

Type	MRP in Rs (inclusive of GST)	Validity in Days	Details of STV	SMS Keyword to 123	Offer Upto/Remarks
TOP UP	10	-	Topup Usage Value =7.47	NA	
VAS STV	15	3	Pandit Services by M/s Techgrace Solutions Pvt. Ltd : 5 min. free and after free min. Rs.7/min. of consultation on IVR Services * Short code for availing above Counselling services (Pandit): – 5630077. * No charge till free minutes & Rs.7/min will be charged after availing free minutes from dedicated STVs * Plan Validity extension cannot be done with this VAS dedicated STV	NA	
DATA	16	1	Unlimited Data with speed reduced to 40 Kbps after 2GB data; Plan validity extension cannot be done with this voucher.	STV DATA16	
Starter Pack for 4G SIM	20	7	Starter pack with 4G SIM in Rs (Incl.of GST) (Normal SIM) (Usage Value: Nil); <b>Free SIM offer available TILL 30.06.2025</b> (for prepaid connections FRC 249 and above; For MNP connections free SIM for FRC Rs.100 and above)	NA	
TOP UP	20	-	Topup Usage Value =14.95	NA	
VAS STV	23	30	23 minutes of Astrology services M/s UBARRI Marketing Pvt. Ltd -consultation on IVR in English ☑ Short code for availing above service – 560001019. ☑ No charge till free minutes & Rs.9/min will be charged after availing free minutes. ☑ Plan Validity extension cannot be done with this VAS dedicated STV	NA	
VAS STV	31	30	31 minutes of Astrology services M/s UBARRI Marketing Pvt. Ltd -consultation on IVR in English ☑ Short code for availing above service – 560001019. ☑ No charge till free minutes & Rs.9/min will be charged after availing free minutes. ☑ Plan Validity extension cannot be done with this VAS dedicated STV	NA	
VAS STV	37	30	Incoming Value added SMS services - News Pack, Sports Pack, Jokes Pack, Love Pack & Shayari Pack; Plan validity extension cannot be done with this voucher.	NA	Activation Only through Patytm
VAS STV	45	15	Pandit Services by M/s Techgrace Solutions Pvt. Ltd : 20 min. free and after free min. Rs.7/min. of consultation on IVR Services ☑ Short code for availing above Counselling services (Pandit): – 5630077. ☑ No charge till free minutes & Rs.7/min will be charged after availing free minutes from dedicated STVs ☑ Plan Validity extension cannot be done with this VAS dedicated STV	NA	
TOP UP	50	-	Topup Usage Value =39.37	NA	
IR Prepaid	57	30	Activation of International Prepaid Roaming Services. For the list of countries that are available for international prepaid roaming and for the tariff details, check <a href="http://www.chennai.bsnl.co.in">www.chennai.bsnl.co.in</a> . Get International SIM for using this STV. Before going abroad - recharge sufficient amount in the main account balance.	STV IR57	Multiple Recharge Facility available

