the tender/ PO.
- (b) Notwithstanding any stipulation in the contract for increase in price on any ground, no such increase, whatsoever, which takes place after current last date of Delivery/ completion of work shall be admissible on such of the said goods as are delivered after the said date as per clause 12 Section- 5 Part A.
- (c) The prices during this extended delivery period shall be governed as per Clauses 12 and 24 of Section-5 Part A and shall be finalized in accordance with current PO price or the current PO price with latest budget/ duty impact or the prices in the new tender (T.E. No.) From the date of its opening, on whichever is lower basis.

The letters under reference above and this letter shall form part and parcel of agreement/ contract/ APO/ PO and all other terms & conditions of the contract remain unaltered.

Yours faithfully,
(.....)
for and on behalf of.....

Copy to :
.....
.....
.....
(All concerned)

Note:- The entries which are not applicable for the case under consideration are to be deleted.

7(F) Proforma for CLAUSE BY CLAUSE COMPLIANCE

SECTION NO	CLAUSE NO	COMPLIANCE

SIGNATURE OF SUPPLIER/BIDDER

SECTION- 8
Bidder's profile & Questionnaire

Tenderer / Bidder's Profile & Questionnaire
(To be filled in and submitted by the bidder)

A) Tenderer's Profile

1. Name of the Individual/ Firm:

2. Present Correspondence Address

Telephone No. Mobile No.

FAX No.

3. Address of place of Works/

Manufacture

Telephone No. Mobile No.

4. State the Type of Firm: (Tick the correct choice) Sole proprietor-ship/partnership firm/ Private limited company/

Public Limited Company

5. Name of the sole proprietor/ partners/ Director(s) of Pvt. Ltd Co.:

S. No.	Name	Father's Name	Designation

6. Name of the person authorized to enter into and execute contract/agreement and the capacity in which he is authorized (in case of partnership/ private Ltd Company):

7. Permanent Account No.

8. Details of the Bidder's Bank for effecting e-payments:

- (a) Beneficiary Bank Name :
- (b) Beneficiary branch Name :
- (c) IFSC code of beneficiary Branch :
- (d) Beneficiary account No. :
- (e) Branch Serial No. (MICR No.) :

9. Whether the firm has Office/ works (i.e., manufacture of the tendered item) in Chennai? If so state its Address

B) Questionnaire

1. Do you think any other detail/ material is required to complete the work specified in the specification? Yes/ No.

1.1 If Yes, Give details

2. Do you think any other item of work need be included in tender form to complete the work specified in the specification? Yes/ No.

2.1 If Yes, Give details

3. Kindly indicate the maximum Quantity of tendered material which you are capable of supplying within the scheduled delivery period.

Name of the tendered Item	Quantity that can be supplied by the firm within scheduled delivery period.

1. Suggestion for improvement of the tender document.

10. GSTN Registration Number(s) of all units/business places of Bidder vide which he intends to execute the contract if awarded. GSTN1.....
GSTN2.....
GSTN3..... and so on.

Place:

Signature of contractor

Date:

Name of Contractor

SECTION-9 Part-A BID FORM

To

.....
<complete address of the purchaser>
.....
.....

From,

.....
<complete address of the Bidder>
.....
.....

Bidder's Reference No:.....Dated.....

Ref: Your Tender Enquiry No.dated

1. Having examined the above mentioned tender enquiry document including amendment/ clarification/ addenda Nos. datedthe receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver in conformity with the said drawings, conditions of contract and specifications for the sum shown in the schedule of prices attached herewith and made part of the financial Bid.
2. Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.
3. We agree to abide by this Bid for a period of ...150.....days from the date fixed for Bid opening or for subsequently extended period, if any, agreed to by us. This bid shall remain binding upon us up to the aforesaid period.
4. We understand that you are not bound to accept the lowest or any bid, you may receive.
5. If our Bid is accepted, we will provide you with a performance guarantee from a Scheduled Bank for a sum @ 3% of the contract value for the due performance of the contract.
6. If our Bid is accepted, we undertake to complete delivery of all the items and perform all the services specified in the contract in accordance with the delivery schedule specified in the Section-2 (Tender Information).
7. Until a formal Purchase Order of Contract is prepared and executed, this Bid together with your written acceptance thereof in your notification of award shall constitute a binding contract between us

Dated: day of 20...

Witness

Signature.....

Name

Signature

Name

In the capacity of

Duly authorized to sign the bid for and
on behalf of

Address

SECTION- 9 Part-B**(Part - I- Price Schedule for Indigenous Supply)**

S.No	SOR Item Description	Total quantity	Basic Unit Price excluding all taxes & charges	FF packing		GST						All inclusive Unit cost	Amount of Input tax Credit (ITC) to be availed by BSNL	Unit price excluding ITC amount (net unit cost to BSNL)	Total price inclusive of all levies and charges but excluding ITC (net total cost)	HSN for goods and SAC for services
						CGST		SGST		IGST						
				Rate *	Amount	Rate	Amount	Rate	Amount	Rate	Amount					
1	2	3	4	5	6=5x4	7	8=7x(4+6)	9	10=9x(4+6)	11	12=11x(4+6)	13=4+6+[(8+ 10) or 12]	14=(8+ 10) or 12	15=13-14	16=3x15	17
1	25A(3+ 1) with LPU	18														
2	25A(5+ 1) with LPU	2														
3	50A(3+ 1) with LPU	3														
4	50A(5+ 1) with LPU	8														
5	50A(6+ 1) with LPU	8														
6	100A(3+ 1) with LPU	5														
7	100A(4+ 1) with LPU	1														
8	100A(5+ 1) with LPU	2														
	TOTAL															

All the price quoted must be per unit price.

Notes for bidder:

1. Bidder must mandatorily quote for all GST components (CGST, SGST, IGST) as required
2. If Annual maintenance Contract charges are required to be quoted as per SOR, basic charges should be shown in column-4 & the Goods and Services Tax (GST) in column 7
3. The bidder who submits the offer with concessional Goods and Services Tax (GST) shall submit the proof of applicable concessional GST. In case the concessional GST is not creditable to BSNL it should be included in the price of the goods/services.

4. In case , dealer is registered under compounding scheme or any rule/notification where the BSNL is not eligible for input tax credit then the bidder should not disclose any amount in column 7 to 12 & 14

5. * %age Rate of FF & packing should be shown of Basic Unit Price excluding all taxes & charges (i.e as %age of Col.4)

6. The FF& packing amount quoted shall not be subject to change after bid evaluation/ ordering on account of change of Copper, Lead base price, changes in duties & taxes of item, etc.

7. Bidder must mandatorily mention HSN & SAC numbers

Declaration by bidder 1. We hereby declare that in quoting the above prices, we have taken into account the entire credit on inputs available under the GST Act introduced w.e.f. 1 July 2017 and further extended on more items till date". 2. "We hereby certify that HSN/ SAC shown in column 17 are correct & credit of GST for the amount shown in column 14 above are admissible as per GST Laws.

Name and Signature of Bidder :

SECTION-10



VENDOR MASTER FORM

(The details listed will be used for making all payments against POs / WOs, refund of EMDs / SDs, intimation of payments by email, issue of TDS certificates, C Form for CST purchases etc.)

(*) Minimum Required Fields to be Filled by the Company/Vendor. Please Attach copies of the supporting documents.

Title* :

Mr.

Ms.

M/s

Dr.

Name* :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Address * :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Town/District* :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

City* :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

State* :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Postal/Pin code* :

--	--	--	--	--	--	--	--

 Country*

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Contact Details:

Telephone Number :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 Fax No. :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Email_id :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

(Mandatory for E-Tendering)

Name of Contact Person :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 Mobile No.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Alternate Contact Person :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 Mobile No.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Tax information:

PAN :

--	--	--	--	--	--	--	--	--	--

Service Tax reg. no. :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

LST (Local VAT reg.No.) :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 CST Reg. No :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Tax Registration no. :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

(for Foreign Vendors)

Income Tax Exemption details:

IT exemption no. :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 IT exemption rate :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

IT Exemption date :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

IT exemption date from :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 IT exemption date to :

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Excise Details:

Excise reg. no.	:	<input type="text"/>
Excise Range	:	<input type="text"/>
Excise Division	:	<input type="text"/>
Excise Commissionerate	:	<input type="text"/>

Payment Transaction/ Bank Details:

		<input type="text"/>
Bank Country	:	<input type="text"/>
Bank Name	:	<input type="text"/>
Bank Address	:	<input type="text"/>
Bank A/c No	:	<input type="text"/>
Bank IFSC	:	<input type="text"/>
Account holder's Name	:	<input type="text"/>
Type of Account	:	Savings (10) <input type="checkbox"/> Current (11) <input type="checkbox"/>
SWIFT Code (for Foreign Vendors)	:	<input type="text"/>
IBAN (for Foreign Vendors)	:	<input type="text"/>

(Enclose a blank Cheque / a photocopy of the Cheque to verify A/c No. & Bank details)**Industry Status:**Micro/ SSI Status : Yes ☐ No ☐

- I/We hereby authorize BSNL to make all payments to us by cheque /direct credit to our bank account details which are specified above.
- I/We hereby authorize BSNL to deduct bank charges applicable for such direct bank payments.

Note:

- If PAN is not provided, TDS @20% will be deducted wherever applicable.
- If Excise Registration/Service Tax Registration/VAT Registration Number is not provided, then the taxes will not be paid wherever applicable.
- If Bank Particulars are not provided, the payment will be made by Cheque only.
- If the relevant documents for Micro/SSI status are not provided, then the relevant exemptions will not be given.

Company / Vendor Authorized Signatory / Designation**Date:****Company Seal****(For Office Use)**

Vendor Account Group	:	<input type="text"/>	Payment Method	:	<input type="text"/>
TDS Type - Invoice	:	<input type="text"/>	TDS Code - Invoice	:	<input type="text"/>

Checked by:	Authorized by (Finance)	SAP Vendor Master Created on	SAP Vendor Code

Appendix-1 to Section 4 Part A of Chapter 4 (Standard Tender Enquiry Document)

S. No.	Defaults of the bidder / vendor.	Action to be taken
A	B	C
1(a)	Submitting fake / forged	i) Rejection of tender bid of respective Vendor.
	a) Bank Instruments with the bid to meet terms & condition of tender in respect of tender fee	ii) Banning of business for 3 years which implies barring further dealing with the vendor for procurement of Goods & Services including participation in future tenders invited by BSNL for 3 years from date of issue of banning order.
	b) Certificate for claiming exemption in respect of tender fee;	iii) Termination/ Short Closure of PO/WO, if issued. This implies non-acceptance of further supplies / work & services except to make the already received material work/ complete work in hand.
	and detection of default at any stage from receipt of bids till award of APO/ issue of POWO.	
	Note 1:- However, in this case the performance guarantee if alright will not be forfeited.	
	Note 2:- Payment for already received supplies/ completed work shall be made as per terms & conditions of PO/ WO.	
1(b)	Submitting fake / forged documents towards meeting eligibility criteria such as experience capability, supply proof, registration with Sales Tax, Income Tax departments etc and as supporting documents towards other terms & conditions with the bid to meet terms & condition of tender:	
	(i) If detection of default is prior to award of APO	i) Rejection of Bid & ii)Banning of business for up to three years which implies barring further dealing with the vendor for procurement of Goods & services including participation in future tenders invited by BSNL for up to three years from date of issue of banning order
	(ii) If detection of default after issue of APO but before receipt of PG/ SD (DD, BG etc.)	i) Cancellation of APO ii) Rejection of Bid & iii)Banning of business for up to three years which implies barring further dealing with the vendor for procurement of Goods & services including participation in future tenders invited by BSNL for up to three years from date of issue of banning order
	(iii) If detection of default after receipt of PG/ SD (DD, BG etc.)	i) Cancellation of APO ii) Rejection of Bid & iii) Forfeiture of PG/ SD. iv)Banning of business for up to three years which implies barring further dealing with the vendor for procurement of Goods & services including participation in future tenders invited by BSNL for up to three years from date of issue of banning order
	(iv) If detection of default after issue of PO/ WO	i) Termination/ Short Closure of PO/WO and Cancellation of APO ii) Rejection of Bid & iii) Forfeiture of PG/ SD. iv)Banning of business for up to three years which implies barring further dealing with the vendor for procurement of Goods & services including participation in future tenders invited by BSNL for up to three years from date of issue of banning order
	Note 3:- However, settle bills for the material received in correct quantity and quality if pending items do not affect working or use of supplied items.	
	Note 4:- No further supplies are to be accepted except that required to make the already supplied items work.	
2	If vendor or his representative uses violent/ coercive means viz. Physical / Verbal means to threatens BSNL Executive / employees and/ or obstruct him from functioning in discharge of his duties & responsibilities for the following:	Banning of business for 3 years which implies Barring further dealing with the vendor for procurement of Goods & Services including participation in future tenders invited by BSNL for 3 years from date of issue of banning order.