Type	MRP in Rs (inclusive of GST)	Validity in Days	Details of STV	SMS Keyword to 123	Offer Upto/Remarks
STV	58	7	Unlimited data with speed reduced to 40kbps after 2GB/day	STV DATA58	launch wef 10.05.2024
	60	-	SIM Replacement Cost : Rs.60 <b>(4G SIM Upgradation charges =Nil ; Offer till 30.06.2025).</b>	NA	(REVISED WEF 01.04.2025)
VAS STV	73	30	On SMS - (News Pack, Sports Pack, Jokes Pack, Love Pack & Shayari Pack)+ WAP (Game zone:Fashion & Music) (excluding games)	NA	Activation Only through Paytm
STV	81	30	81 min Astrology service(IVR) Short Code To Dial: 560001019. No charges till free minutes(81 mins) afterwards Rs.9/min will be charged	NA	Launch w.e.f 23.04.2024
VAS STV	85	30	Pandit Services by M/s Techgrace Solutions Pvt. Ltd : 45 min. free and after free min. Rs.7/min. of consultation on IVR Services ☑ Short code for availing above Counselling services (Pandit): – 5630077. ☑ No charge till free minutes & Rs.7/min will be charged after availing free minutes from dedicated STVs ☑ Plan Validity extension cannot be done with this VAS dedicated STV	NA	
VOICE	99	17	Unlimited voice calls (Local/STD) in Home LSA and National roaming incl. Mumbai and Delhi+ Unlimited Data with speed reduced to 40 Kbps after 50MB data	NA	Multiple Recharge Facility available
TOP UP	100	-	Topup Usage Value =81.75	NA	
STV	147	30	Unlimited voice calls Local/STD/Roaming+ Unlimited Data with speed reduced to 40 Kbps after10 GB Data.	STV COMBO147	Multiple Recharge Facility available
IR Prepaid	167	90	Activation of International Prepaid Roaming Services. For the list of countries that are available for international prepaid roaming and for the tariff details, check www.chennai.bsnl.co.in. Get International SIM for using this STV. Before going abroad - recharge sufficient amount in the main account balance.	STV IR167	Activation through Selfcare is available only within India. Multiple recharge facility available.
STV	198	40	Unlimited Data with speed restricted to 40 Kbps after 2 GB Data/day	NA	Multiple Recharge Facility available
FTT	220	-	For Top-UP 220 , Full Usage Value Rs.220		Regular offer
STV	228	1 Month	Unlimited Voice (local/STD) (on-net/off-net) in Home LSA and National Roaming incl. Mumbai & Delhi + Unlimited data with speed reduced to 40 kbps after 2 GB data /day + free 100 SMS/day	NA	(recharge on the same date every month)
COMBO	239	1 Month	Rs. 10 talk value + Unlimited Voice (local/STD) (on-net/off-net) in Home LSA and National Roaming incl. Mumbai & Delhi + Unlimited data with speed reduced to 40 kbps after 2 GB data /day + free 100 SMS/day	NA	(recharge on the same date every month). Rs.10 Talk Value will be given in the main account balance
COMBO	247	30	Rs.10 in Main account balance+50GB Data at high speed (Post which unlimited @ 40 Kbps) + Unlimited voice + 100 SMS/day	NA	Multiple Recharge Facility available. Freebies Validity of 30 days is not applicable for Rs.10 in main account balance

Type	MRP in Rs (inclusive of GST)	Validity in Days	Details of STV	SMS Keyword to 123	Offer Upto/Remarks
STV	251	60	Unlimited data with speed reduced to 40kbps after 251GB	NA	IPL Bonanza STV- till 25.05.2025
IR STV	279	28	International Prepaid Roaming STVs for Singapore and Mauritius Free Rs.0.5/MB -30 mins of International Roaming calls which include outgoing local calls, calls back to India and Incoming Calls only. -Call back to India (Rs./Min) :-Rs.10.90/min. -Outgoing Local Call (Rs./Min) :-Rs.4.6/min. -Outgoing International (Rs./Min) :-Rs.52.8/min. -Incoming call (Rs./Min) :-Rs.2/min. -Outgoing SMS (Rs./SMS) :-Rs.2/SMS.	STV IR279	IR STV for Singapore and Mauritius wef 06.12.2019  This pack is valid for roaming into network of M/s StarHub in Singapore  Multiple Recharge Facility available
STV	299	30	Unlimited voice Local/STD calls any net in Home LSA and national roaming incl. MTNL network in Mumbai and Delhi + Unlimited data (speed reduced to 80 kbps after 3GB/day) + 100 SMS/day including MTNL area Mumbai and Delhi	STV COMBO299	
VOICE	319	65	Unlimited voice Local/STD calls any net in Home LSA and National roaming incl MTNL network in Mumbai and Delhi + 300 SMS +Unlimited Data with speed reduced to 40 Kbps after 10GB data	STV COMBO319	Multiple Recharge Facility available
STV	347	54	Unlimited Free voice calls anynet in home and national roaming including MTNL network roaming area of Delhi and Mumbai+ Unlimited data with speed reduced to 40Kbps after 2GB/day + 100 SMS/day to any N/w including while Roaming in Mumbai and New Delhi	NA	Multiple Recharge Facility available
DATA	411	90	Unlimited data with speed reduced to 40 kbps after 2GB/day	STV DATA411	Multiple Recharge Facility available
VOICE	439	90	Unlimited Voice +300 SMS	STV COMBO439	
STV	485	80	Unlimited Voice calls Local/STD/roaming incl. Mumbai and Delhi + Unlimited Data with speed reduced to 40 Kbps after 2GB/day) + 100 SMS/day	STV COMBO485	Multiple Recharge Facility available
IR STV	497	1	International Prepaid Roaming STVs for UAE Mobile Originated Local Calls (in Min):40 Mobile Originated Calls to India (in Min):40 Mobile Terminated Call (in Min):30 Data(MB):100	STV IR497	IR Roaming STV for UAE wef 03.12.2019
FTT	500	-	For Top-UP 500 , Full Usage Value Rs.500		Regular offer
IR STV	511	1	International Prepaid Roaming STV for Singapore: Free 200 MB after free data to be charged at Rs.0.5/MB - 50 mins of International Roaming calls which include Outgoing local calls, calls back to India and Incoming calls only -Call back to India (Rs./Min) :-Rs.10.90/min. -Outgoing Local Call (Rs./Min) :-Rs.4.6/min. -Outgoing International (Rs./Min) :-Rs.52.8/min. -Incoming call (Rs./Min) :-Rs.2/min. -Outgoing SMS (Rs./SMS) :-Rs.2/SMS.	STV IR511	