	a) Obstructing functioning of tender opening executives of BSNL in receipt/ opening of tender bids from prospective Bidders, suppliers/ Contractors.	
	b) Obstructing/ Threatening other prospective bidders i.e. suppliers/ Contractors from entering the tender venue and/ or submitting their tender bid freely.	
3	Non-receipt of acceptance of APO/ AWO and SD/ PG by L-1 bidder within time period specified in APO/ AWO.	Enforcement of Bid security declaration
4.1	Failure to supply and/ or Commission the equipment and /or execution of the work at all even in extended delivery schedules, if granted against PO/ WO.	i) Termination of PO/ WO. ii) Under take purchase/ work at the risk & cost of defaulting vendor. iii) Recover the excess charges if incurred from the PG/ SD and outstanding bills of the defaulting Vendor.
4.2	Failure to supply and/ or Commission the equipment and /or execution of the Work in full even in extended delivery schedules, if granted against PO/ WO.	i) Short Closure of PO/ WO to the quantity already received by and/ or commissioned in BSNL and/ or in pipeline provided the same is usable and/or the Vendor promises to make it usable. ii) Under take purchase/ work for balance quantity at the risk & cost of defaulting vendor. iii) Recover the excess charges if incurred from the PG/ SD and outstanding bills of the defaulting Vendor.
5.1	The supplied equipment does not perform satisfactory in the field in accordance with the specifications mentioned in the PO/ WO/Contract.	i) If the material is not at all acceptable, then return the non-acceptable material (or its part) & recover its cost, if paid, from the o/s bills/ PG/ SD. OR ii) If the material is inducted in network & it is not possible to return it and/ or material is acceptable with degraded performance, the purchaser may determine the price for degraded equipment (Financial penalty = Price – price determined for degraded equipment) himself and/ or through a committee. Undertake recovery of financial penalty from outstanding dues of vendor including PG/ SD.
5.2	Major quality problems (as established by a joint team / committee of User unit(s) and QA Circle) / performance problems and non-rectification of defects (based on reports of field units and QA circle).	i) If the material is not at all acceptable, then return the non-acceptable material (or its part) & recover its cost, if paid, from the o/s bills/ PG/ SD; OR ii) If the material is inducted in network & it is not possible to return it and/ or material is acceptable with degraded performance, the purchaser may determine the price for degraded equipment (Financial penalty = Price – price determined for degraded equipment) himself and/ or through a committee. Undertake recovery of financial penalty from outstanding dues of vendor including PG/ SD; and iii) Withdrawal of TSEC/ IA issued by QA Circle.
6	Submission of claims to BSNL against a contract (a) for amount already paid by BSNL . (b) for Quantity in excess of that supplied by Vendor to BSNL. (c) for unit rate and/ or amount higher than that approved by BSNL for that purchase.	i) Recovery of over payment from the outstanding dues of Vendor including PG & SD etc. and by invoking 'Set off' clause 21 of Section 5 Part A or by any other legal tenable manner. ii) Banning of Business for 3 years from date of issue of banning order or till the date of recovery of over payment in full, whichever is later.
	Note 5:- The claims may be submitted with or without collusion of BSNL Executive/ employees.	