Type	MRP in Rs (inclusive of GST)	Validity in Days	Details of STV	SMS Keyword to 123	Offer Upto/Remarks
STV	599	84	Unlimited free voice calling home and national roaming including MTNL roaming area of Delhi and Mumbai+Unlimited data with speed reduced to 40kbps after 3GB/day+Free 100 SMS/day	STV COMBO599	Multiple Recharge Facility available; 5% discount on recharge done through BSNL Selfcare APP and BSNL website from 07.05.2025 to 14.05.2025
IR STV	659	1	International Prepaid Roaming STVs for Srilanka Canada and Iceland Mobile Originated Local Calls (in Min):20 Mobile Originated Calls to India (in Min):20 Mobile Terminated Call (in Min):20 Data(MB):50	STV IR659	
IR STV	705	1	International Prepaid Roaming STVs for Mauritius Free 200 MB after free data to be charged at Rs.0.65/MB - 30 Free mins to India & Local outgoing and incoming - 5 Free SMSs. -Call back to India (Rs./Min) :-Rs.15.6/min. -Outgoing Local Call (Rs./Min) :-Rs.5.2/min. -Outgoing International (Rs./Min) :-Rs.52/min. -Incoming call (Rs./Min) :-Rs.11/min. -Outgoing SMS (Rs./SMS) :-Rs.3.9/SMS.	STV IR705	
IR STV	895	1	International Prepaid Roaming STVs for Bhutan Free 200 MB after free data to be charged at Rs.1.3/MB ~40 Free Mins to India & local outgoing and incoming ~30 Free SMSs ~call back to India(Rs/min):- Rs 10.4/min ~Outgoing Local call (Rs/min):- Rs 10.4/min ~Outgoing International (Rs/min):-Rs 54.6/min ~Incoming call (Rs/min):- Rs 4.1/min ~Outgoing SMS (Rs/SMS):-Rs 2/SMS	STV IR895	IR Roaming STV for BHUTAN wef 23.04.2021 This pack is valid for roaming into network of M/s B Mobile in Bhutan
IR STV	898	3	International Prepaid Roaming STVs for UAE Mobile Originated Local Calls (in Min):120 Mobile Originated Calls to India (in Min):60 Mobile Terminated Call (in Min):50 Data(MB):250	STV IR898	IR Roaming STV for UAE wef 03.12.2019 Multiple Recharge Facility available
FTT	1000	-	Top up Rs. 1000/- with Usage value Rs.1000/-		Regular offer
IR STV	1359	3	International Prepaid Roaming STV for UAE;Srilanka Canada and Iceland Mobile Originated Local Calls (in Min):60 Mobile Originated Calls to India (in Min):30 Mobile Terminated Call (in Min):30 Data(MB):100	STV IR1359	Multiple Recharge Facility available
DATA	1515	365	Unlimited Data with speed reduced to 40/kbps after 2GB/ day	STV DATA1515	Multiple Recharge Facility available

Type	MRP in Rs (inclusive of GST)	Validity in Days	Details of STV	SMS Keyword to 123	Offer Upto/Remarks
IR STV	2199	7	International Prepaid Roaming STV for UAE Mobile Originated Local Calls (in Min):200 Mobile Originated Calls to India (in Min):200 Mobile Terminated Call (in Min):120 Data(MB):1000	STV IR2199	IR Roaming STV for UAE wef 03.12.2019
IR STV	4865	28	International Prepaid Roaming STV for Bhutan 1GB after free Data to be charged at Rs.1.3/MB Free Voice/ Voice charges ~260 Free Mins to India & local outgoing and incoming ~100 Free SMSs ~call back to India(Rs/min):- Rs 10.4/min ~Outgoing Local call (Rs/min):- Rs 10.4/min ~Outgoing International (Rs/min):-Rs 54.6/min ~Incoming call (Rs/min):- Rs 4.1/min ~Outgoing SMS (Rs/SMS):-Rs 2/SMS	STV IR4865	This pack is valid for roaming into network of M/s B Mobile in Bhutan
The unlimited Free voice calls and the Free 100 SMS/Day benefits cannot be used for outgoing calls/SMS to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same. The vouchers with FUP(Fair Usage Policy) is intended only for personal use of included services. BSNL reserves the right to discontinue service immediately in case of misuse/fraudulent use/unauthorized telemarketing and commercial use. Unutilized free benefits will be forfeited at the expiry of current recharge of the voucher. On daily basis, the SMS charges beyond 100 free SMS will be charged @50paise / SMS or as per BASE Plan charges whichever is higher.					
ISD STV under prepaid GSM services will be applicable in Home LSA and BSNL roaming area only.					
For the limited Voice/SMS/Data Freebies vouchers: After the freebies , Charges applicable as per base plan tariff.					
Free incoming voice calls to BSNL mobile subscribers while in national roaming is regularized wef 12.06.2019					
No free SMS with vouchers less than Rs. 147 under GSM prepaid mobile services w.e.f 20.10.2022					
<b>WEF 05.06.2024, Except premium/special/ differential charging, All Level-1 calls (including 139), which are metered as 'Calling Party Pay' shall be charged as per customer plan. These calls will be part of free calls of customer's plan.</b>					
Activation of the VAS(Value Added Services) STVs 37/73 are available through Paytm and other online platforms. <b>Process flow:</b> The customer while loading recharge/STV/PV from Paytm, will be prompted for using VAS services through loading of additional VAS STV. If the customers opts to Load VAS STV (say Rs. 37) in addition to the normal recharge (say Rs.999 over Paytm portal), Rs.1036 will be deducted from their Paytm wallet and both vouchers will be recharged to the customer					
<b>Astrotell and GameOn services by M/s Ubarri Marketing Private Limited Activation Procedure:</b> ☑ After successful charging, Notification SMS along with URL link sent by VASP as follows: The VASP (Value Added Service Provider) will send 3 SMS to the customer which contains WAP links for downloading Astro tell app, to play game on GAME ON portal and daily Horoscope on Horoscope portal ☑ The service is provisioned equivalent to the validity of the STV recharge done.					

Free call forwarding facility is available w.e.f. 04.02.2021 with GSM prepaid mobile services to LL/ other BSNL mobile number/ other operator's Mobile number (i.e. without any activation fee for the call forwarding facility) with call charges applicable as per plan.