	Note 6:- This penalty will be imposed irrespective of the fact that payment is disbursed by BSNL or not.	
7	<p>Network Security/ Safety/ Privacy:- If the vendor tampers with the hardware, software/ firmware or in any other way that</p> <p>a) Adversely affects the normal working of BSNL equipment(s) and/ or any other TSP through BSNL.</p> <p>b) Disrupts/ Sabotages functioning of the BSNL network equipments such as exchanges, BTS, BSC/ MSC, Control equipment including IN etc., transmission equipments but not limited to these elements and/ or any other TSP through BSNL.</p> <p>c) tampers with the billing related data/ invoicing/ account of the Customer/ User(s) of BSNL and/ or any other TSP(s).</p> <p>d) hacks the account of BSNL Customer for unauthorized use i.e. to threaten others/ spread improper news etc.</p> <p>e) undertakes any action that affects/ endangers the security of India.</p>	<p>i) Termination of PO/ WO.</p> <p>ii) Banning of business for 3 years which implies barring further dealing with the vendor for procurement of Goods & Services including participation in future tenders invited by BSNL for 3 years from date of issue of banning order.</p> <p>iii) Recovery of any loss incurred on this account from the Vendor from its PG/ SD/ O/s bills etc.</p> <p>v) Legal action will be initiated by BSNL against the Vendor if required.</p>
8	<p>If the vendor is declared bankrupt or insolvent or its financial position has become unsound and in case of a limited company, if it is wound up or it is liquidated.</p>	<p>i) Termination/ Short Closure of the PO/ WO.</p> <p>ii) Settle bills for the quantity received in correct quantity and quality if pending items do not affect working or use of supplied items.</p> <p>iii) No further supplies are to be accepted except that required to make the already supplied items work.</p> <p>iv) In case of turnkey projects, If the material is commissioned and is usable without any degradation of performance, then settle bills for the acceptable equipment/ material (or its part).</p> <p>vi) In case of turnkey projects, if the material is inducted in network & it is not possible to return it and/ or material is acceptable with degraded performance, the purchaser may determine the price for degraded equipment (Financial penalty = Price – price determined for degraded equipment) himself and/ or through a committee. Undertake recovery of financial penalty from outstanding dues of vendor including PG/ SD.</p>
9	<p>In the event of the vendor, its proprietor, Director(s), partner(s) is / are convicted by a Court of Law following prosecution for offences involving moral turpitude in relation to the business dealings.</p>	<p>i) Termination/ Short Closure of the PO/ WO.</p> <p>ii) Settle bills for the material received in correct quantity and quality if pending items do not affect working or use of supplied items.</p> <p>iii) No further supplies are to be accepted except that required to make the already supplied items work.</p> <p>iv) In case of turnkey projects, If the material is commissioned and is usable without any degradation of performance, then settle bills for the acceptable equipment/ material (or its part).</p> <p>v) In case of turnkey projects, If the material is inducted in network & it is not possible to return it and/ or material is acceptable with degraded performance, the purchaser may determine the price for degraded equipment (Financial penalty = Price – price determined for degraded equipment) himself and/ or through a committee. Undertake recovery of financial penalty from outstanding dues of vendor including PG/ SD.</p>
10	<p>If the vendor does not return/ refuses to return BSNL's dues:</p>	<p>i) Take action to appoint Arbitrator to adjudicate the dispute.</p>

	a) in spite of order of Arbitrator.	i) Termination of contract, if any. ii) Banning of business for 3 years which implies barring further dealing with the vendor for procurement of Goods & Services including participation in future tenders invited by BSNL from date of issue of banning order or till the date by which vendor clears the BSNL's dues, whichever is later. iii) Take legal recourse i.e. filing recovery suite in appropriate court.
	b) in spite of Court Orders.	i) Termination of contract, if any. ii) Banning of business for 3 years which implies barring further dealing with the vendor for procurement of Goods & Services including participation in future tenders invited by BSNL from date of issue of banning order or till the date by which vendor clears the BSNL's dues, whichever is later.
11	If the Central Bureau of Investigation/ Independent External Monitor (IEM) / Income Tax/ Sales Tax/ Excise / Custom Departments recommends such a course	Take Action as per the directions of CBI or concerned department.
12	The following cases may also be considered for Banning of business: (a) If there is strong justification for believing that the proprietor, manager, MD, Director, partner, employee or representative of the vendor/ supplier has been guilty of malpractices such as bribery, corruption, fraud, substitution of tenders, interpolation, misrepresentation with respect to the contract in question. (b) If the vendor/ supplier fails to execute a contract or fails to execute it satisfactorily beyond the provisions of Para 4.1 & 4.2. (c) If the vendor/ supplier fails to submit required documents/ information, where required. (d) Any other ground which in the opinion of BSNL is just and proper to order for banning of business dealing with a vendor/ supplier.	i) Banning of business for 3 years which implies Barring further dealing with the vendor for procurement of Goods & Services including participation in future tenders invited by BSNL for 3 years from date of issue of banning order.
Note 7: The above penalties will be imposed provided it does not clash with the provision of the respective tender.		
Note 8:- In case of clash between these guidelines & provision of invited tender, the provision in the respective tender shall prevail over these guidelines.		
Note 9: Banning of Business dealing order shall not have any effect on the existing/ ongoing works/ AMC / CAMC which will continue along with settlement of Bills.		