Note:

- The call forwarding facility is free i.e. without any activation fee for the call forwarding facility. The features/facility of the call forwarding is given at free of cost.
- The call forwarding to landline/BSNL mobile/other operator mobile is with call charges applicable as per plan. The charging for call forwarding is as per plan tariff i.e the call forwarding from BSNL mobile to another number is treated as outgoing call and is charged as per the freebies of plans/STV/tariff of the plans.
- For example, a customer in unlimited free voice plan or with unlimited free voice STV, the charging of the outgoing call is zero, similarly the call forwarding to another number is also treated as outgoing call and charged as zero. Further, if a customer is in plan 106 or any other plan with no remaining voice freebies, then the call forwarding is charged as per the voice tariff for the outgoing call in that particular plan.

**Standard condition for any voucher (PV/ STV/ Combo Voucher) is recharged over existing voucher under GSM prepaid mobile services:**

- A. When a voucher is recharged over another voucher, than the main validity/ account validity will be the higher validity of the two vouchers (existing and newly recharged voucher).  
B. However, the freebies of the existing as well as newly recharged voucher bundles concurrently till respective validity.  
C. Further, if customer does PV recharge over PV, than the latest PV recharged will be base plan of the customer. Hence, auto validity extension is possible only from the latest assigned plan.

**ALERT !!** BSNL does not send SMS to share personal details for document verification/updation of KYC details. Do not share your personal details for any of such fraudulent messages.

ISD Activation / Deactivation SMS Format for BSNL Prepaid Mobile Customers: To Activate ISD Facility Send SMS as ACT ISD to 53733. To Deactivate ISD Facility: Send SMS as DEACT ISD 53733;

BSNL Prepaid Mobile Customers can also activate ISD facility by calling BSNL Customer Care : 1503

For 4G/VolTE :- Send SMS as ACT VOLTE to 53733; DATA/GPRS Activation : Send SMS as START to 1925 for GPRS activation and STOP to 1925 for deactivation of GPRS ; Data charges after free data limit = 25 paise /MB

**FULL TALK TIME OFFER** (On Regular Basis) in the 3 available MRPs : TOPUP 220, 500, 1000. **TOPUP** is available in the 8 Denominations: 10/20/30/50/100/220/500/1000.

**Auto plan validity Extension:** On first day of GP1, Current plan will be extended with Freebies by deducting the MRP of the plan from main account balance, if available(Except FRC249/108). If main account balance is less than the plan voucher MRP, on 2nd day of GP1, Rs.2 will be deducted and the plan validity will be extended for 1day without any Freebies . To stop Auto validity extension, send SMS to 124 as STOP AV; and to activate auto validity extension , send SMS as START AV to 124.

**MTNL ROAMING:** Inter Circle Roaming with Vodafone as VLMN in Delhi under GSM Prepaid Mobile services: In MTNLDelhi, Additional Roaming Network can be activated/deactivated through SMS ACT ROAM(or) DEACT ROAM to 53333.Charges Apply. The BSNL customer roaming in Delhi with M/s Vodafone as VLMN will be charged as per standard roaming rates (except for point no. (b) & (c) stated below. The rates of outgoing SMS and voice calls are as below: Outgoing Voice Local Calls: Rs. 0.80 per min; SMS: Rs. 0.25; GPRS/Data: 0.25 p/10KB ; Outgoing Voice STD Calls: Rs.1.15 per min; SMS: Rs. 0.38; GPRS/Data: 0.25 p/10KB

b) The incoming voice call for BSNL customer roaming in Delhi with M/s Vodafone as VLMN will be charged @ Rs. 0.45/minute.

c) Any type of STV including data STVs will not be applicable for BSNL customer roaming in Delhi with M/s Vodafone as VLMN.

**DND -Do Not Disturb :** Call 1909 to activate "Do not Disturb" /deactivate "Do not Disturb". To Block send SMS to 1909 as BLOCK ALL; To unblock send SMS to 1909 as UNBLOCK ALL

1. Sending SMS to short code 1909; or "The details of unsolicited commercial communication, XXXXXXXXXXXX, dd/mm/yy" Where XXXXXXXXXXXX- is the telephone number or header of the SMS, as the case may be, from which the unsolicited commercial communication has originated.

2. Calling on 1909; or

3. Web portal with authentication through One Time Password (OTP) ; <https://www.ucc-bsnl.co.in/customers/>

4. TRAI DND 3.0 App can be downloaded in android mobiles, to report unsolicited commercial communication (UCC) SMS/calls.

**International Prepaid Roaming Services under GSM Mobile Services:**

Detailed Tariff is available in [www.ir.bsnl.co.in](http://www.ir.bsnl.co.in). To avail this Service, the Prepaid Customers are required to replace their Existing prepaid SIM and collect New International Roaming SIM (Dual IMSI Seamless SIM) at CSC. International roaming facility will be available to the pre-paid Customers only after activation of the STV IR57(30 days validity) or STV IR167(90 days validity) for activation/extension of the prepaid international roaming under GSM prepaid mobile services. This applies for the existing international Pre-paid roamers also. Tariff is subject to revision from time to time, based on the Tariff agreement revisions between BSNL and with the respective operator of the IR launched countries. IR Prepaid Roaming Tariff is revised for every quarter. IR prepaid roaming is available in the following countries/Operator: 1.Etisalat- UAE 2.TMobile –USA 3.Zain - Saudi Arabia 4.Etisalat- Saudi Arabia 5.Vodafone- Ukraine 6.Chunghwa- Taiwan 7.Mobitel –Srilanka 8.HKT- Hongkong 9.Ooredoo- Qatar 10.Omantel –Oman 11.NCell –Nepal 12.Ooredoo –Myanmar 13.NTTDocomo –Japan 14.Grameenphone –Bangladesh 15.TIM –Brazil 16.Trimob –Ukraine 17.MPT-Myanmar 18.M/s Bell Mobility,(CANBM) 19.M/s DU,UAE (AREDU) 20.M/s Orange-Egypt 21.M/s Zain –Kuwait 22.M/s DIALOG AXIATA-SriLanka 23.M/s DNA –Finland 24.M/s Progresif-Brunei(BRNB) 25.M/s Velcom-Belarus (BLRMD)26.M/s VimpelCom-Russia(RUSBD) 27.M/s Claro-Puerto Rico (PRICL) 28.M/s Indosat-Indonesia 29.M/s M1, Singapore (SGPM1) 30.M/s Viva-Baharain 31.M/s Etisalat, Afghanistan 32.M/s DIGI,Malaysia 33.M/s StarHub, Singapore 34.M/s Swisscom, Switzerland 35.M/s Telnet, Belgium 36.M/s Nova, Iceland 37.M/s Turkcell, Turkey 38.M/s P4, Poland 39.M/s MTML, Mauritius (MUSMT) 40.M/s Viettel -Vietnam 41.M/s Wind Hellas -Greece 42.M/s Vinaphone- Vietnam 43.M/s Telephonica- Germany 44.M/s Bakcell-Azerbaijan 45.M/s Hutchison - Macau 46.M/s HI3G -DENMARK 47.M/s Dhiraagu -Maldives 48.M/s Maxis - Malaysia 49.M/s MTEL- Montenegro 50.M/S Vodafone , Iceland 51.M/S MTN , Afghanistan. 52.M/S BOUYGES , France 53.M/S TRINET , Thailand 54.M/S HI3G , SWEDEN 55.M/S Mytel , Myanmar 56.M/S XferaMovils , Spain(ESPXF)57.M/S Etisalat , Egypt 58.M/S MTS(Tele2) ,Kazakhstan 59.M/S TelekomDeutschland, Germany 60.M/S B-MOBILE , BHUTAN 61.M/S PELEPHONE , ISRAEL 62.M/S TELEMACH , SLOVENIA 63.M/S ELISA, FINLAND 64.M/S HOT MOBILE, ISRAEL 65.M/S Orange, France (FRARI) 66.M/S VEON, Armenia 67.M/S Ooredoo, Kuwait (KWTNM)) 68.M/S Avea, Turkey TURIS,TURAC) 69.M/S TELECOM , ITALY (ITASI) 70.M/S SPARK, NEWZEALAND (NZLTM) 71.M/S T-MOBILE , CZECH REPUBLIC 72.M/S POST (LUXPT) , LUXEMBOURG 73.M/S MTN (SDNBT) , SUDAN 74.M/S NEPAL TELECOM (NPLNM) , NEPAL 75.M/S TRUEMOVE (THACA) , THAILAND 76.M/S HUTCHISON 3G, UK 77.M/S HUTCHISON (AUTCA) , AUSTRIA 78.M/S FREEDOM (CANGW) , CANADA 79.M/S BTN (BLRBT) , BELARUS 80.M/S AZERCELL , AZERBAIJAN 81.M/S VGBCC, BRITISH VIRGIN ISLANDS 82.M/S UGATL , UGANDA 83.M/S OPTUS , AUSTRALIA 84.M/S TIGO, TANZANIA 85.M/S Hutchison, HongKong 86.M/s U-Mobile Malaysia 87.M/s Orange , Tunisia (TUNOR) 88.M/s UCELL (UZB05), Uzbekistan 89.M/s JT , Jersey 90. M/s China Mobile, China, 91. M/s Telstra, Australia, 92. M/s GLO Mobile, Nigeria; 93. M/s Wind (ITAWI) , Italy ; 94. M/s Telephonica O2, UK

**Queing /Multiple Recharge Facility:**

This concept is applicable for the customers those who do second recharge or third recharge of the selected STVs (mentioned in remarks column).

>Customers will get accumulation of freebies immediately on multiple recharge of PV/STV i.e the validity and freebies will be extended immediately with accumulation. Say for example, a customer has loaded STV-147 on 1st Nov'22 which is offering freebies for 30 days. The freebies are assigned to customer until 30th Nov'22. If customer loads STV-147 again on 16th Nov'22, his freebies and validity will be set immediately as 30th Dec'22 (ie. from 30th Nov'22 freebies are extended for 30 days).

> For STVs/ PVs with validity less than 300 days - 1+2 Multiple Recharge is allowed

For STVs/ PVs with validity more than 300 days - 1+1 Multiple Recharge is allowed

(the list of STVs having multiple recharging facility is subject to changes from time to time)

**1+1 Recharge** available with MRPs: 1198, 1499,1999, 2399.

**1+2 Recharge** available with MRPs:98, 99, 107, 118, 147, 151,153, 187,198,199,247,251, 269, 279, 298, 299, 319, 347, 398,399,411, 439,485, 599, 769 & 997 and IR STVs(57,167, 898, 1359,1379,2311,2875,3495 & 3905).

**Rationalization of Automatic validity extension in Grace period-I/II and change in GP-Period (wef 01.04.2022):**

**A. For active plans:** For customers with balance less than plan voucher amount, Rs.2/-will be deducted from the main balance on the second day of GP-I and the number will be reverted to active state for 1 day in the same active plan without any freebies.

Note: For customers with balance more than or equal to plan voucher amount, auto validity extension facility remains same i.e., deduction of Plan voucher amount on the first day of GP-I and reversion of customer to active state in the same active plan with applicable freebies.

**B. For closed plans:** i. With minute tariff: For customers with balance less than Rs.107, amount of Rs.2/-will be deducted from the main balance on the second day of GP-I and number will be reverted to active state for 1 day in the PV-107 plan without any freebies.

Note: For customers with balance more than or equal to Rs.107, auto validity

extension facility remains same i.e., deduction of Rs.107 on the first day of GP-I and reversion of customer to active state in PV-107 plan with applicable freebies.

II.With second tariff: For customers with balance less than Rs.997, amount of Rs.2/-will be deducted from the main balance on the second day of GP-I and number will be reverted to active state for 1 day in PV-997 without any freebies.

Note: For customers with balance more than or equal to Rs.997, auto validity extension facility is withdrawn to avoid inconvenience.

Condition: VAS services like PRBT, Lokhdhun etc will not be activated with auto validity extension facility (For PVs with VAS services)

GP1: Grace Period 1= 7 days ; GP2: Grace Period 2=165 days.



**Validity extension :** Validity Extension by STV/ Combo Vouchers and TOPUP recharge facility to GP-I (Grace Period I ):. W.e.f 15.07.2023 -The main validity extension of active/GP-I by the recharge of STVs/Combo /Plan vouchers of MRP equal to or more than Rs.87 is allowed.(Exempted voucher -IRSTV57).

GP II and beyond GP II customers have to do a minimum recharge of Rs.107 in order to return to active state w.e.f 01.07.2022

Top up Recharge facility extended to GP-II (Grace Period II) customers is withdrawn with effect from 30.08.2020 . For GP1 customers using TOPUP a validity of 1 day is available.

Main account balance is exhausted if customer does not recharge within the Grace Period 1 (first 7days after Plan validity expiry).

For GP2 and beyond GP2 customers: \*PV 1499 is offered at concessional rate to the GP2 and beyond GP2 customers wef 01.08.2021 as PV 1199 (with validity 336 days)

If customer not getting incoming call after recharging from GP2 status , incoming calls can be activated by sending SMS as ACT IC to 124.

“The subscriber has to recharge with Plan voucher after every “plan/recharge validity” period or any applicable recharge to avail the benefits under tariff plan. In case of recharge with applicable STV/Combo voucher, the validity of tariff plans will be extended corresponding to validity of that STV/Combo voucher. In case of non-recharge with plan voucher or any applicable recharge at the end of validity period, BSNL reserves the right to provide the plan benefits in a curtailed manner during the grace period with GP-I of 7 days and GP-II of 165days. In case this recharge condition is not met, post the grace period, the services will be suspended.”

#### **PROCEDURE TO GIFT TALK TIME**

1. Gifting of talk time means a prepaid subscriber can transfer some talk time (money value) from his prepaid (Main) account to another prepaid subscriber of BSNL, subjected to the following criteria:

- This is applicable for subscribers within the same circle only.
- A minimum of Rs. 200/- shall be available in the Main account of the customer proposing to avail the service.
- The transfer can be done in multiples of Rs. 10/- and to a maximum of Rs. 200/- on an occasion. Maximum 5 occasions in a month is allowed.
- Besides to the transferred amount the following additional charges will be deducted from the main account (a) 10% as Service Charges (b) a minimum of Rs. 3/- as Service charges.
- Post transfer + deduction of charges, a Minimum of Rs. 50 /- is to be maintained in the Main account balance of the Donor.

2. The Service can be availed only after registration. When not required the same can be de-registered by the customer by sending SMS to 54455 (Toll free)

3. For illustration (special symbol <> used as delimiter and not to be sent in the SMS. Similarly <SPACE> is to be treated as one character space.) see below

4. For registration send SMS <REGISTER> <SPACE> <PTOP> to 54455 (<> to be omitted in SMS. SPACE is to be understood as one character space).

5. For deregistration send SMS <DEREGISTER> <SPACE> <PTOP> to 54455

6. On successful registration, 6 digit PIN will be intimated to the customer and shall be preserved.

7. To Gift Send SMS <GIFT> <SPACE> <Mobile No> <Amount> <PIN> to 54456

8. SMS to 54456 is chargeable

9. Example: To gift a talk time of Rs.50/- to a number 9440000123, the following SMS has to be sent to the shortcode 54456.

Use this format GIFT 9440000123 50 XXXXXX

To deregister, subscriber has to send SMS DEREGISTER PTOP to 54455.

**Mother's Day Promotional offer of 5% discount on MRP of STV-599, PV-997 and PV-2399 from 07.05.2025 to 14.05.2025, if recharge through BSNL Selfcare APP and BSNL website**

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